



Hotel Indigo Los Angeles, USA

Interim Results Presentation

8 August 2017



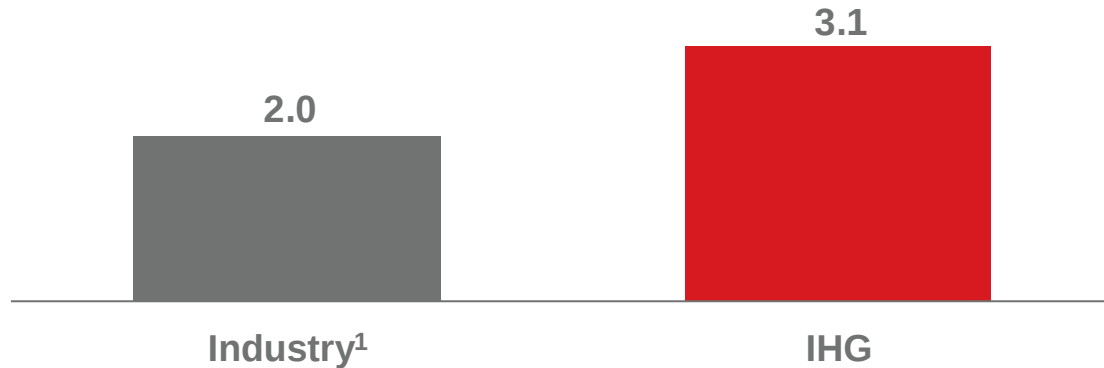
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Keith Barr
Chief Executive Officer

Our consistently executed Winning Strategy has delivered high quality growth...

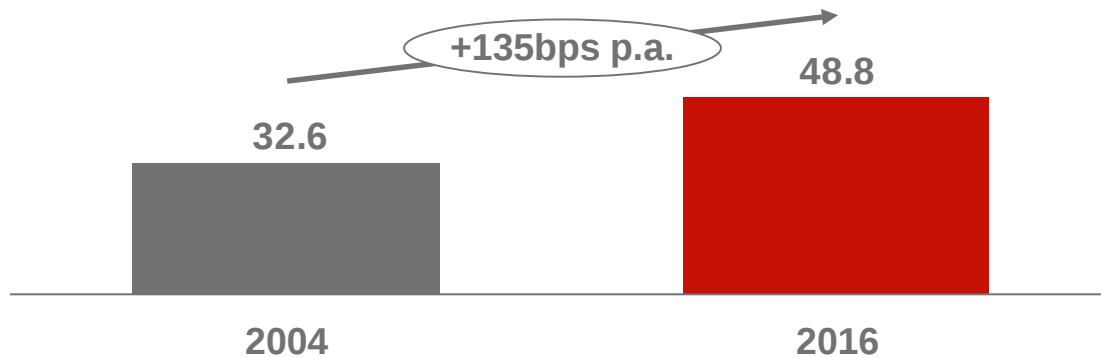
Rooms growth % ('04 – '16 CAGR)



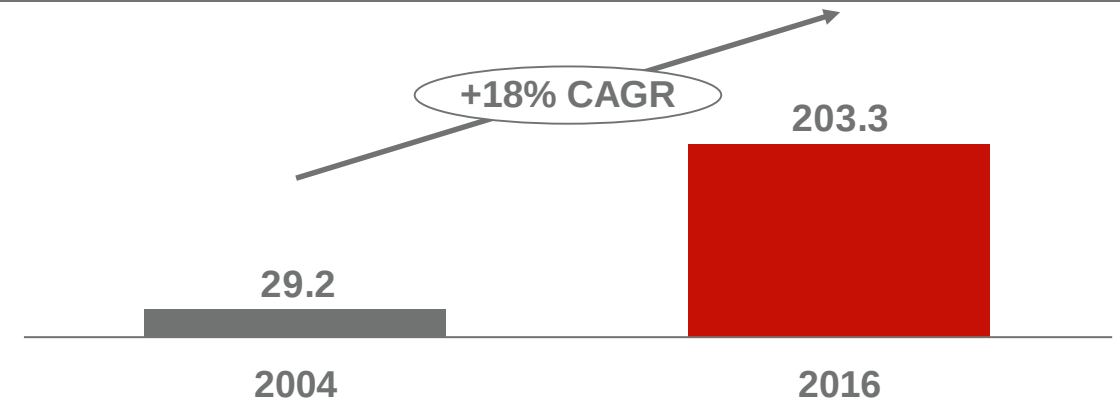
Room revenue growth %² ('04 – '16 CAGR)



Fee margin%³

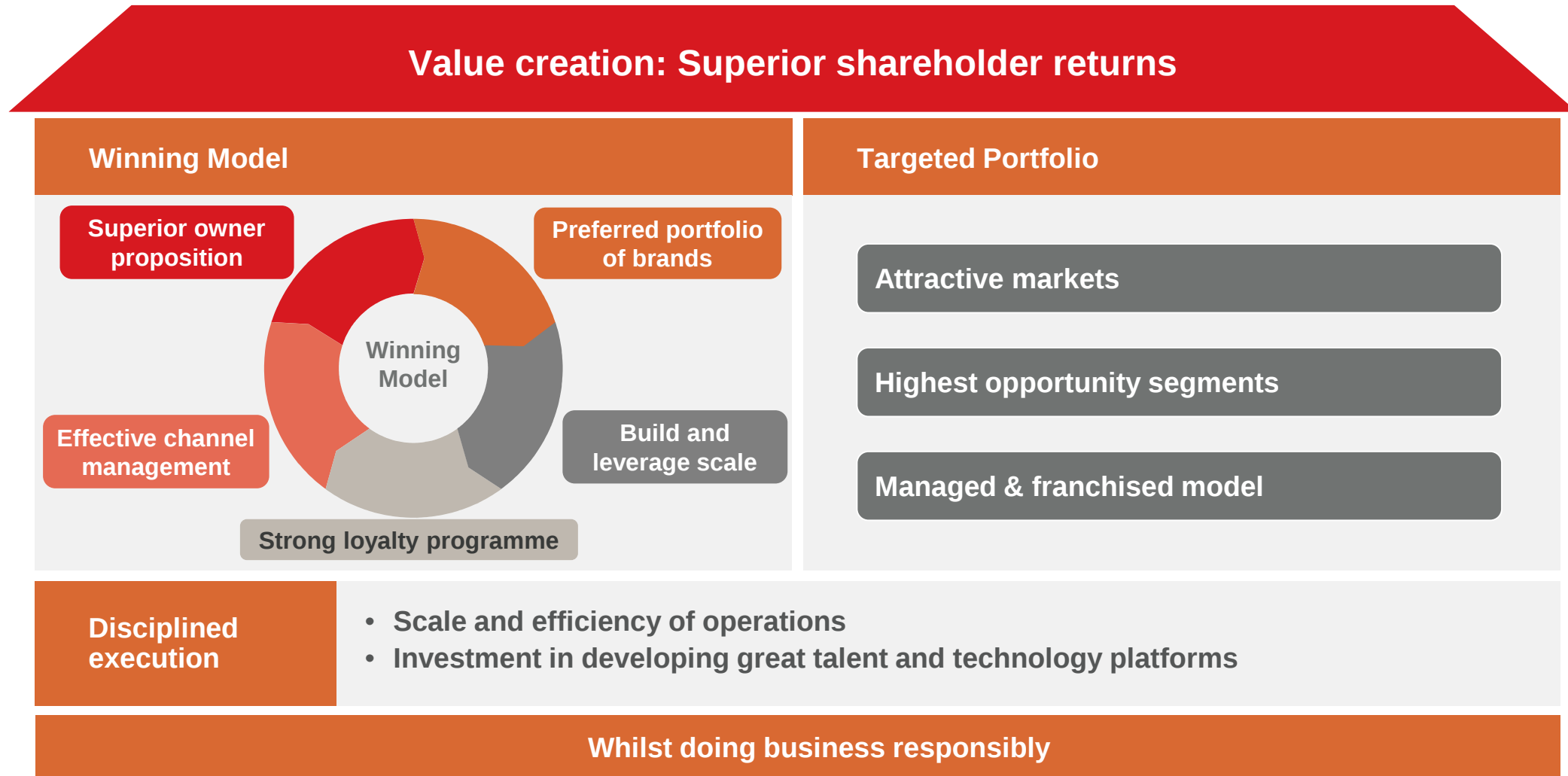


EPS (US dollars ¢)



¹Source: Smith Travel Research; ²Rooms Revenue: Revenue generated from the sale of room nights; ³Fee margin: adjusted for owned and leased hotels, managed leases and significant liquidated damages.

...and we can drive our Winning Model even harder





Paul Edgecliffe-Johnson

Chief Financial Officer

Financial Review



Good underlying financial performance

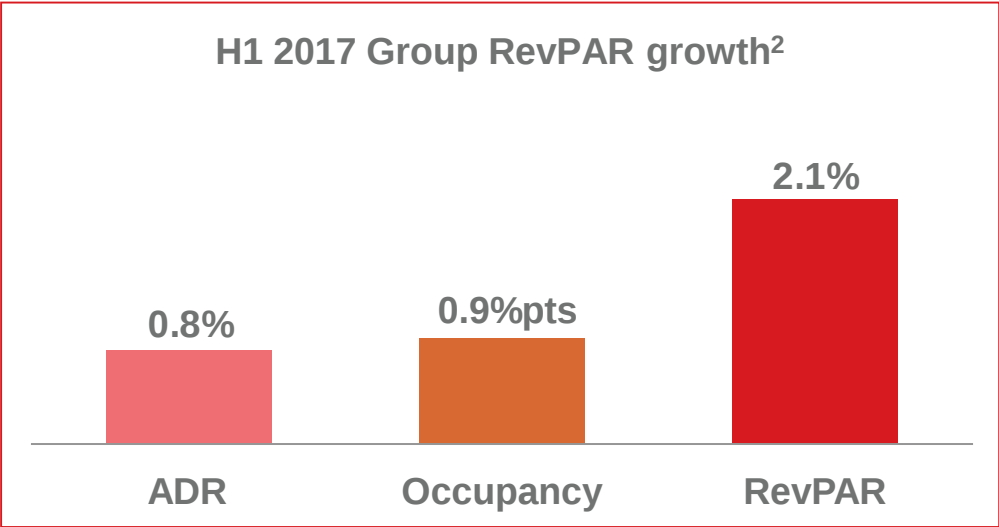
	Underlying ¹			<i>Reported</i>
\$ million	H1 2017	H1 2016	% Change	<i>H1 2017</i>
Revenue	\$788m	\$756m	4%	\$857m
Fee revenue ²	\$697m	\$673m	4%	\$686m
Operating profit ³	\$365m	\$340m	7%	\$370m
Fee-based margin	50.1%	48.6%	1.5%pts	51.0%
<i>Reported interest</i>	<i>\$(40)m</i>	<i>\$(41)m</i>	<i>(2)%</i>	<i>\$(40)m</i>
<i>Reported tax rate³</i>	<i>33%</i>	<i>33%</i>	<i>-</i>	<i>33%</i>
<i>Reported basic weighted average shares</i>	<i>196m</i>	<i>228m</i>	<i>(14)%</i>	<i>196m</i>
Adjusted EPS ⁴	111.7¢	87.7¢	27%	113.3¢
Interim Dividend	33¢	30¢	10%	33¢

¹Underlying excludes owned asset disposals, managed leases and significant liquidated damages at constant H1 2016 exchange rates (CER). Note: Interest, tax rate and average share count as reported; ²Group revenue excluding owned and leased hotels, managed leases and significant liquidated damages; ³ Before exceptional items; ⁴ Before exceptional items, underlying growth based on reported interest and tax rate.

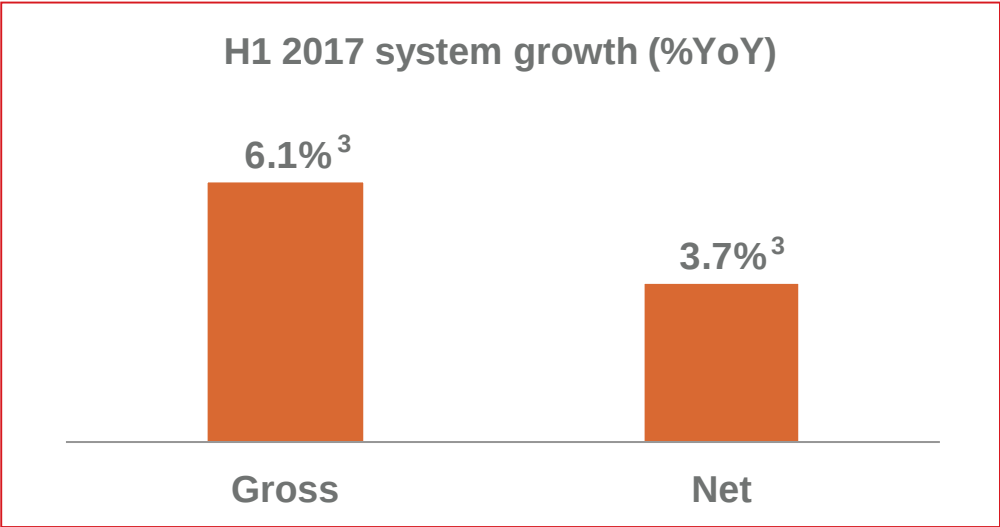
Resilient fee-based business model



H1 2017 underlying fee revenue¹ \$697m up 3.6%²



H1 2017: +1.2% Total RevPAR growth²



H1 2017: 23k rooms opened³, 12k rooms removed

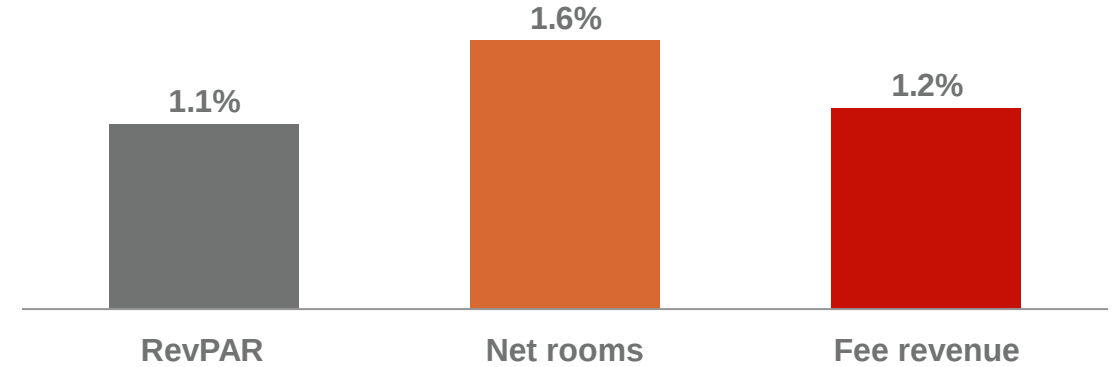
¹Underlying fee revenue excludes owned and leased hotels, managed leases and significant liquidated damages at constant H1 2016 exchange rates (CER). ²Growth stated at CER. ³ Includes 3.5k rooms in Makkah, Saudi Arabia that form part of the larger 5k room development signed in 2015. Annualised fees from these rooms are ~\$1m.

Americas

– US RevPAR growth slows in Q2 as Easter benefit reverses

- Comparable RevPAR up 1.1%
- H1 US RevPAR up 0.7% (Q2 down -0.4%)
 - Easter timing reversal in Q2 (-120bps)

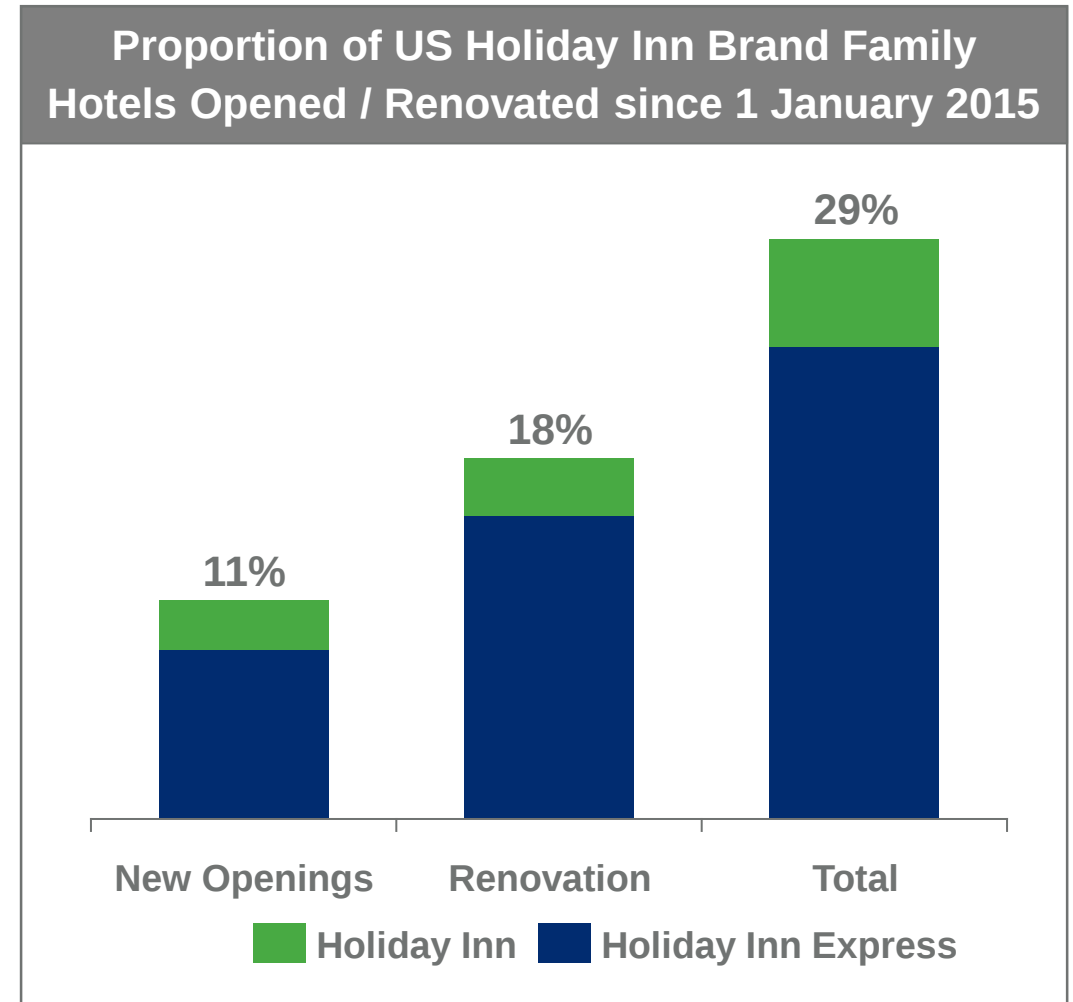
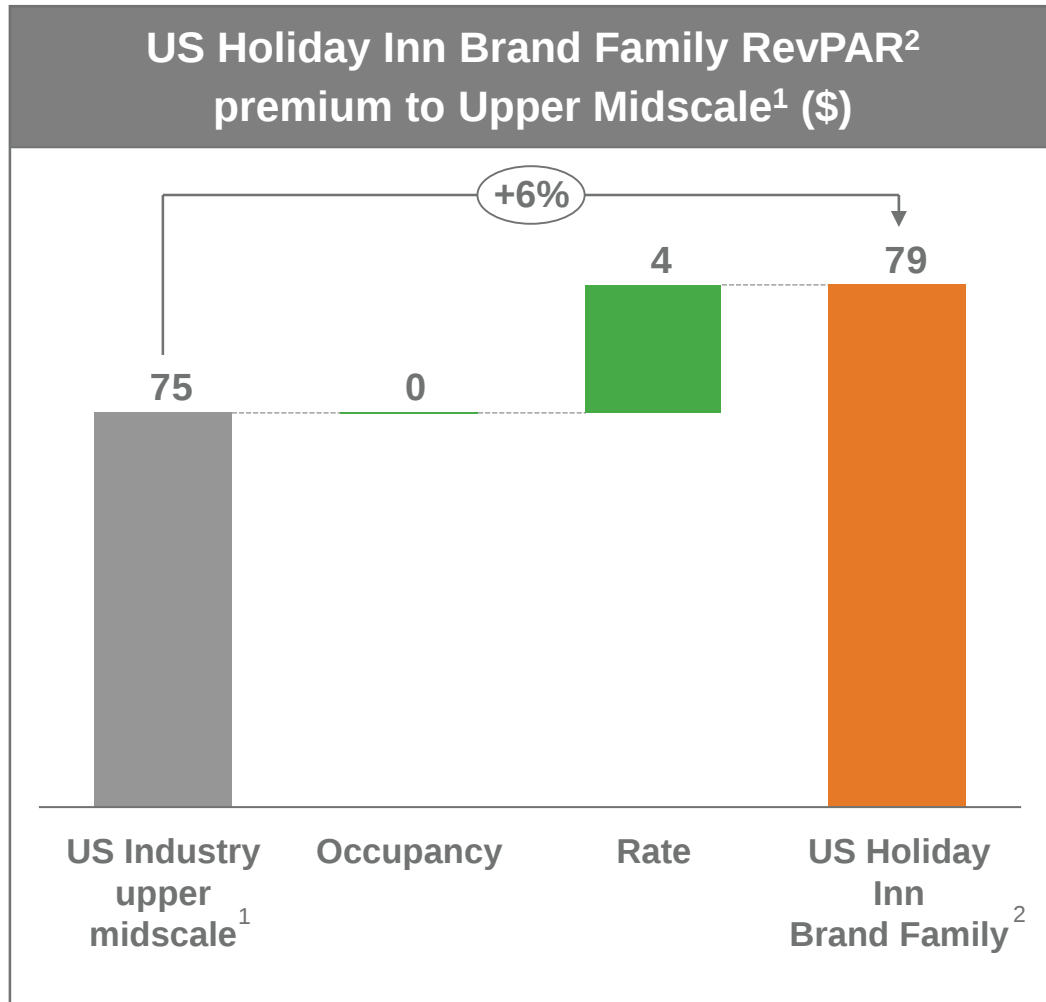
H1 2017 Growth in fee revenue drivers¹



¹Underlying fee revenue excludes owned and leased hotels, managed leases and significant liquidated damages at constant H1 2016 exchange rates (CER).

Americas

– Holiday Inn Brand Family delivers RevPAR premium to US upper midscale



¹Sourced from STR data excluding the Holiday Inn Brand Family; rolling 12 month average RevPAR. ² Rolling 12 month average comparable RevPAR

Americas

– US RevPAR growth slows in Q2 as Easter benefit reverses

- Comparable RevPAR up 1.1%
- H1 US RevPAR up 0.7% (Q2 down -0.4%)
 - Easter timing reversal in Q2 (-120bps)
- Outside US, RevPAR up 4.6%
 - 150th anniversary celebrations in Canada, up 4.3%
 - Weak currency buoying economy in Mexico, up 9.1%

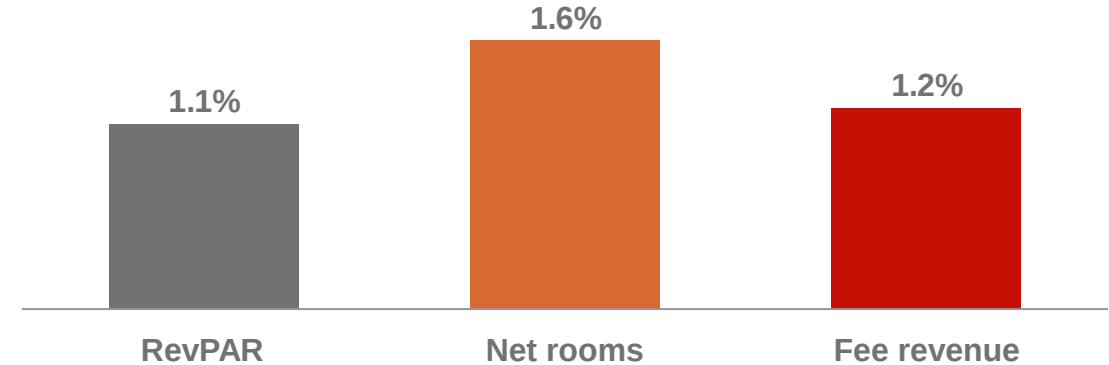
- YoY net rooms growth 1.6% (Gross: 4.4%)

- Fee revenue¹ up 1.2%

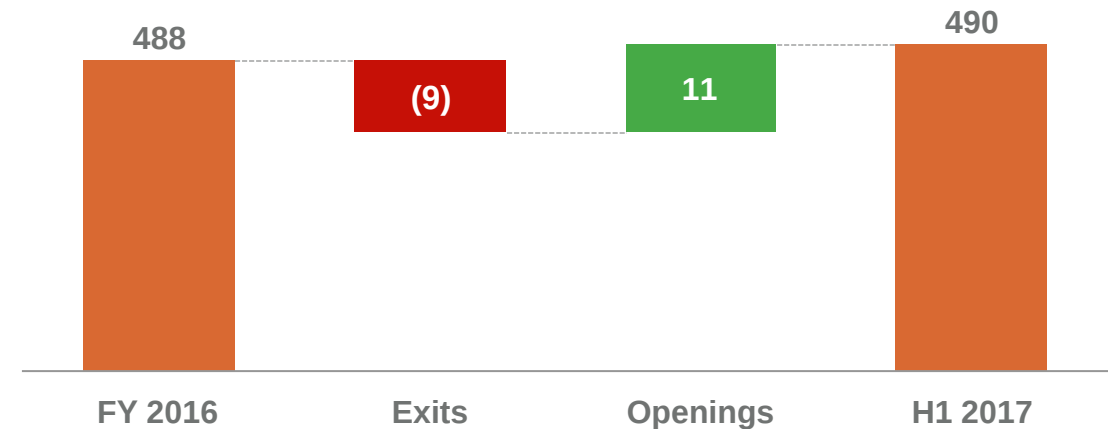
- Underlying² revenue and profit up 3% including:
 - RevPAR and rooms growth in the Franchise estate
 - Ramp up of InterContinental New York Barclay
- Owned and Leased profit up 25% (\$3m) driven by Holiday Inn Aruba

- Pipeline: 103k rooms; 16k rooms signed in H1 2017

H1 2017 Growth in fee revenue drivers¹



H1 2017 Net rooms growth ('000s)



¹Underlying fee revenue excludes owned and leased hotels, managed leases and significant liquidated damages at constant H1 2016 exchange rates (CER).

²Underlying growth excludes owned asset disposals, managed leases and significant liquidated damages at constant H1 2016 exchange rates (CER).

Europe

– Strong trading drives double digit profit growth

- Comparable RevPAR up 6.2% (Q2 up 5.5%)
 - UK 6.7%; provinces 5.4%; London 9.0%
 - Germany up 2.3% (Q2 down -3.6% due to trade fairs)
 - France up 4.5% including +11.6% in Paris

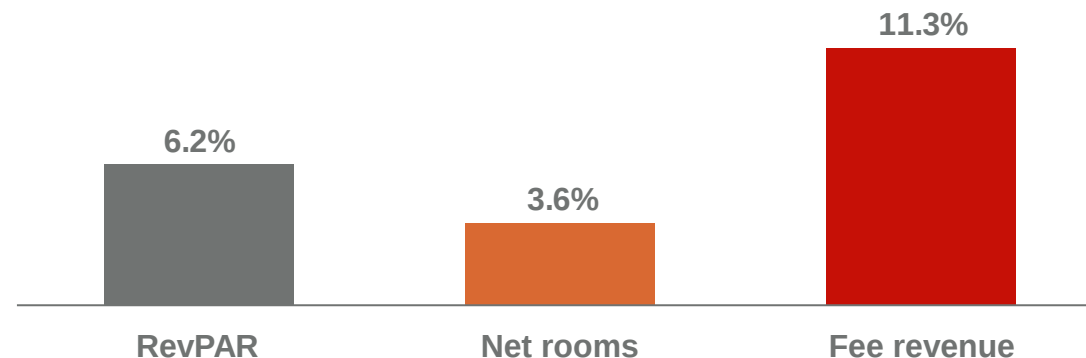
- YoY net rooms growth 3.6% (Gross: 4.7%)

- Fee revenue¹ up 11.3%

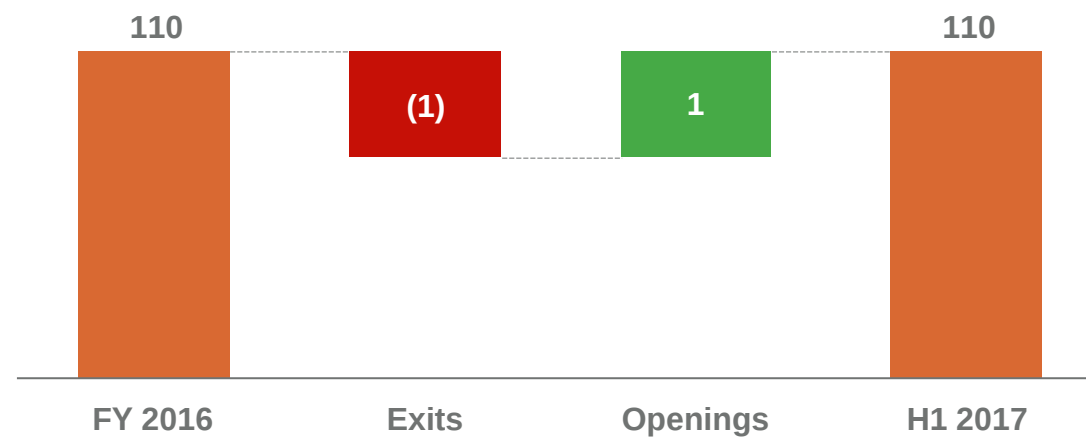
- Underlying² revenue up 11%; underlying² profit up 12%
 - Strong RevPAR growth in the UK

- Pipeline: 24k rooms; 3k rooms signed in H1 2017

H1 2017 Growth in fee revenue drivers¹



H1 2017 Net rooms growth ('000s)



¹Underlying fee revenue excludes owned and leased hotels, managed leases and significant liquidated damages at constant H1 2016 exchange rates (CER); ²Underlying growth excludes owned asset disposals, managed leases and significant liquidated damages at constant H1 2016 exchange rates (CER).

Asia, Middle East & Africa

– Solid trading in key markets offset by weakness in the Middle East

- Comparable RevPAR up 1.4% (Q2 up 2.7%)
 - 4.2% growth ex Middle East (down -3.7%)
 - Japan 2.6%; Australia 4.0%; S.E Asia 3.7%
- Total RevPAR down -1.9% due to openings in developing markets

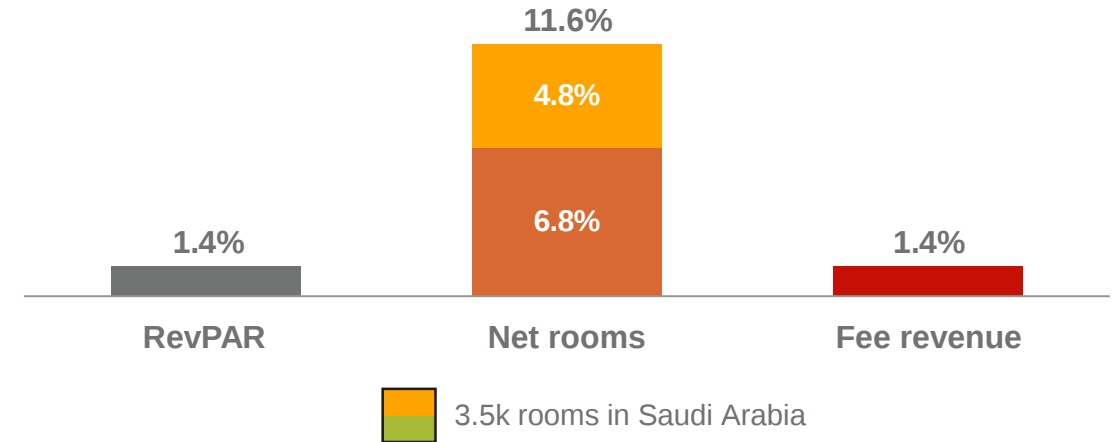
- YoY net rooms growth 11.6%³ (Gross 13%³)
 - Includes 3.5k rooms in Makkah, Saudi Arabia. Annualised fees ~\$1m

- Fee revenue¹ up 1.4%

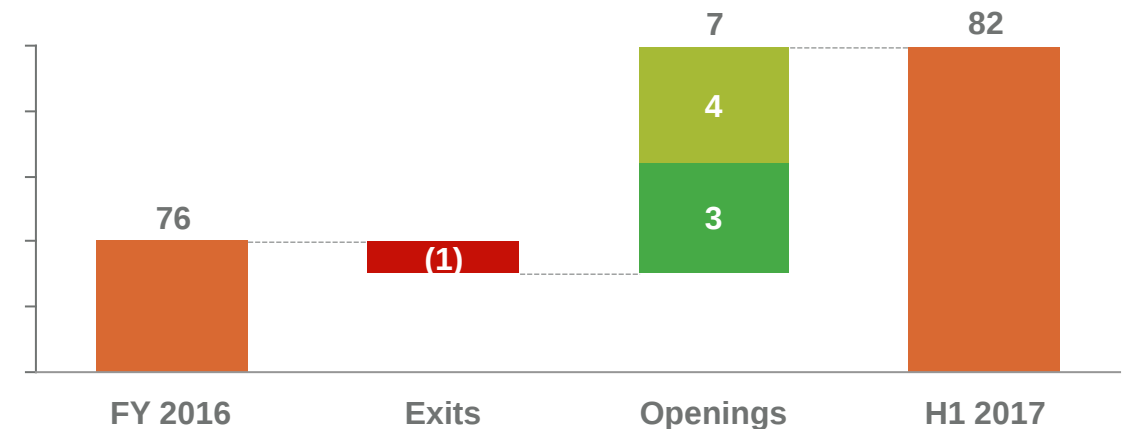
- Underlying² revenue up 1%; underlying² profit up 11%
- 2017 managed profit expected to be flat on 2016

- Pipeline: 35k rooms; 3k rooms signed in H1 2017

H1 2017 Growth in fee revenue drivers¹



H1 2017 Net rooms growth ('000s)



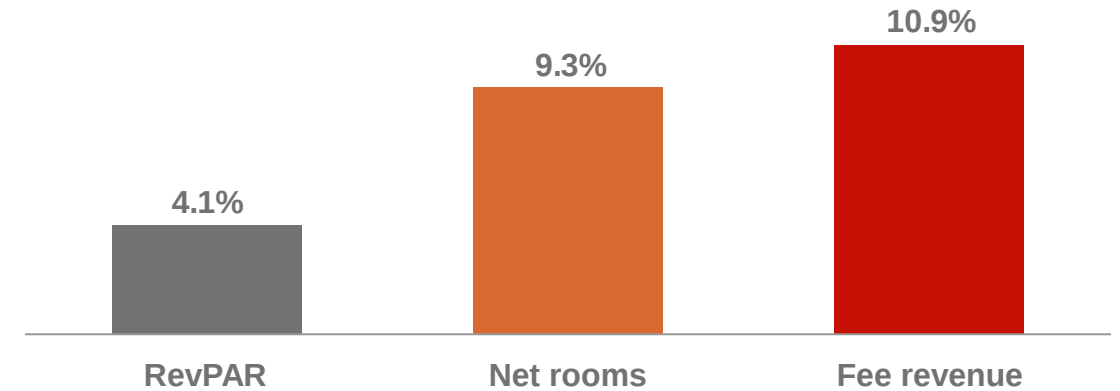
¹Underlying fee revenue excludes owned and leased hotels, managed leases and significant liquidated damages at constant H1 2016 exchange rates (CER); ²Underlying growth excludes owned asset disposals, managed leases and significant liquidated damages at constant H1 16 exchange rates (CER); ³Includes 3.5k rooms in Makkah, Saudi Arabia that form part of the larger 5k room development signed in 2015. Annualised fees from these rooms are ~\$1m.

Greater China

– Strong mainland trading and 9% rooms growth drive 15% profit growth

- Comparable RevPAR up 4.1% (Q2 4.4%)
 - Mainland China up 5.1%, Tier 1 up 5.4%
 - Hong Kong flat; Macau up 2.1%
- Total RevPAR down -0.3%

H1 2017 Growth in fee revenue drivers¹

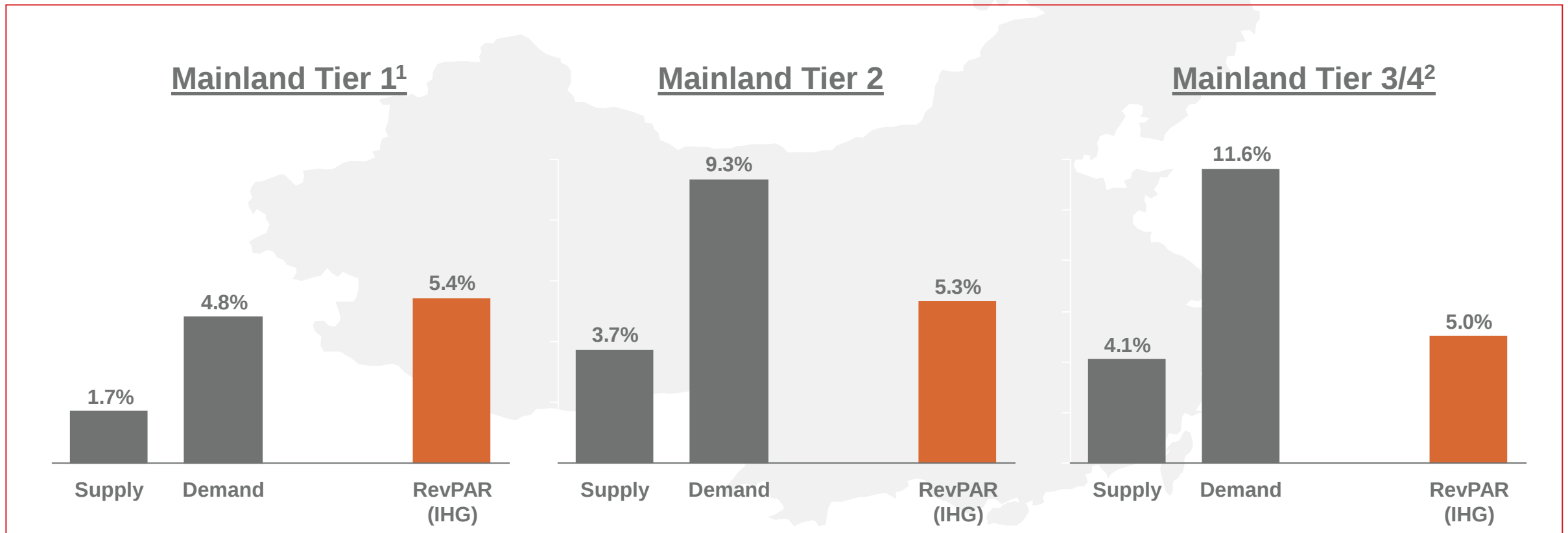


¹Underlying fee revenue excludes owned and leased hotels, managed leases and significant liquidated damages at constant H1 2016 exchange rates (CER).

Greater China

– Regional RevPAR performance driven by market specific dynamics

- Tier 1 city demand remains strong, with supply growth now moderated
- Tier 2/3/4 strong demand outpacing moderate supply growth



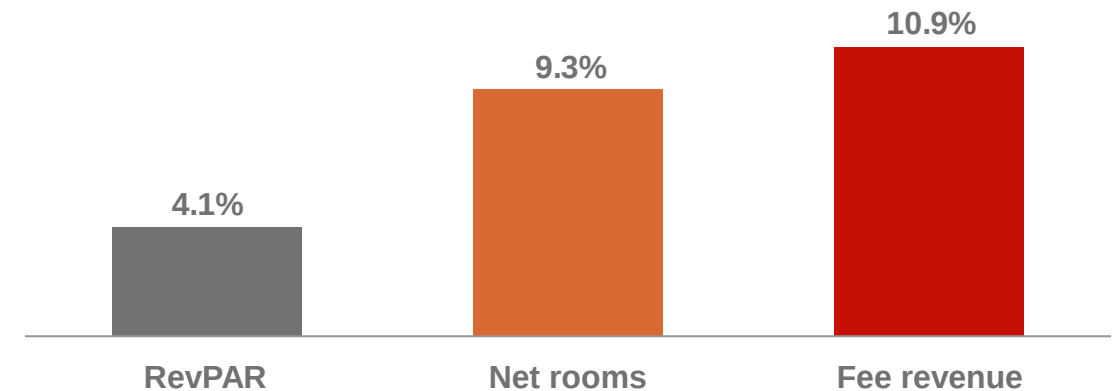
All data for H1 2017; ¹ Mainland Tier 1 excludes Hong Kong and Taiwan. ² Mainland Tier 2/3/4 is the remainder of Greater China excluding Macau.

Greater China

– Strong mainland trading and 9% rooms growth drive 15% profit growth

- Comparable RevPAR up 4.1% (Q2 4.4%)
 - Mainland China up 5.1%, Tier 1 up 5.4%
 - Hong Kong flat; Macau up 2.1%
- Total RevPAR down -0.3%
- YoY net rooms growth 9.3% (Gross: 11.1%), including:
 - 300th open hotel
 - 40th InterContinental
- Fee revenue¹ up 10.9%
- Underlying² revenue up 11% and profit² up 15%
- Pipeline: 68k rooms
 - 46 hotels signed in H1 2017, an all time record
 - 24 Franchise Plus signings (44 since May '16 launch)

H1 2017 Growth in fee revenue drivers¹



H1 2017 Net rooms growth ('000s)



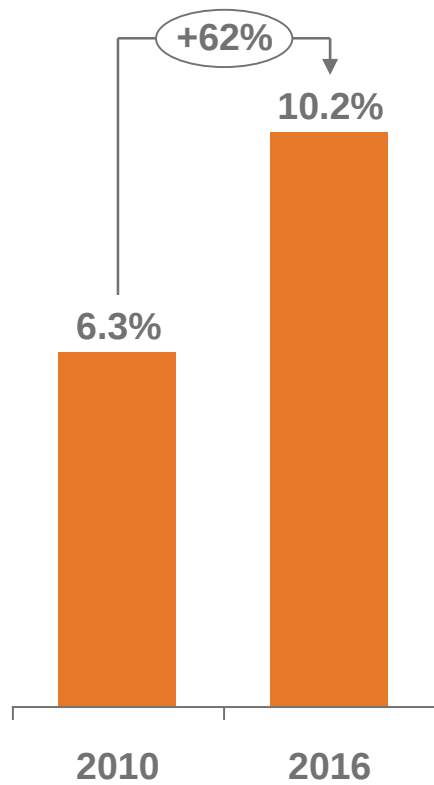
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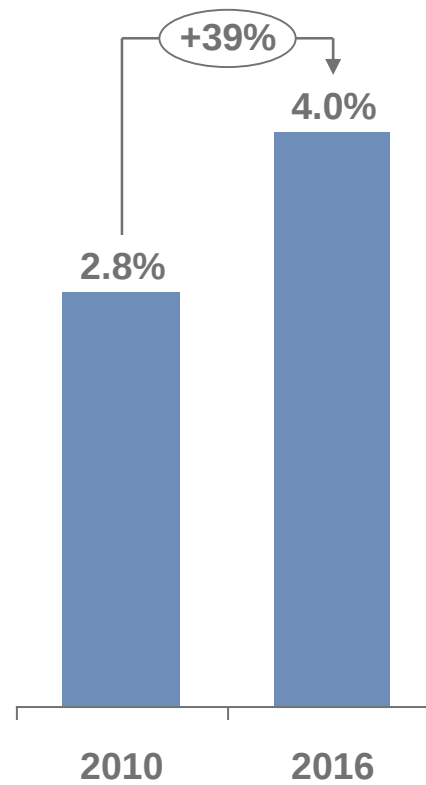
Greater China

– Growing industry share

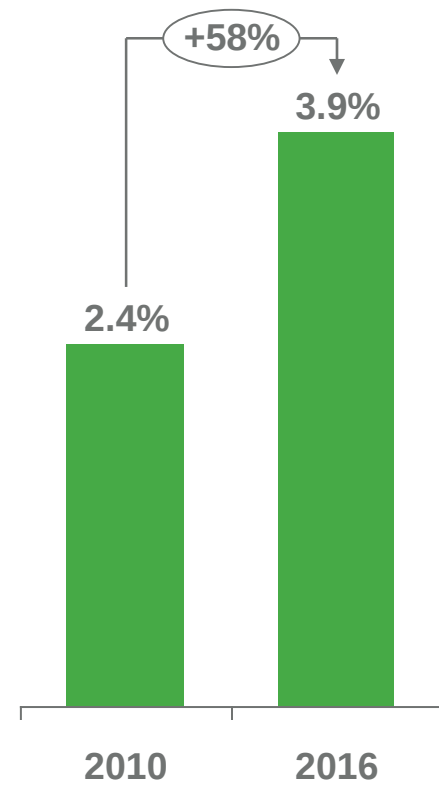
Share of Industry¹ Openings²



Share of Industry¹ Supply



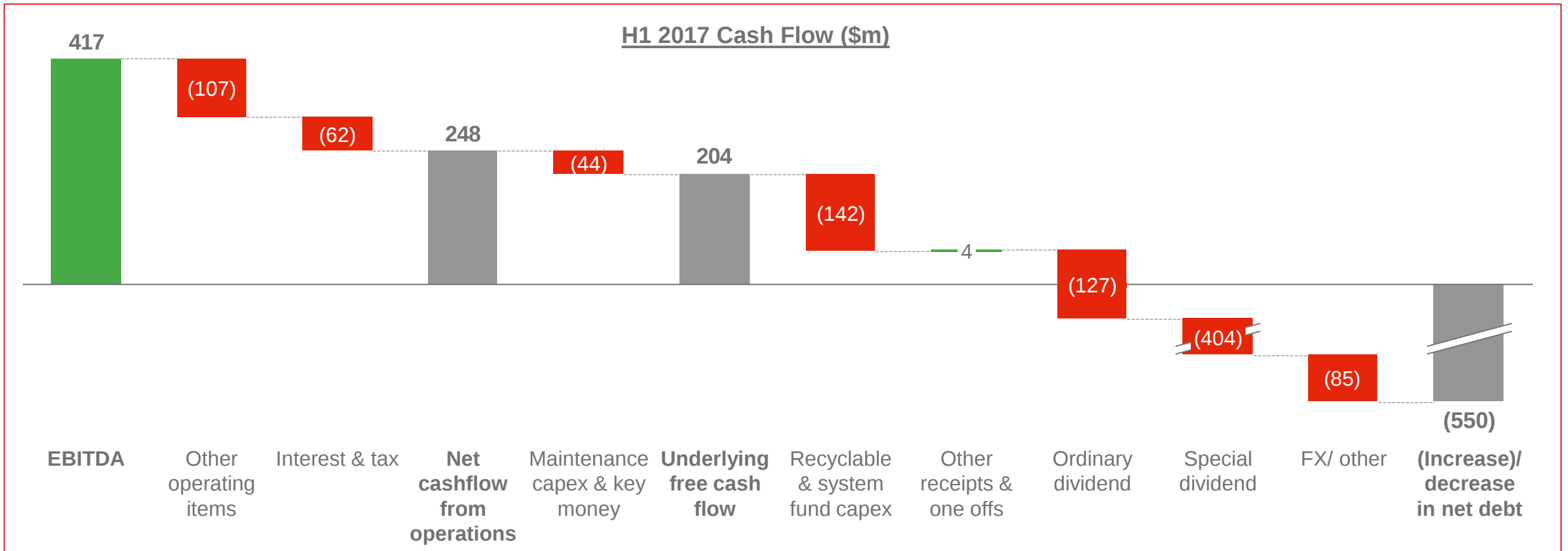
Share of Industry¹ Revenue



¹Industry data per Smith Travel Research, includes all branded segments and independent hotels. ²IHG openings include new build, re-purposing of other asset and conversions from other brands. Industry openings exclude brand conversions.

Significant cash flow from operations well above capex needs

- Gross capital expenditure of \$186m covered 1.3x by net cashflow from operations
- \$0.4bn special dividend funded by operations and leverage
- LTM net debt to EBITDA at 2.5x, in line with guidance



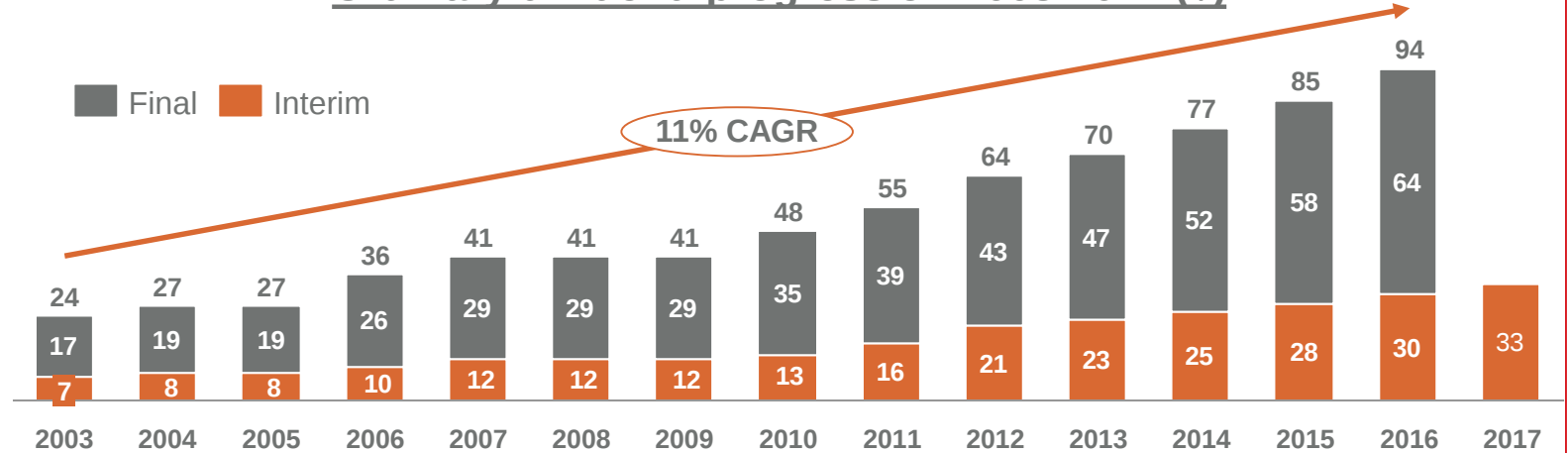
Targeted capital expenditure to drive growth

Maintenance capex & key money	\$m	H1 2017	• Medium term guidance \$150m per annum • Key money: \$75m per annum • Guidance includes ~\$100m for Crowne Plaza in next few years
	Maintenance capex	20	
	Key money	24	
	Total	44	
Recyclable investments	\$m	H1 2017	• Up to \$100m per annum but expected to be broadly neutral over time
	Gross out	80	
	Gross in	(7)	
	Net total	73	
System fund capital investments	\$m	H1 2017	• Medium term guidance \$100m • Repaid when depreciation charged to System Fund
	Gross out	62	
	Gross in	(17)	
	Net total	45	
Total capital investments	Gross total	186	• Medium term per annum guidance • Gross: up to \$350m • Net ~\$150m
	Net total	162	

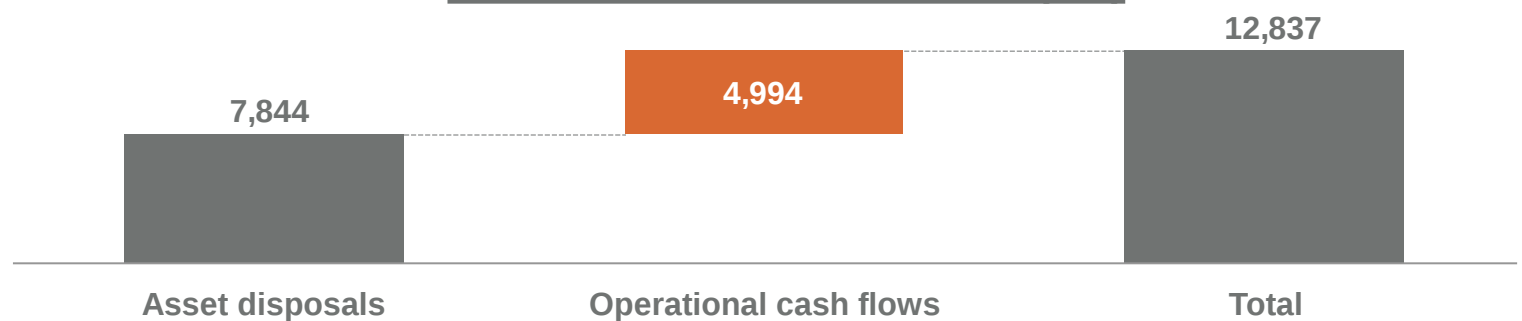
Highly cash generative business driving strong shareholder returns

- Strong cash flows driving consistent shareholder returns
 - Interim dividend up 10% to 33¢
 - \$0.4bn special dividend paid in May 2017
 - Total returns of \$12.8bn since 2003, ~40% from operations
- Efficient balance sheet with ongoing commitment to investment grade credit rating
 - 2.0x to 2.5x net debt / EBITDA
 - Current S&P Rating: BBB (Stable)

Ordinary dividend progression 2003-2017 (¢)



Shareholder returns 2003-17 (\$m)





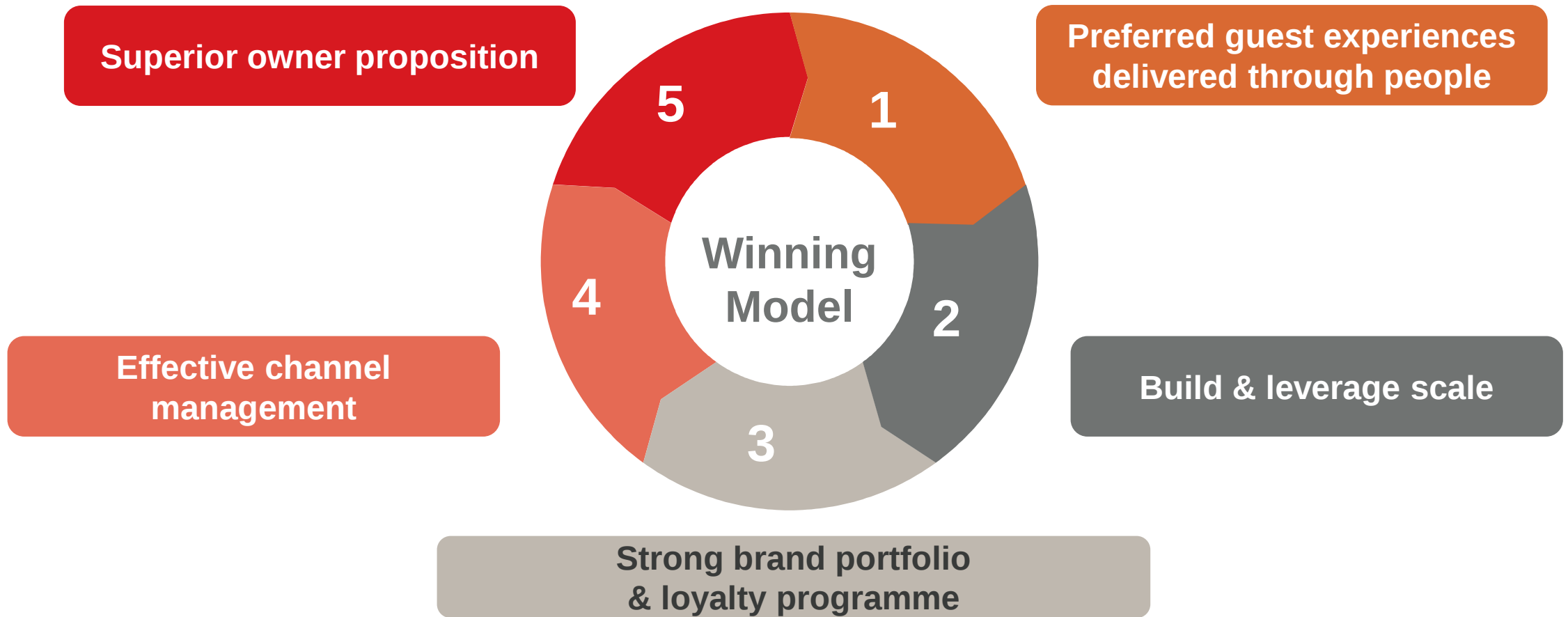
Keith Barr

Chief Executive Officer

Operating Review



Our Winning Model continues to guide our investments in 2017





IHG has a strong portfolio of preferred brands

	Luxury		Price Point		Midscale
Wellbeing		KIMPTON [®] hotels & restaurants		EVEN HOTELS	
Family Time				Holiday Inn	
Romantic Getaway		KIMPTON [®] hotels & restaurants			
Short Break Experience	INTERCONTINENTAL [®] HOTELS & RESORTS	KIMPTON [®] hotels & restaurants	hotel INDIGO		
Rest & Go				Holiday Inn Express	
Mixing Business with Pleasure	INTERCONTINENTAL [®] HOTELS & RESORTS	KIMPTON [®] hotels & restaurants	hotel INDIGO	Holiday Inn	
Business Productivity			CROWNE PLAZA [®] HOTELS & RESORTS	STAYBRIDGE SUITES	CANDLEWOOD SUITES
Building Business Interactions					
Social Identity	INTERCONTINENTAL [®] HOTELS & RESORTS	HUALUXE HOTELS AND RESORTS 華邑酒店及度假村		Holiday Inn	

InterContinental Los Angeles Downtown, USA



InterContinental – the world's largest luxury hotel brand

- 188 hotels open globally; 63 in pipeline
- 6 additional openings in H2 2017

Kimpton De Witt, Amsterdam, Netherlands



Kimpton Hotels & Restaurants – boutique offering in Upper Upscale

- US: 6 hotel openings in H2 2017
- International:
 - Opened in Grand Cayman and Amsterdam
 - Number of LOIs signed across Europe and Asia

Hotel Indigo Bali Seminyak, Indonesia

Hotel Indigo – world's first branded boutique hotel

- 79 open; 76 in pipeline
- Now in 17 countries
- Recently opened first resort location, Hotel Indigo Bali Seminyak

Crowne Plaza New WorkLife Room



Crowne Plaza – our business-focused hotel brand

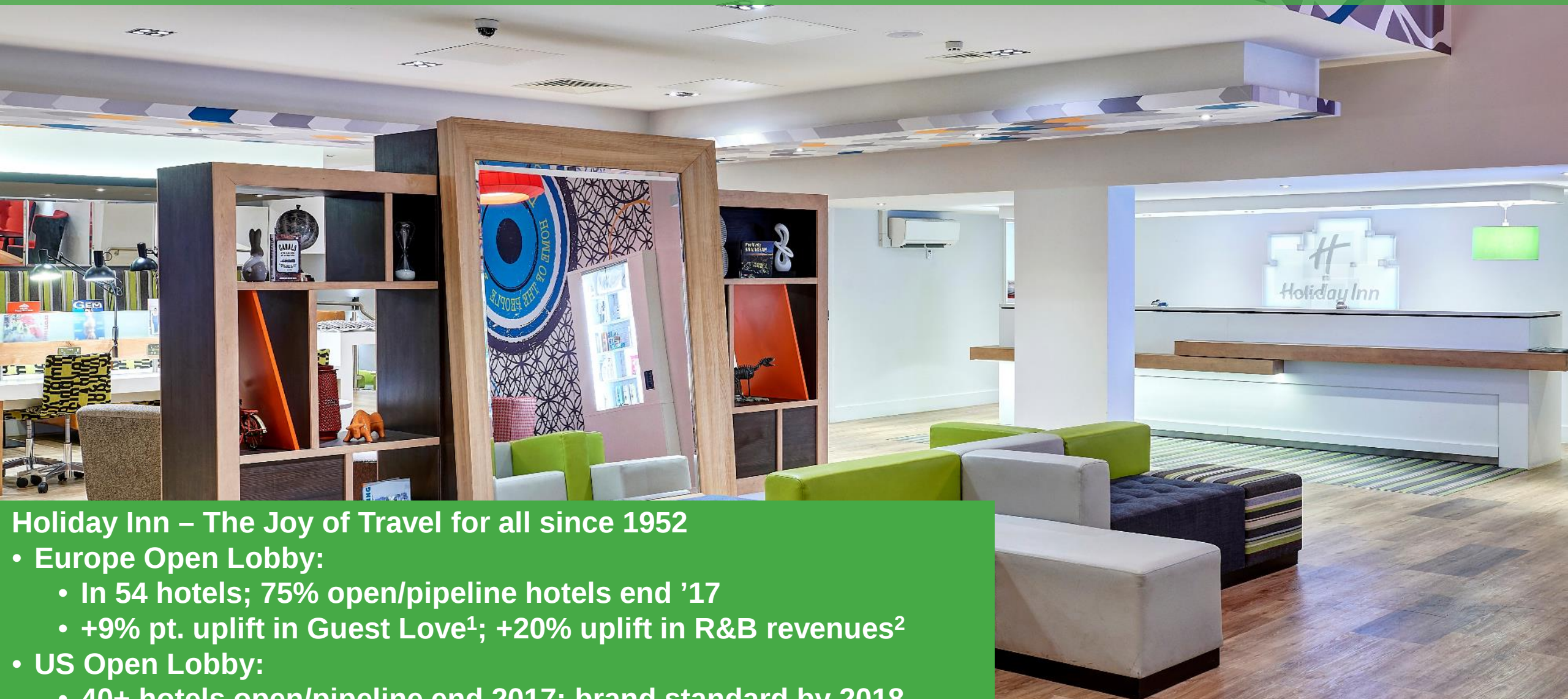
- ~500 hotels open or in pipeline; 131 open in the US
- US Accelerate programme has positive momentum
 - Owner capital commitment of ~\$190 million in 12 months
 - In addition, ~30 hotels committed to guest room renovation



IHG has a strong portfolio of preferred brands

	Luxury		Price Point		Midscale
Wellbeing		KIMPTON [®] hotels & restaurants		EVEN HOTELS	
Family Time				Holiday Inn	
Romantic Getaway		KIMPTON [®] hotels & restaurants			
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Holiday Inn Birmingham City Centre, UK – Open Lobby



Holiday Inn – The Joy of Travel for all since 1952

- Europe Open Lobby:
 - In 54 hotels; 75% open/pipeline hotels end '17
 - +9% pt. uplift in Guest Love¹; +20% uplift in R&B revenues²
- US Open Lobby:
 - 40+ hotels open/pipeline end 2017; brand standard by 2018
 - 5% pt. Guest Love premium³



– New public spaces encourage guests to spend more time in our hotels

New Public Spaces Design – US



- New guest room + public spaces in ~900 open/pipeline hotels; in 2/3 estate by 2020
- 4% pt. Guest Love premium¹
- 4% pt. RevPAR premium²

¹Premium vs. brand average to May 2017; ²Premium vs brand average to May 2017. ³Premium vs. hotels that have not implemented the new public space design solution.

New Public Spaces Design – Europe



- New public spaces design in 16 hotels
- Further 100 in pipeline
- 8% pt. Guest Love premium³

Holiday Inn Express

– New room designs optimise space for what matters to guests



New Guest Room Design – US



- New guest room + public spaces in ~900 open/pipeline hotels; in 2/3 estate by 2020
- 4% pt. Guest Love premium¹
- 4% pt. RevPAR premium²

¹Premium vs. brand average to May 2017; ²Premium vs brand average to May 2017; ³Guest Love scores in new guest rooms; ⁴RevPAR analysis pre and post opening vs. market.

New Guest Room Design – Europe



- New room designs in 65 hotels
- Over 100 in pipeline
- 5% pt. uplift in Guest Love³
- 5% pt. RevPAR premium⁴

Holiday Inn Express

– Breakfast innovation: higher quality at lower cost



New Breakfast Offer – US



- In US hotels by end of 2018
- 4-10% pt. uplift in Guest Love¹

¹In pilot locations; ²Uplift in Overall Breakfast scores in hotels serving the new breakfast solution.

New Breakfast Offer – Europe



- In over 70% of UK estate
- On track for 100% rollout in UK by end of Q3 2017
- 12% pt. uplift in Breakfast scores²

Candlewood Suites

– Scaled, loved by guests, and profitable for owners



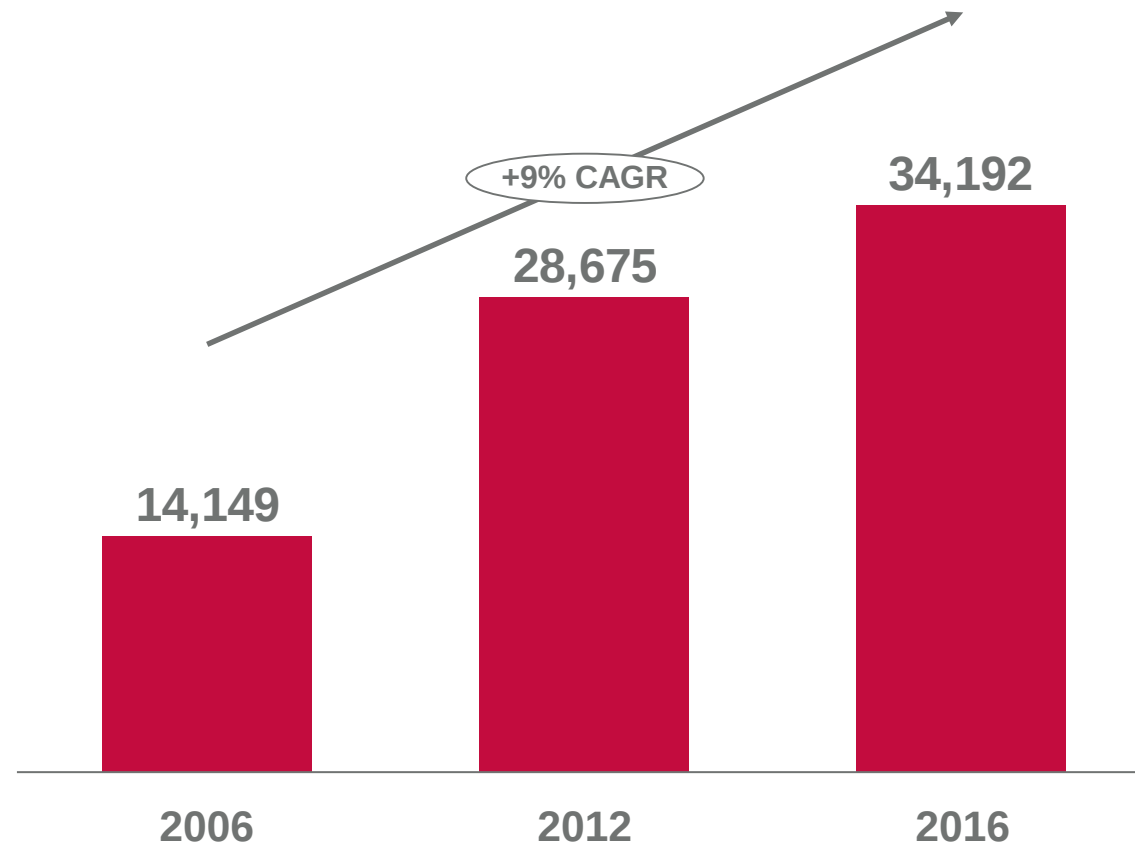
Owner preferred

> 50%
Gross
Operating
Profit
Margins

Guest preferred



Doubled open rooms



IHG has a strong portfolio of preferred brands but with clear white space opportunity



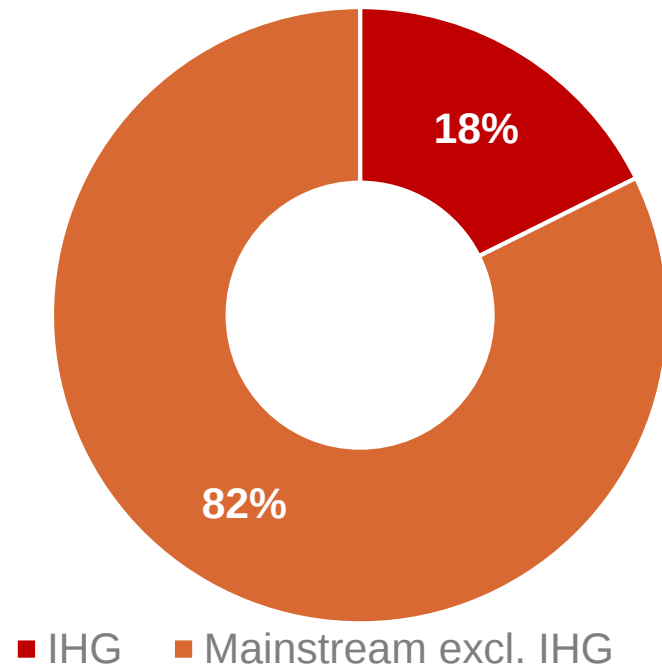
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We are the largest operator in the mainstream segment and have proven our ability to successfully scale brands



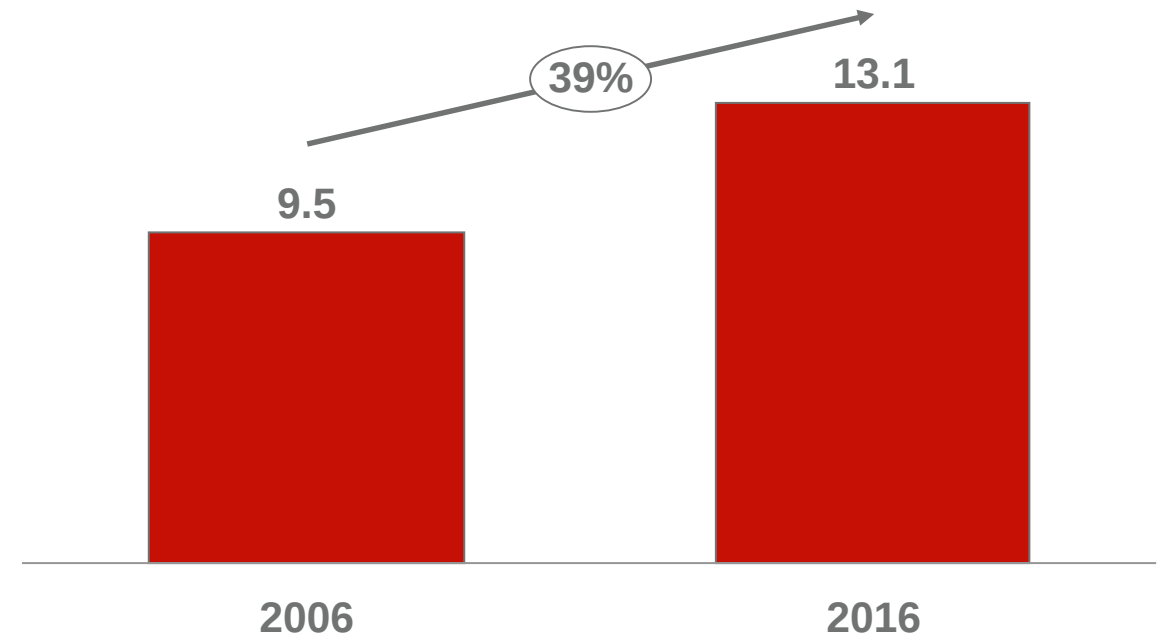
We have significant scale in mainstream¹

of Global Mainstream¹ Open/Pipeline Rooms²



...and our brands now deliver over \$13bn in Gross Revenue³

IHG Mainstream Brands⁴ (USD billions)



¹STR Midscale and Upper Midscale segments; ²STR Global Open Rooms + Active Pipeline data to 30th June 2017; ³At AER and excludes Owned & Leased

⁴IHG Mainstream brands include Holiday Inn, Holiday Inn Express, Candlewood Suites.

We deliver high owner ROI through preferred brands and strong revenue delivery



Our continued investments ensure our brands are preferred...

...and deliver more revenue to our hotels

We have a strong support model to drive owner ROI

Awareness¹ Preference²



#1

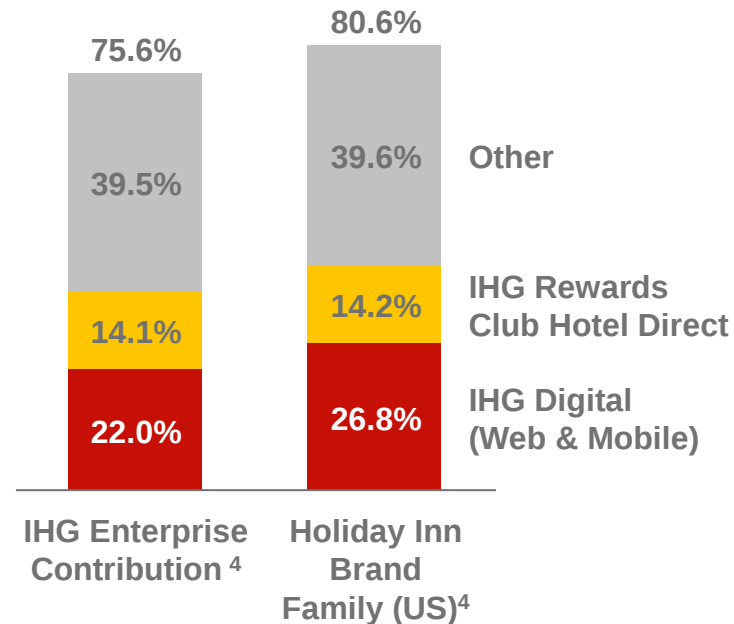
#1



#2

#1

~50% loyalty contribution³
>80% enterprise contribution³



¹Millward Brown Q1 2017 US brand preference study, Aided Awareness to 31 March 2017; ²Millward Brown Q1 2017 global brand preference study, Top 3 Box preference to 31 March 2017;

³Holiday Inn Brand Family in the Americas; ⁴IHG enterprise contribution and Holiday Inn Brand Family (US) contribution for H1 2017.

New Midscale Brand

– Focused on what matters to guests



Size of the Opportunity:

14m guests

~ \$20bn revenues



Primary Target: Streamlined business & leisure traveller

Target Price Point: \$95-\$105 ADR

Designed for a different mindset

By listening to our guests, we know they're looking for a brand that respects their wallet as much as they do. A straightforward hotel for straightforward people.

I don't need a big, hot breakfast. I just need to fill up and get on my way.

A quality, focused breakfast you can grab, go and feel good about.



I need a hotel to do its job – be clean, safe, comfortable. Why should I have to pay more to get that?

Here you don't have to. We're always driven to find the right balance between price and quality.



The last thing I'll compromise on is my sleep.

Our rooms are designed to help people rest easy, every time.



I'm not a complicated guest.

We're not a complicated hotel.



You don't know what to expect when you get there – will this hotel be a 'good one' or a 'bad one'?

We deliver an experience that feels just right every time.

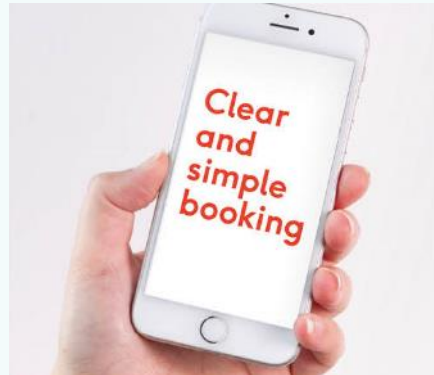
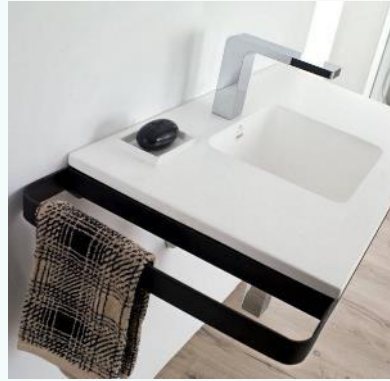




New Midscale Brand

– Value engineered to drive high owner returns

Focusing on what matters most



Owner ROI similar to Holiday Inn Express



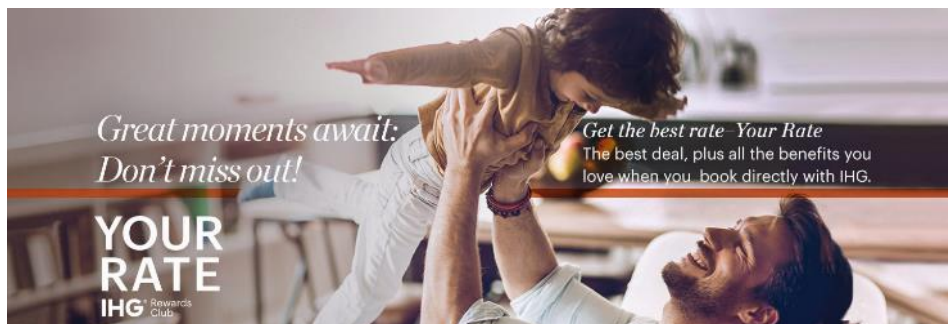
Simple to **build**
Simple to **operate**
Simple to **maintain**

5%
Royalty fee

10-15%
**Lower
build costs**

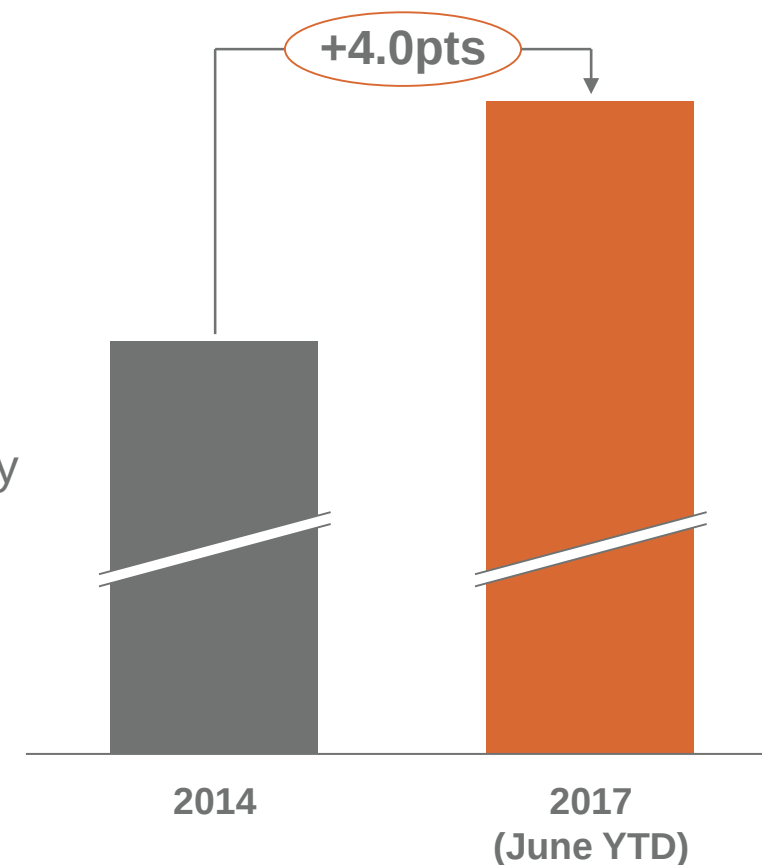
Loyalty

– Continued investment driving improvement in contribution



- Member enrollments up 12% year-on-year
- 2017 multibrand campaign:
- Highest registrations of any Accelerate campaign (~900k)

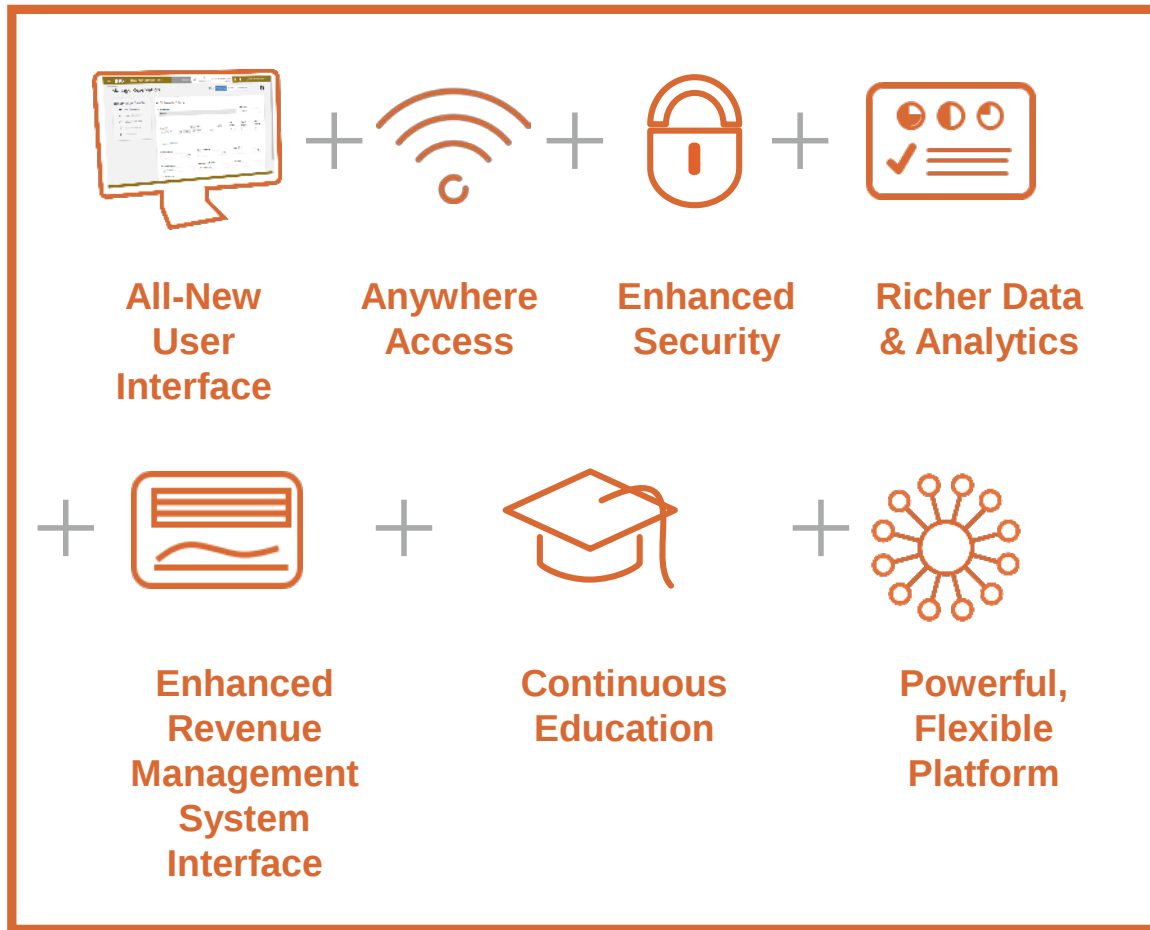
Loyalty Contribution (%)





Technology

– GRS delivers an improved guest and user experience



- Operational efficiencies
- Improved user security
- Better data access
- Education support
- Time savings
- Increased accuracy

Conclusion

Compelling long-term industry tailwinds

Consistently executed Winning Model that we will work harder

Improving existing brands whilst exploring new avenues for growth

Drive further efficiencies and increase resources behind highest opportunity segments and markets

Asset-light, cash generative model driving shareholder returns

Despite uncertainty, we are confident in the outlook for the remainder of 2017



Interim Results Presentation Q&A





Crowne Plaza Cochin, India

Appendices

2017 significant items

Significant items noted at FY 2016 results		H1 2016	H2 2016	2017
• Investment in development resources	Americas franchise	-	\$(4)m	\$(3m)
• InterContinental New York Barclay costs*	Americas managed	\$(4)m	\$(4)m	-
• Liquidated damages	Americas managed	-	\$4m	-
• Number of small items and developing market expansion	AMEA managed	-	-	Profits flat on 2016

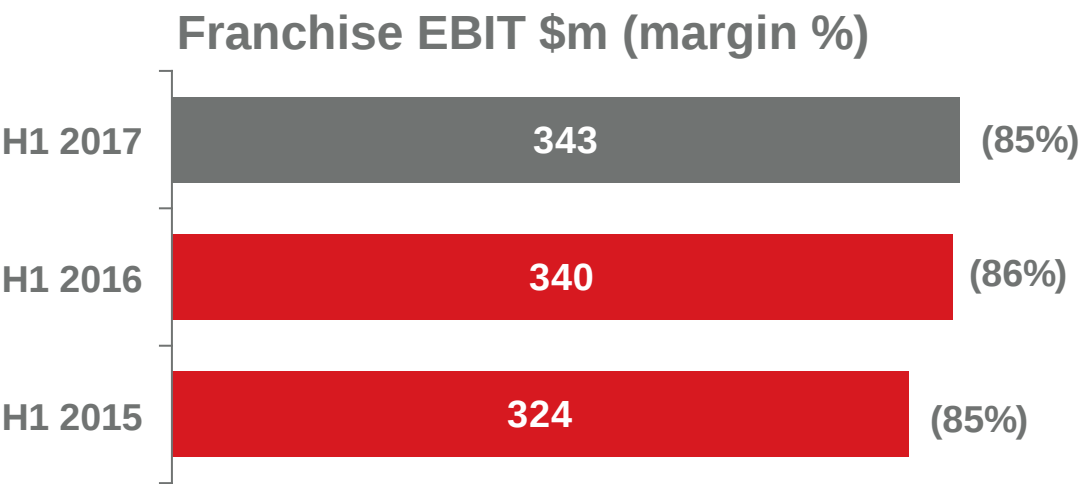
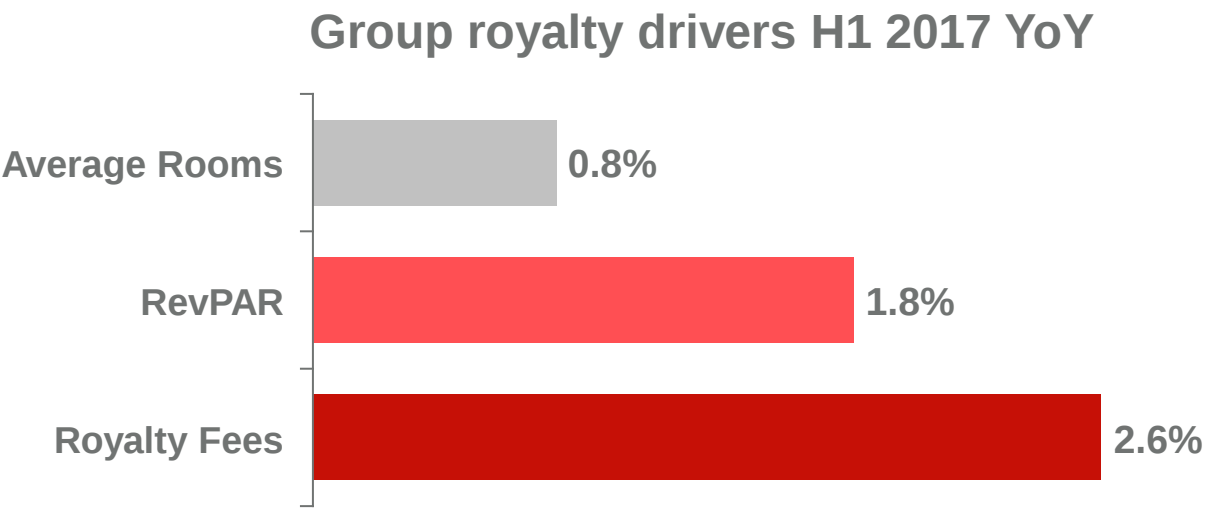
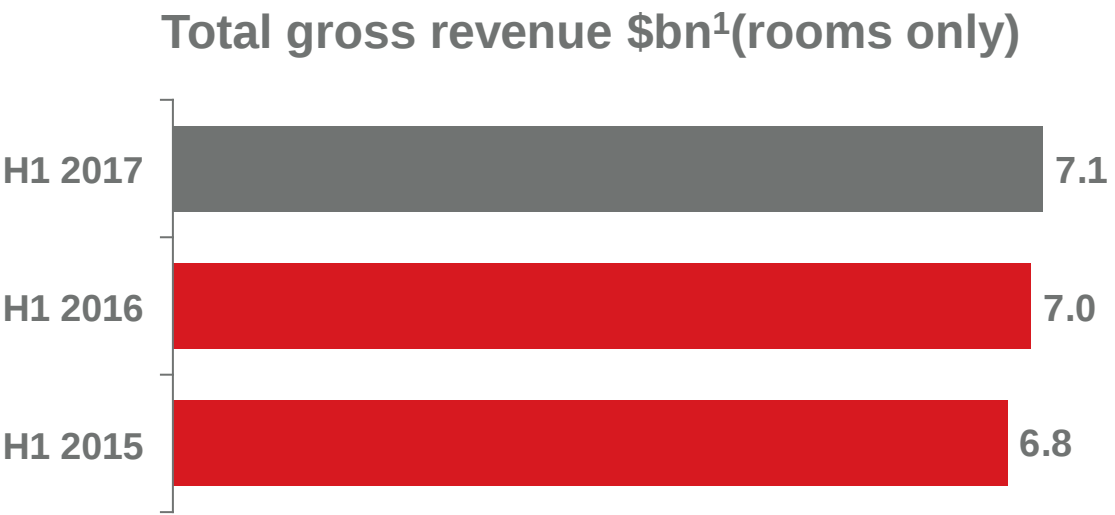
*In 2017, we will continue to incur joint venture costs as the hotel ramps up post repositioning, although these will largely be offset by related management fees.

Currency translation increased Group EBIT by \$1m in the first half of 2017; minimal impact expected in the second half

Region	Reported EBIT (\$m)	Foreign Exchange Impact (\$m) ³	
	H1 2017	Reported H1 2017 vs H1 2017 at H1 2016 rates ¹	H2 2016 at 30th June 2017 rates vs reported H2 2016 ²
Americas	321	(2)	-
Europe	38	-	2
AMEA	41	(2)	(1)
Greater China	23	-	-
Central Overheads	(53)	5	(1)
Total IHG	370	1	-

¹Based on monthly average exchange rates for H1 2016. ²Estimated using 30th June 2017 spot rates. ³Major non USD currency exposure by region (Americas: Canadian Dollar, Mexican Peso; Europe: British Pound, Euro, Russian Rouble; AMEA: Japanese Yen, Singapore Dollar; Greater China: Chinese Renminbi; Central, British Pound).

Hotel franchising



Based on actual USD with the exception of group royalty drivers which are calculated at constant exchange rates.
¹Total gross revenue is defined as total room revenue from franchise hotels, it is not revenue attributable to IHG.

Hotel management

Total gross revenue \$bn¹(total hotel)



Management Fees² (\$m)



Managed EBIT \$m (margin %)



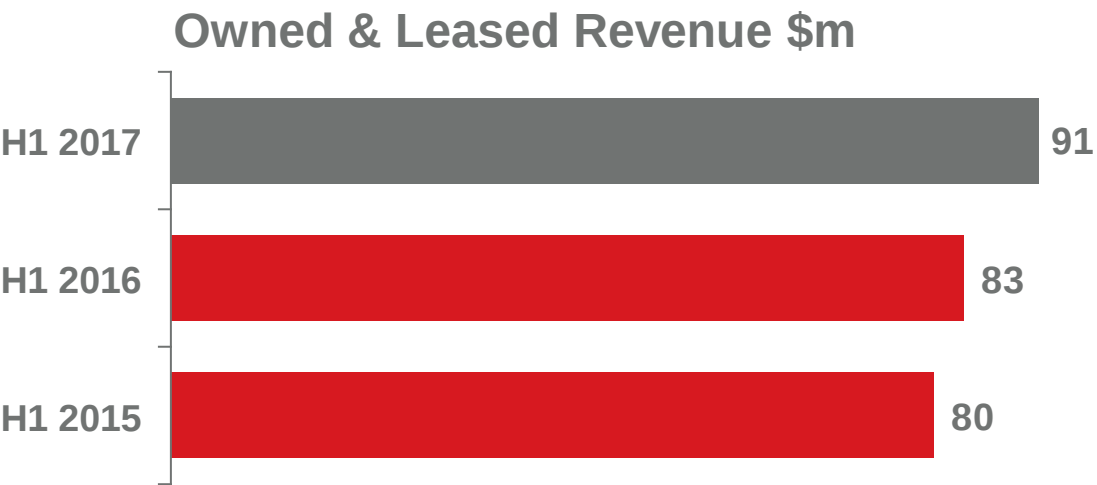
Reported managed lease revenue and EBIT (\$m)

\$m	H1 2017	H1 2016
Americas revenue	18	20
Americas EBIT	1	1
Europe revenue	38	38
Europe EBIT	1	1
AMEA revenue	24	24
AMEA EBIT	2	2

Based on actual USD with the exception of group royalty drivers which are calculated at constant exchange rates; ¹Total gross revenue is defined as total hotel revenue from managed hotels, it is not revenue attributable to IHG;

²Hotel management fees and EBIT exclude the results of managed leased properties and individually significant liquidated damages of \$3m in H1 2015 (H1 2017, \$nil; H1 2016, \$nil).

Hotel owned & leased



All charts exclude results from disposed assets: InterContinental – Le Grand (sold 2015) and InterContinental Hong Kong (sold 2015).



Hotel Indigo Los Angeles, USA

Interim Results Presentation

8 August 2017