



Holiday Inn Yerevan - Republic Square, Armenia

2021 Half Year Results

10th August 2021

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Keith Barr

Chief Executive Officer

HG HOTELS &

Capturing the return of travel; positioning for future growth

RevPAR & Rooms

(42.6)% Global RevPAR decline vs 2019; (36.3)% in Q2



- Rapid improvement in US and Greater China
- System 884k rooms (5,994 hotels); +5.1% gross openings;
 +0.1% net YOY
- Opened 132 hotels in H1, +46% vs 2020

Results



- Strong profitability rebound from fee-based business model
- \$188m EBIT from reportable segments
- \$147m adjusted free cash flow; \$2.2bn available liquidity
- \$75m cost saving programme on track
- No interim dividend proposed

Accelerating growth

 Pipeline >30% of current system size; 40%+ under construction, with >80 ground breaks in H1



- Signed 203 hotels, +24% vs 2020
- Rapid progress on review of ~200 Holiday Inn and Crowne Plaza hotels in Americas and EMEAA
- Underpinned by our commitment to operate a responsible business

Further brand developments

New Luxury & Lifestyle collection brand to launch in coming weeks



- Recent brands building rapid scale voco >50; avid >200
- Holiday Inn Express reaches 3,000 properties in 30 years with pipeline of further 667 hotels
- InterContinental celebrating 75th year and strong signings





Paul Edgecliffe-Johnson

Chief Financial Officer & Group Head of Strategy

H1 2021 Financial Review

Financial performance overview

Results from reportable segments ¹		
	H1 2021	
	\$m	
Revenue ³	\$565m	
Operating profit	\$188m	
Revenue from fee business	\$505m	
Operating profit from fee business	\$224m	
Fee margin ⁴	44.1%	
Adjusted interest ⁵	\$72m	
Reported tax rate ⁶	36%	
Adjusted EPS ⁷	40.4¢	
Dividend	-	

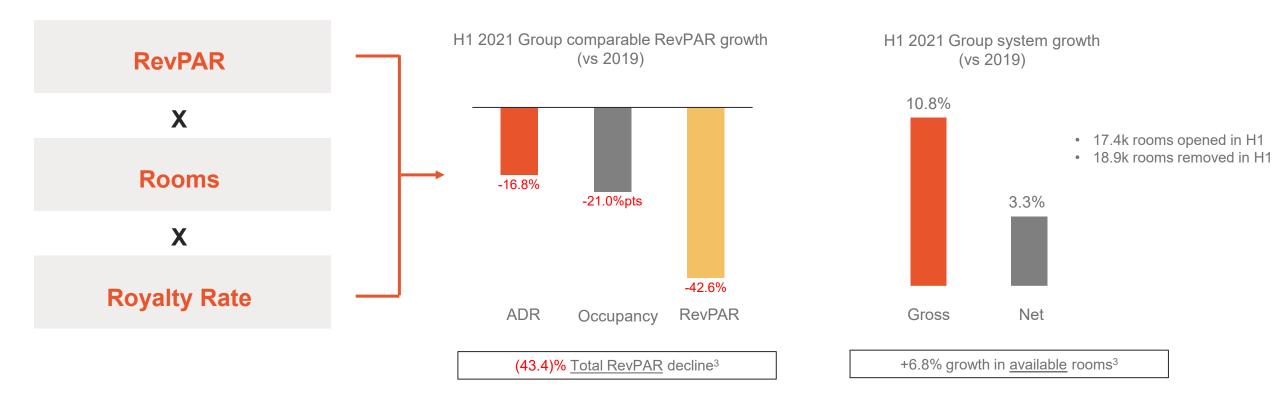
		Reported				
H1 2021	H1	H1 2020 H1 2019				
\$m	\$m	% change vs H1 2021	\$m	% change vs H1 2021		
\$565m	\$488m	16%	\$1,012m	(44)%		
\$188m	\$52m	262%	\$410m	(54)%		
\$505m	\$375m	35%	\$730m	(31)%		
\$224m	\$75m	199%	\$394m	(43)%		
44.1%	20.1%	24.0%pts	54.1%	(10.0)%pts		
\$72m	\$62m	16%	\$66m	9%		
36%	173%	(137)%pts	21%	15%pts		
40.4¢	4.9¢	724%	148.6¢	(73)%		
-	-	-	39.9¢	(100)%		

Underlying ²					
H1 2020	H1 2019				
% change	% change				
14%	(44)%				
314%	(55)%				
31%	(32)%				
207%	(44)%				

¹Reportable segments excludes System Fund results, hotel cost reimbursements and exceptional items. ²Reportable segment results excluding significant liquidated damages, current year disposals and stated at constant H1 2021 exchange rates (CER). ³ Comprises the Group's fee business and owned, leased and managed lease hotels. ⁴ Excludes owned, leased and managed lease hotels, significant liquidated damages and the results of the Group's captive insurance company. ⁵ Adjusted interest adds back \$nil (H1 2020: \$4m; H1 2019: \$9m) of interest charges in relation to the System Fund and excludes exceptional items. ⁶ The Group's reported effective tax rate, before exceptional items and the System Fund results. ⁷ Calculated using results from Reportable Segments and Adjusted interest, and related tax, and excluding changes in fair value of contingent purchase consideration.

Fee-based business model shows relative resilience as demand returns

H1 2021 fee revenue: \$505m, down 31%¹ and 32% underlying² (vs 2019)



- Underlying fee revenue benefitting from stronger performance in fee business (-42.3%⁴) than overall Group RevPAR (-42.6%⁴), which includes weaker Owned, Leased and Managed Lease estate (-71.9%⁴)
- RevPAR sensitivity improving

¹ Growth stated at AER. ² Underlying fee revenue excludes owned, leased and managed lease hotels, significant liquidated damages, owned asset disposals and stated at constant H1 2021 exchange rates (CER). ³ Growth stated for underlying fee business excluding the SVC portfolio termination of 16.7k rooms (102 hotels) in Q4 2020 (see appendix for more detail). ⁴ RevPAR in comparable estate vs 2019, at CER.

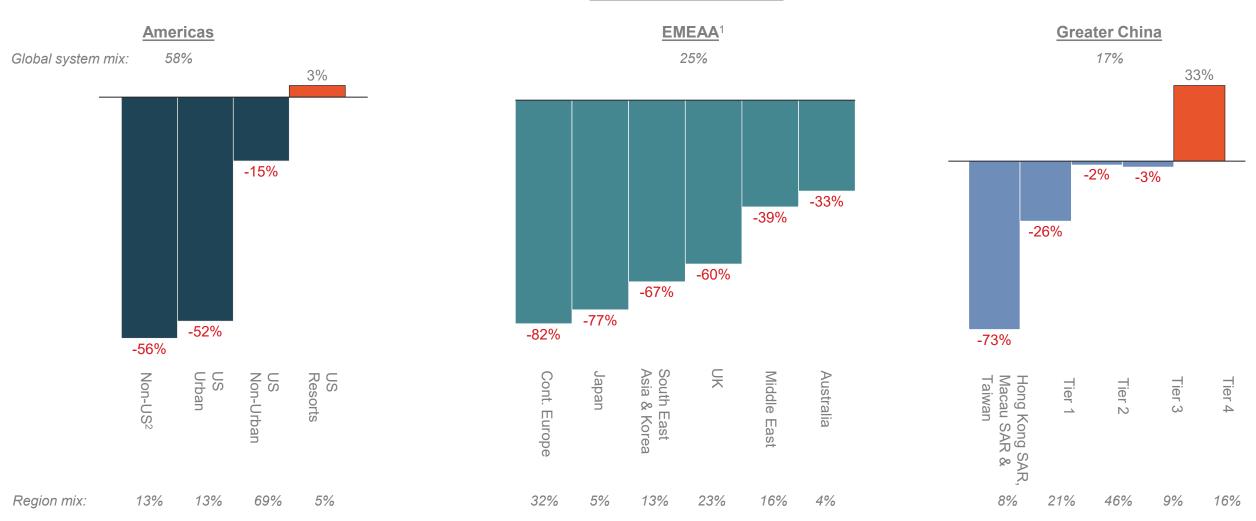
Sequential monthly improvement in both occupancy and rate from March

IHG monthly RevPAR, Occupancy and ADR (vs 2019)



Recovery skewed to domestic leisure markets where restrictions have been lifted

IHG Q2 RevPAR (vs 2019)

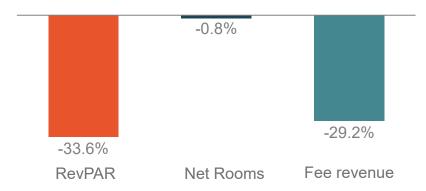


¹ Major markets only shown, other markets in aggregate 7% of region mix. ² Canada, Mexico, Latin America and Caribbean

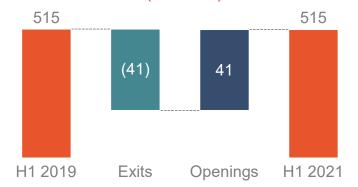
Americas US occupancy levels recovered to ~70% in June

- H1 RevPAR up 28% (down 34% vs 2019); US up 32% (down 30% vs 2019)
- Q2 US RevPAR up 150% (down 23% vs 2019)
 - Franchised estate down 19% and Managed estate down 54% (vs 2019)
 - Midscale/Upper Midscale and Extended Stay most resilient segments
 - 13 states in US ahead of 2019; further 17 at least 90% of 2019 RevPAR
- YoY net rooms down 2.5% (down 0.8% vs 2019); gross up 3.9% (up 7.9% vs 2019)
 - Development continued with 33 ground breaks, 16 in Q2
- Underlying fee revenue¹ up 31% to \$296m (down 29% vs 2019)
- Underlying fee operating profit² up 55% to \$236m (down 27% vs 2019):
 - vs 2020: benefit from improved demand and delivery of sustainable cost savings
 - vs 2019: impacted by \$3m lower incentive management fees and continued tough trading in US-Urban and Non-US markets; partly offset by \$5m payroll tax credit benefit
- Owned, leased and managed lease profit down \$2m to a loss of \$12m (down \$33m vs 2019):
 - vs 2019: impacted by weighting of distribution to US-Urban and Non-US markets
- Pipeline: 97k rooms; 8k signed in H1
- Signings include 32 Holiday Inn Express, 14 Staybridge Suites and 6 avid hotels

H1 2021 growth in fee revenue drivers¹ (vs 2019)



H1 2021 net rooms growth ('000s) (vs 2019)

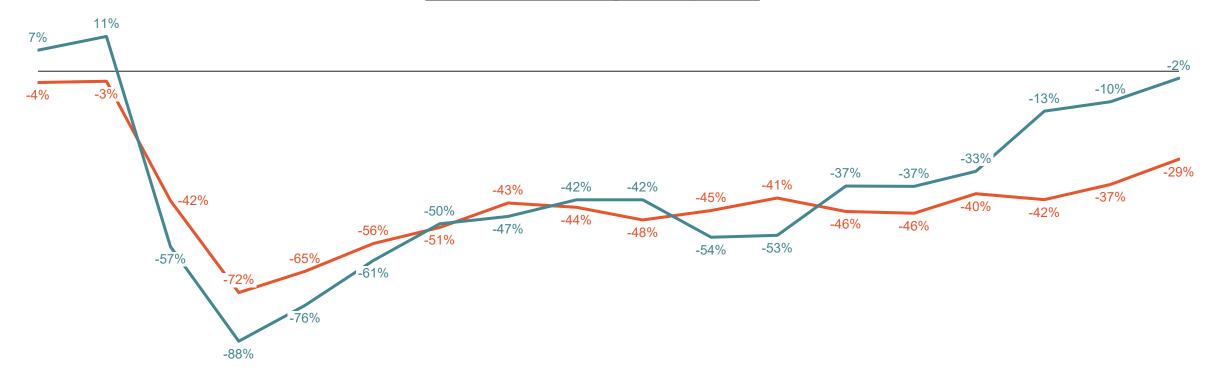


¹ Underlying fee revenue excludes owned, leased and managed lease hotels, significant liquidated damages, current year disposals and stated at constant H1 2021 exchange rates (CER). ² Underlying fee operating profit excludes owned, leased and managed lease hotels, significant liquidated damages and current year disposals at CER.



Americas US domestic leisure rebounds; business improving more recently

IHG US estate 12m rolling revenue (vs 2019)

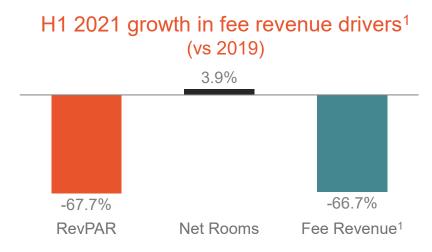


Jan-2020 Feb-2020 Mar-2020 Apr-2020 May-2020 Jun-2020 Jul-2020 Aug-2020 Sep-2020 Oct-2020 Nov-2020 Dec-2020 Jan-2021 Feb-2021 Mar-2021 Apr-2021 May-2021 Jun-2021



Europe, Middle East, Asia & Africa Improved trading in markets where travel restrictions have lifted

- H1 RevPAR down 22% (down 68% vs 2019); Q2 up 179% (down 65% vs 2019)
- Q2 impacted by differing levels of government-mandated lockdown measures, particularly Continental Europe (down 82% vs 2019); Japan (down 77% vs 2019) and South East Asia and Korea (down 67% vs 2019)
- YoY net rooms up 1.0% (up 3.9% vs 2019); gross up 4.7% (up 10.4% vs 2019)
- Underlying fee revenue¹ down 9% to \$53m (down 67% vs 2019)
- Underlying fee operating profit² up \$5m to a loss of \$3m (down \$95m vs 2019):
 - vs 2020: driven by \$5m higher incentive management fees
 - vs 2019: impacted by \$30m lower incentive management fees and continued tough trading in a number of markets
- Owned, Leased and Managed Lease loss of \$24m (down \$11m vs 2020, \$19m vs 2019)
 - Impacted by weak demand where these hotels are located, predominately in urban markets in Europe (H1 RevPAR down 86% vs 2019)
- · Pipeline: 80k rooms; 9k signed
- Signings include 2 Six Senses, 1 Regent, 3 Kimpton and 7 Hotel Indigo hotels





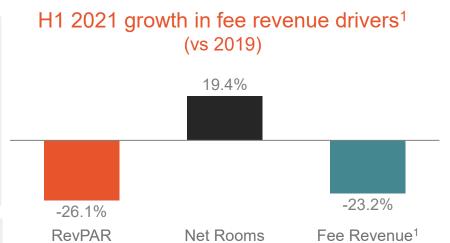


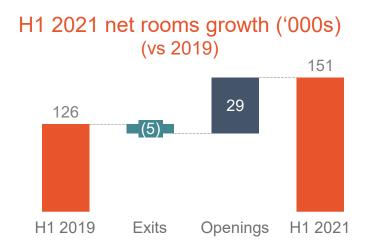
¹ Underlying fee revenue excludes owned, leased and managed lease hotels, significant liquidated damages, current year disposals and stated at constant H1 2021 exchange rates (CER). ² Underlying fee operating profit excludes owned, leased and managed lease hotels, significant liquidated damages and current year disposals at CER.



Greater China Recovery led by domestic leisure demand in Tier 2-4 in Q2

- H1 RevPAR up 95% (down 26% vs 2019); Q2 up 107% (down 16% vs 2019)
 - Mainland China up 100% (down 19% vs 2019); Q2 up 109% (down 8% vs 2019)
 - Tier 1 RevPAR up 101% (down 33% vs 2019); Q2 up 118% (down 26% vs 2019)
 - Tier 2-4 RevPAR up 100% (down 11% vs 2019); Q2 up 95% (up 4% vs 2019)
 - Hong Kong SAR up 50% (down 79% vs 2019); Q2 up 135% (down 76% vs 2019)
- YoY net rooms up 8.6% (up 19.4% vs 2019); gross up 10.1% (up 23.3% vs 2019)
- Underlying fee revenue¹ up 152% to \$53m (down 23% vs 2019)
- Underlying operating profit² of \$25m, up from \$10m loss (down 32% vs 2019):
 - vs 2020: driven by improved trading, \$14m higher incentive management fees, and \$6m significant liquidated damages
 - vs 2019: impacted by \$9m lower incentive management fees
- Pipeline: 98k rooms; 16k rooms signed
 - 49 franchise agreements signed, including Holiday Inn, Holiday Inn Express and EVEN
 - Over 1,000 open and pipeline hotels





¹Underlying fee revenue excludes owned, leased and managed lease hotels, significant liquidated damages, current year disposals and stated at constant H1 2021 exchange rates (CER). ²Underlying fee operating profit excludes owned, leased and managed lease hotels, significant liquidated damages and current year disposals at CER.



Rapid progress of the Holiday Inn and Crowne Plaza review

- ~200 hotels (~10-15% of global estate) under review in Americas and EMEAA, focused on ensuring the health, consistency and quality of the estate reflects the expectations of IHG, our owners and guests
- In total, 56 hotels (13.0k rooms) removed in H1. In addition, more than 30 hotels have committed to improvement plans or scopes of work, reflecting significant investment by owners
- Builds on significant improvements already made: Holiday Inn Open Lobby implemented or committed in ~90% of Europe estate; property improvements completed since the start of 2018 and further ones already contracted for or in active discussion, together with recent new openings, will result in over 70% of the Americas Crowne Plaza estate having been updated
- Review of remaining hotels expected to conclude by the end of the year

Removals in recent years weighted to Holiday Inn and Crowne Plaza



¹ Excluding the SVC portfolio termination of 16.7k rooms (102 hotels) in Q4 2020

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Targeted capital expenditure to drive growth

Maintenance capex, key money and selective investments

\$m	H1 2021	H1 2020
Maintenance capex	(9)	(32)
Key money ¹	(16)	(26)
Total	(25)	(58)

Key money: used to secure hotel signings

 <u>Maintenance</u>: relates to owned, leased and managed lease hotels and corporate infrastructure

Recyclable investments

\$m	H1 2021	H1 2020
Gross out	(9)	(2)
Gross in	1	18
Net total	(8)	16

- Investment behind growth initiatives
- Profile can vary year to year, but expected to be broadly neutral over time

System Fund capital investments

Total capital investments

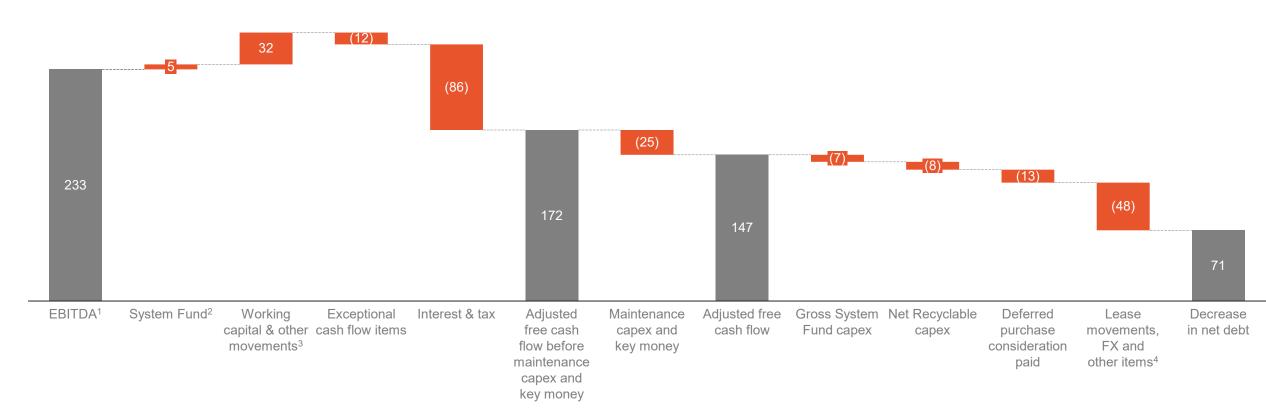
\$m	H1 2021	H1 2020
Gross out	(7)	(25)
Gross in ²	39	28
Net total	32	3
Gross total ³	(42)	(85)
Net total	(1)	(39)

- Invested into projects that benefit our hotel network e.g. GRS
- Repaid when depreciation charged to System Fund

¹ Key money presented net of repayments of \$1m in H1 2021 (H1 2020: nil); ² Consists of depreciation and amortisation of \$41m in H1 2021 (H1 2020: \$30m), adjusted to exclude depreciation for right of use assets of \$2m (H1 2020: \$2m). ³ Includes gross key money payments of \$17m in H1 2021 (H1 2020: \$26m)

Strong cash conversion

Cash flow H1 2021 (\$m)



- Increase in adjusted free cash flow to \$147m (2020: outflow of \$66m), driven by strong cash conversion
- Resulting in reduction in net debt of \$71m

¹ Before exceptional items and System Fund result. ² System Fund outflow reflects \$46m in-year deficit adding back \$41m of depreciation and amortisation and \$10m of other non-cash adjustments to System Fund result; working capital movements related to the System Fund, including movements in deferred revenue, are included within the Group's overall working capital & other movements. ³ Includes working capital and other adjustments (\$6m), impairment loss on financial assets (\$8m), and other non-cash adjustments to operating profit/loss (\$35m) less principal element of lease payments (\$17m). ⁴ Includes principal element of lease repayments (\$17m) less exchange and other non-cash adjustments (\$65m)



Our strategy for uses of cash remains unchanged



Invest in the business to drive growth

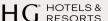


Restore an ordinary dividend when responsible to do so



Return surplus funds to shareholders

Objective of maintaining an investment grade credit rating 2.5x – 3.0x Net Debt : Adjusted EBITDA under normalised conditions





Keith Barr

Chief Executive Officer

Update on strategic priorities

HG RESORTS

Well-placed during a recovery



Focus on industry-leading net rooms growth, underpinned by our strategic priorities

Our Purpose: True Hospitality for Good

Our Priorities:



Build loved and trusted brands

- Strengthening existing brands
- Accelerating growth of newer brands
- Launch of new collection brand
- Investment in development resources



Customer centric in all we do

- Supporting our owners as hotels re-open and demand recovers
- Focusing marketing on key demographics for returning demand
- Supporting the return of business travel, groups and events
- Enhancing our loyalty offer



Create digital advantage

- Digital-check in implemented across 3,000 hotels in US and Canada; piloting in all other regions
- Attribute pricing good progress toward future roll-out
- Maximising digital reach and relevancy



Care for our people, communities and planet

- Strengthened DE&I programmes
- Human rights focus
- Workstreams underway to meet 2030 science-based targets
- Miniature bathroom amenities to be removed from all hotels in 2022

Ambition: to deliver industry-leading net rooms growth



- Continued resilience across Essentials and Suites

			ood Loodiiti	alo alla oalle		
		Essentials			Suites	
	Holiday Inn Express	Holiday Inn	AN IHG HOTEL	STAYBRIDGE S U I T E S	CANDLEWOOD	ATWELL SUITES
System ¹	3,004	1,234	38	312	360	-
Pipeline ¹	667	250	175	152	82	19
Chain scale ²	Upper Midscale	Upper Midscale	Midscale	Upscale	Midscale	Midscale
	 ~65% occupancy in June (61% in Q2) Similar number of hotels opened in Americas and Greater China as H1 2019 Formula Blue 2.0 in Americas delivering >10% cost savings 	 Rapid progress on review of estate in Americas and EMEAA Open Lobby being adopted in nearly entire estate in Europe 	 Outperformance across Guest Satisfaction Index (GSI) 26 hotels under construction On track to reach 50 open hotels by end of 2021 	 Signed 29 properties a New prototype design >170 Candlewood Su Construction underway 	une across Extended Stay across Suites brands in H with lower cost-to-build; on the sand >160 Staybridg y for three Atwell Suites and interest in conversion	open/committed in ge Suites ; continued positive

¹ Hotels as at 30 June 2021; ² STR classification

for owners



- Expanding our Premium and Luxury & Lifestyle offerings

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		Premium					
	VOCO* AN ING'HOTEL	CROWNE PLAZA HOTELS & RESORTS	EVEN HOTELS	BUALUXE HOTILS AND RISORTS 華邑酒店及度假村 [®]			
System ¹	19	407	20	14			
Pipeline ¹	34	102	30	24			
Chain scale ²	Upscale	Upscale	Upscale	Upscale			

- Signings pace accelerated across our Premium brands
- voco hotels: gathering momentum with over 50 hotels signed since
 launch; strong growth in the Middle East
- Crowne Plaza Hotels & Resorts: review progressing well; individual hotel action plans executed to enhance commercial performance; improvement in guest satisfaction ranking
- EVEN hotels: four further signings in Greater China, taking pipeline in the region to 18
- HUALUXE: five openings and signings during H1 including Hualuxe Suzhou Bay Hot Spring Resort, signed and opened in H1

- **Luxury & Lifestyle** HOTEL REGENT INDIGO 17 206 **75** 128 34 73 32 110 **Upper Upscale Upper Upscale** Luxury Luxury Luxury
- Outperformance in guest satisfaction across all brands
- Six Senses Hotels Resorts Spas: iconic openings in Botanique, Brazil; four signings including Portugal, Saudi Arabia and Greater China
- Regent: signing of iconic Regent hotel in Kyoto, Japan; renovation of flagship Regent Hong Kong progressing well
- InterContinental Hotels: 12 signings in the period; significant capital outlay on renovation by owners to further elevate brand
- Kimpton Hotels & Restaurants: continued internationalisation of brand, including first signing in Australia
- Hotel Indigo: on track to double estate over next 3-5 years

¹ Hotels as at 30 June 2021; ² STR classification

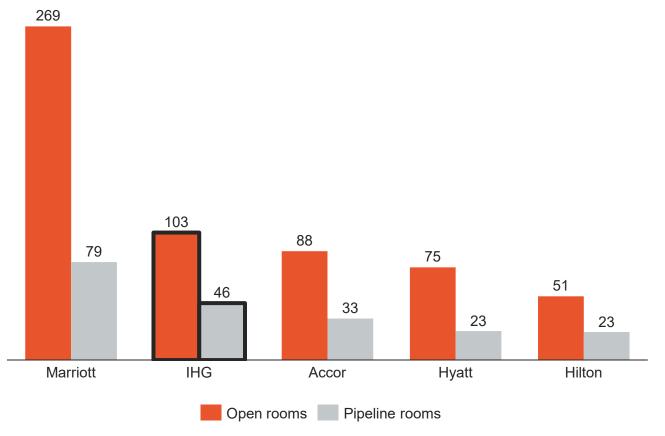
- Further rounding out our brand portfolio

	Existing brands	Newer brands	Portfolio evolution
Luxury & Lifestyle	INTERCONTINENTAL, HOTELS & RESTAURANTS INDIGO	SIX SENSES HOTELS RESORTS SPAS	Six Senses and Regent: acquisitions to expand IHG's luxury presence
		New collection brand	Organic development of new Luxury & Lifestyle collection brand
Premium	CROWNE PLAZA* HOTELS & RESORTS # 2 酒 方 及 友 俊 村*	VOCO*	voco hotels: organic development targeting global conversion opportunity
Essentials	Holiday Inn Express	an ing-hotel	avid hotels: organic development to create additional midscale growth engine
Suites	CANDLEWOOD SUITES SUITES	ATWELL SUITES	Atwell Suites: organic development to capture further growth for longer stays

- A strong position in Luxury & Lifestyle to further grow from

IHG is already the second largest global player in Luxury & Lifestyle

30 June 2021 - Number of open and pipeline rooms ('000)



- Building upon heritage of InterContinental Hotels & Resorts, the world's single largest luxury hotel brand
- Our Luxury & Lifestyle portfolio increased from 2 brands and 241 properties in 2014, to 5 brands and 433 properties today
- Successful internationalisation of each brand, with over 100,000 rooms in more than 70 countries
- Luxury & Lifestyle now 13% of system, 17% of pipeline

Marriott brands included: Autograph Collection, Bulgari, Edition, Elegant, JW Marriott, Le Meridien, The Luxury Collection, Renaissance, Ritz-Carlton, St Regis, Tribute Portfolio, W Hotels. IHG brands included: Hotel Indigo, InterContinental, Kimpton, Regent, Six Senses. Accor brands included: Fairmont, Mantis Collection, MGallery by Sofitel, Quay, Raffles, Rixos, Sofitel, The Hoxton. Hilton brands included: Canopy by Hilton, Conrad Hotels & Resorts, Curio Collection by Hilton, LXR Hotels & Resorts, Waldorf Astoria Hotels & Resorts. Hyatt brands included: Alila, Andaz, Destination Hotels, Grand Hyatt, The Unbound Collection, Thompson Hotels. Source: Company filings, STR Census June 2021.

- A balanced portfolio across different segments of Luxury and Upper Upscale



- Guest and owner proposition for our new collection brand

Compelling owner proposition

- Access to world class revenue delivery systems including IHG Rewards
- Leading global sales enterprise and revenue management tools to drive additional revenue to hotels
- Strong distribution through IHG digital channels
- Retention of independent identity and character of hotel
- Limited capital outlay

Attractive guest profile

- Targeted for the 35-50 year demographic
- High value, high frequency affluent travellers
- Prefer distinctive upscale and luxury experiences
- Member of loyalty programmes
- Guests favouring the trust and reassurance associated with leading hotel groups









Care for our people, communities and planet

- 2030 Responsible Business ambitions and commitments













Champion a diverse culture where everyone can thrive

Improve the lives of 30 million people in our communities around the world

Reduce our energy use and carbon emissions in line with climate science

Pioneer the transformation to a minimal waste hospitality industry

Conserve water and help secure water access in those areas at greatest risk

- Programmes to increase diversity of talent
- Conscious Inclusion training rolled out globally
- Recognised as 'Best
 Place to Work for
 LGBTQ Equality' with a
 100% rating in the
 Corporate Equality Index
 for seventh consecutive
 year

- Extending reach of IHG Academy through new partnerships
- Further developing foodbanking strategy
- Roadmap and workstreams underway to meet our 2030 science based targets
- Upgrade of IHG Green Engage (Environmental Management System)
- Published whitepaper on how to drive operational energy at existing hotels to net zero carbon

- Shift to bulk bathroom amenities expected to be completed in 2022
- Food waste measurement pilot being trialled across UK Managed estate
- Water stewardship projects underway in Shenzhen and Hayman Islands
- Refining our approach for evaluating high risk water areas



Conclusions

- Confident in IHG's positioning and growth prospects

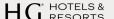
- Significant improvement in demand over the course of H1; positive trends continuing through summer; return of corporate travel and groups activity underway; risk of trading volatility still remains
- Hotel development environment strengthening: 132 hotel openings and 203 signings, sizeable increases on last year
- Continue to invest for future growth, including new collection brand
- Clear strategic priorities to achieve our ambition of industry-leading net rooms growth in the years ahead
- Actions taken over last 18 months position us well to exceed pre-pandemic level of growth and profitability
- Confident in the strength of IHG's future prospects





2021 Half Year Results

Q&A



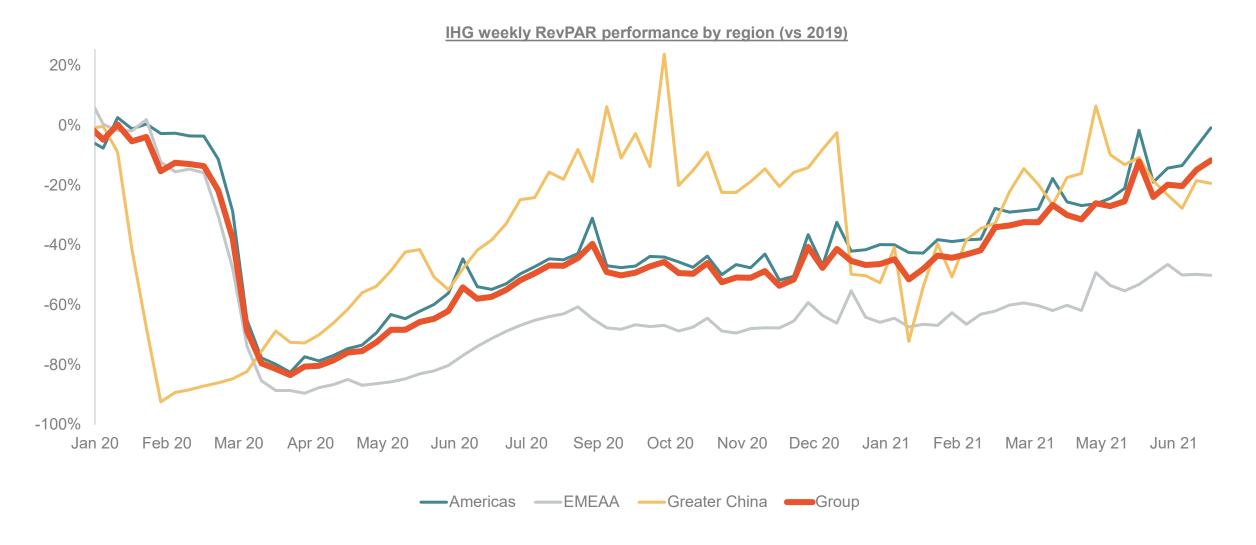




Holiday Inn Yerevan - Republic Square, Armenia

Appendices

Weekly RevPAR performance demonstrates the path of recovery for each of our regions



Growth rate analysis vs 2020

	RevPAR growth % Net		Net room	s growth %	Underlying Fee	0	
H1 2021	Comparable	Total ²	YoY	Available ²	Revenue ¹ Growth %	Comments	
	Hotels that have traded in all months being compared (i.e. steady state)	All hotels that were open in H1 2021 and H1 2020 (incl hotels that are ramping up)	30 June 2021 vs 2020	Aggregate number of rooms available for sale in H1 2021 vs H1 2020			
Americas	27.9%	29.0%	(2.5)%	0.7%	31.0%	Fee revenue growth benefitted from higher levels of incentive management fee income	
EMEAA	(22.3%)	(22.2%)	1.0%	1.9%	(8.6)%		
Greater China	94.5%	91.9%	8.6%	6.0%	152.4%		
Total	20.0%	20.3%	0.1%	1.8%	31.0%		

¹ Underlying fee revenue and excludes owned, leased and managed lease hotels, significant liquidated damages, current year disposals, System Fund results and hotel cost reimbursements at constant H1 2021 exchange rates (CER).

² Underlying fee business Total RevPAR and available rooms, excluding the SVC portfolio termination of 16.7k rooms (102 hotels) in Q4 2020.

Growth rate analysis vs 2019

	RevPAR growth %		Net room	s growth %	Underlying Fee	O a marting	
H1 2021	Comparable	Total ²	YoY	Available ²	Revenue ¹ Growth %	Comments	
	Hotels that have traded in all months being compared (i.e. steady state)	All hotels that were open in H1 2021 and H1 2019 (incl hotels that are ramping up)	30 June 2021 vs 2019	Aggregate number of rooms available for sale in H1 2021 vs H1 2019			
Americas	(33.6)%	(32.9)%	(0.8)%	3.6%	(29.2)%	Fee revenue growth impacted by lower levels of incentive management fee income	
EMEAA	(67.7)%	(67.6)%	3.9%	5.8%	(66.7)%		
Greater China	(26.1)%	(31.8)%	19.4%	21.4%	(23.2)%		
Total	(42.6)%	(43.4)%	3.3%	6.8%	(32.1)%		

¹ Underlying fee revenue and excludes owned, leased and managed lease hotels, significant liquidated damages, current year disposals, System Fund results and hotel cost reimbursements at constant H1 2021 exchange rates (CER).



² Underlying fee business Total RevPAR and available rooms, excluding the SVC portfolio termination of 16.7k rooms (102 hotels) in Q4 2020.

Fee margin¹ by region

Americas

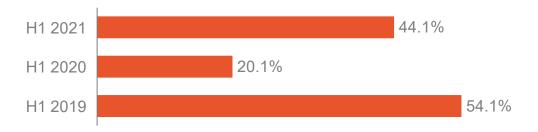


Europe, Middle East, Asia & Africa





Total IHG



¹Fee margin excludes owned, leased and managed lease hotels, significant liquidated damages and the results of the Group's captive insurance company; is stated at AER.

For Americas, consists of fee business revenue and operating profit of \$296m (H1 2020: \$226m; H1 2019: \$418m) and \$236m (H1 2020: \$152m; H1 2019: \$323m) respectively. For Europe, Middle East, Asia and Africa consists of fee business revenue and operating profit of \$53m (H1 2020: \$57m; H1 2019: \$158m) and \$(3)m (H1 2020: \$(7)m; H1 2019: \$93m) respectively before adjusting for significant liquidated damages of \$nil (H1 2020: \$18m; H1 2019: \$66m) and \$25m (H1 2020: \$(9)m; H1 2019: \$36m) respectively before adjusting for significant liquidated damages of \$6m (H1 2020: \$nil H1 2019: \$nil).

Revenue and operating profit H1 2019-21

Actual US\$
Franchise and base management fees Incentive management fees Fee Business
Owned, Leased & Managed Leased
Total Americas
Franchise and base management fees Incentive management fees Fee Business Owned, Leased & Managed Leased Total EMEAA
Franchise and base management fees Incentive management fees Fee Business
Total Greater China
Central Results
Total Reportable Segments
Reimbursement of Costs System Fund
Total IHG

Total Revenue				
	H1			
2021	2020	2019		
292	224	411		
4	2	7		
296	226	418		
29	36	102		
325	262	520		
42	51	117		
11	6	41		
53	57	158		
31	77	180		
84	134	338		
44	17	42		
15	1	24		
59	18	66		
59	18	66		
97	74	88		
565	488	1,012		
236	375	593		
378	385	675		
1,179	1,248	2,280		

Total Operating Profit						
H1						
2021	2020	2019				
n/a	n/a	n/a				
n/a	n/a	n/a				
236	152	323				
(12)	(10)	21				
224	142	344				
n/a	n/a	n/a				
n/a	n/a	n/a				
(3)	(7)	93				
(24)	(13)	(5)				
(27)	(20)	88				
n/a	n/a	n/a				
n/a	n/a	n/a				
31	(9)	36				
31	(9)	36				
(40)	(61)	(58)				
188	52	410				
-	-	-				
(46)	(52)	47				
142	0	457				

H1 2019 underlying fee business revenue and operating profit non-GAAP reconciliations

	Am	nericas	as EMEAA		Greater China		Central		Total IHG	
	Revenue	Operating Profit	Revenue	Operating Profit	Revenue	Operating Profit	Revenue	Operating Loss	Revenue	Operating Profit
	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Per H1 2019 Interim financial statements	520	344	338	88	66	36	88	(58)	1012	410
Reportable segments analysed as:										
Fee business	418	323	158	93	66	36	88	(58)	730	394
Owned, leased and managed lease	102	21	180	(5)	-	-	-	-	282	16
	520	344	338	88	66	36	88	(58)	1012	410
Reportable segments (see above)	520	344	338	88	66	36	88	(58)	1012	410
Significant liquidated damages	-	-	(4)	(4)	-	-	-	-	(4)	(4)
Owned asset disposal ¹	(18)	(2)	(12)	-	-	-	-	-	(30)	(2)
Currency impact ²	-	-	16	3	3	1	1	(2)	20	2
Underlying revenue and underlying operating profit	502	342	338	87	69	37	89	(60)	998	406
Owned, leased and managed lease included in the above	(84)	(19)	(179)	5	-	-	-	-	(263)	(14)
Underlying fee business	418	323	159	92	69	37	89	(60)	735	392

¹ Americas: The results of InterContinental San Juan has been removed in 2019 (disposed in 2020) to determine underlying growth; EMEAA: The results of InterContinental Nairobi (disposed 2021) and Holiday Inn Melbourne Airport (disposed 2020) have been removed to determine underlying growth. ² Stated at constant H1 2021 exchange rates (CER).

Currency translation

Region ¹	Reportable Reported H1 2021		Reportable Segments H2 2020 at 30 June 2021 spot rate vs reported H2 2020 ³		
	Revenue	EBIT	Revenue	EBIT	
Americas	\$1m	\$1m	\$1m	-	
EMEAA	\$5m	\$(2)m	\$1m	\$(1)m	
Greater China	\$5m	\$2m	\$3m	\$2m	
Central Overheads	\$1m	\$(7)m	\$1m	\$(1)m	
Total IHG	\$12m	\$(6)m	\$5m	_	

¹ Major non-USD currency exposure by region (**Americas:** Canadian Dollar, Mexican Peso; **EMEAA:** British Pound, Euro, Russian Rouble, Japanese Yen, Singapore Dollar; **Greater China:** Chinese Renminbi; **Central:** British Pound). ² Based on monthly average exchange rates each year. ³ 30 June 2021 spot rates: 0.72 USD:GBP; 0.84 USD:EUR.



2021 notable items

Significant items		H1 2021	FY 2021
Payroll tax credit	Americas	\$5m	\$8m
Individually significant Liquidated Damages	Greater China	\$6m	\$6m

Ordinary shares

Number of shares	At 30 June 2021	At 30 June 2020
Opening balance at 1 January	187.7	187.7
Closing balance at 30 June	187.7	187.7
Basic weighted average shares	182.9	182.4
Dilutive potential ordinary shares ¹	1.0	-
Basic diluted average shares	183.9	182.4

Note: The total number of shares held as treasury shares at 30 June 2021 was 4.5m (2020 5.1m).

^{1.} The effect of the notional exercise of outstanding ordinary share awards was anti-dilutive in 2020 and therefore was not included in the diluted earnings per share calculation.

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