











# Investor Presentation

**March 2023** 



# A global hospitality leader with 6,000+ open hotels and a further 1,800+ in the pipeline; driven by clear purpose, ambition, strategy and priorities

#### Our Purpose

True Hospitality for Good.

#### Our Ambition

To deliver industry-leading growth in our scale, enterprise platform and performance, doing so sustainably for all stakeholders including our hotel owners, guests and society as a whole.

#### **Our Strategy**

Use our scale and expertise to create the exceptional guest experiences and owner returns needed to grow our brands in the industry's most valuable markets and segments. Delivered through a culture that retains and attracts the best people and embraces opportunities to positively impact the world around us.

#### **Our Priorities**



Build loved and trusted BRANDS



CUSTOMER centric in all we do



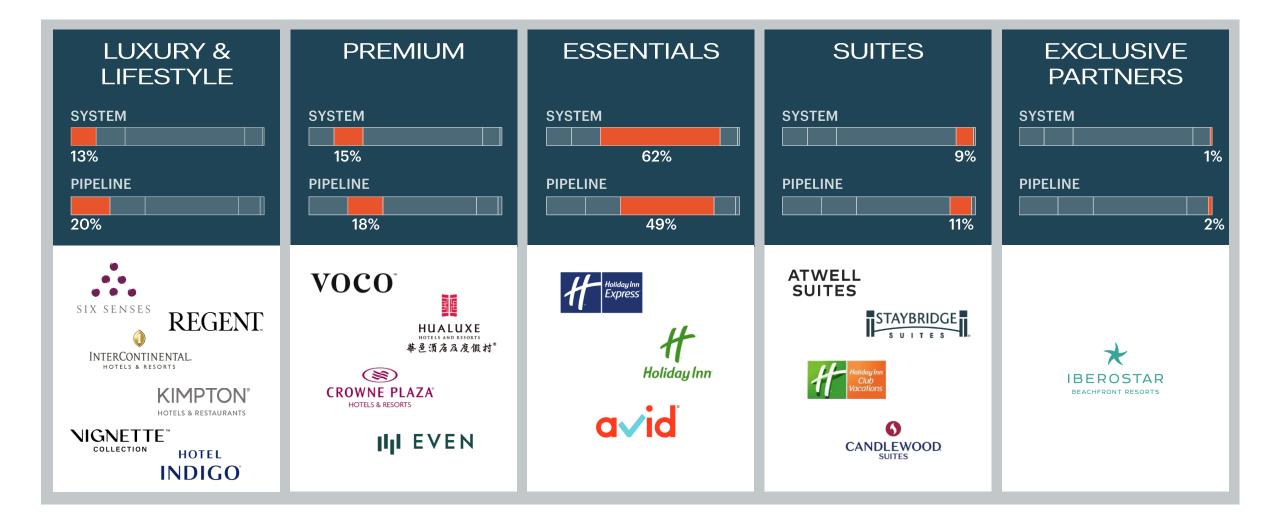
Create
DIGITAL
advantage



CARE for our people, communities and planet

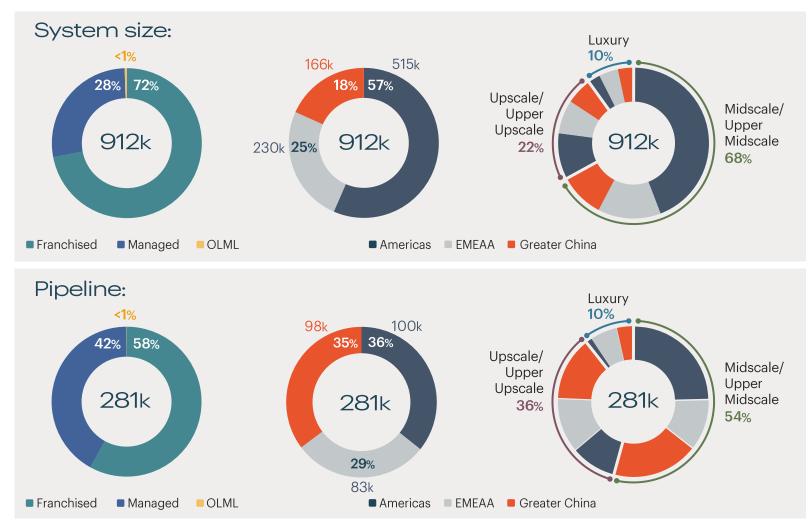


# Strong portfolio of preferred brands across segments

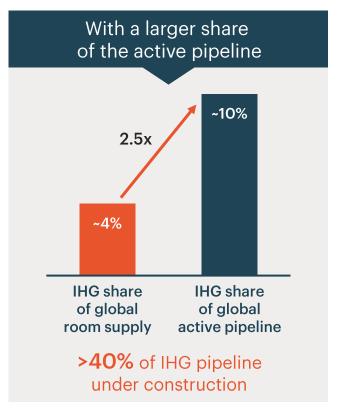


# Asset light, mainly franchised, and geographically diverse

#### System size and pipeline



Strong competitive position in an industry where branded players are gaining market share



# Our asset light business model

Franchised

**72**%

#### Fee revenue:

Royalty Fee:

fixed percentage of rooms revenue

Managed

28%

#### Fee revenue:

**Base Management Fee:** 

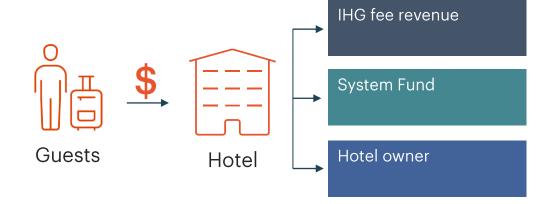
fixed percentage of total hotel revenue

**Incentive Management Fee:** 

based on hotel's profitability or cash flows

# Owned, Leased & Managed Lease <1%

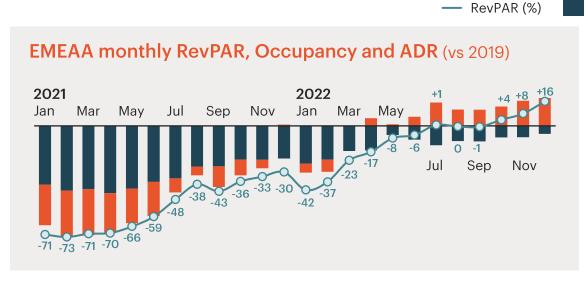
We record the entire revenue and profit of the hotel in our financial statements. This 'asset heavy' element of IHG's estate has reduced from >180 hotels 20 years ago, to 16 hotels as of 31 Dec 2022.

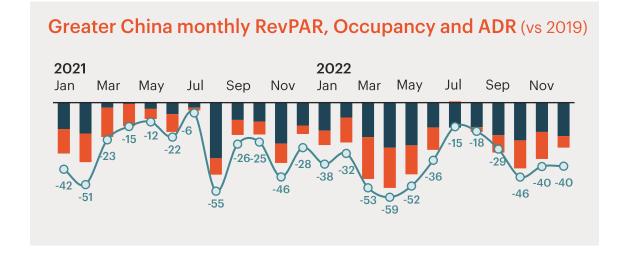


# RevPAR, Occupancy and ADR recovery across regions





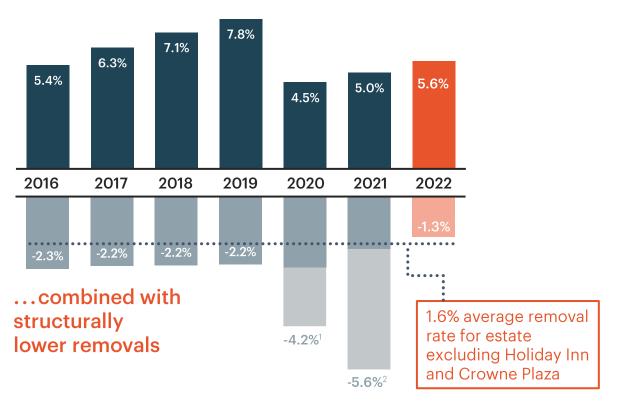




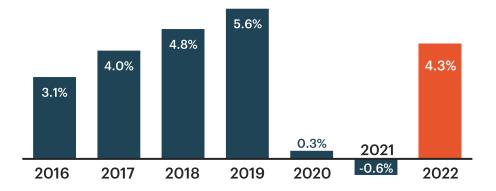


# Net system size growth delivered through strength of brands and enterprise platform

#### Improvement in gross openings...



#### ...resulting in stronger net system size growth



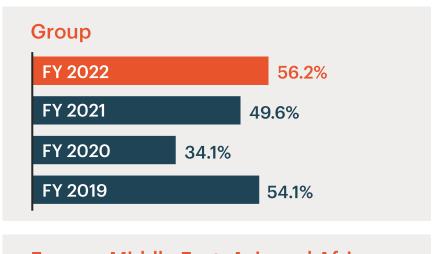
#### Future growth underpinned by:

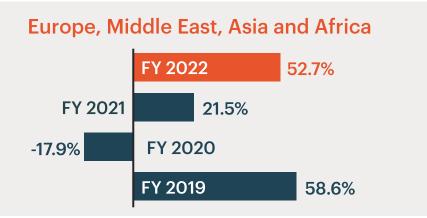
- >40% pipeline under construction
- Healthy volume of deal discussions across regions
- Compelling owner offer with a complete brand portfolio across chainscales and global reach
- Strength of enterprise platform accelerating conversion opportunities and Exclusive Partner discussions to add further high-quality fee streams

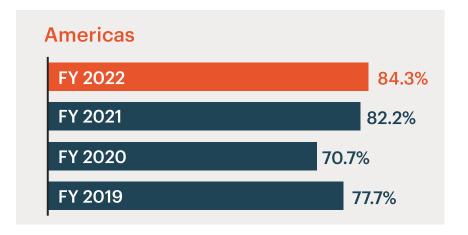
<sup>1. 2.3%</sup> excluding 1.9%pt impact from termination of SVC hotels.

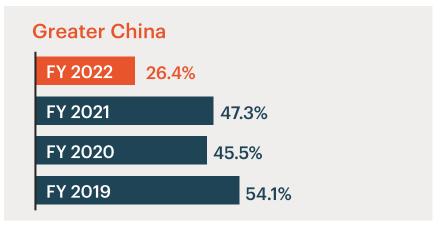
<sup>2.1.7%</sup> excluding 3.9%pt impact from removal of Holiday Inn and Crowne Plaza hotels across the Group.

# Fee margin 210bps ahead of FY 2019, driven by Americas









- 1. Fee margin excludes owned, leased and managed lease hotels, significant liquidated damages and, for total IHG, excludes the results of the Group's captive insurance company. It is stated at AER.
- 2. Americas consists of fee business revenue and operating profit of \$879m (FY 2021: \$691m; FY 2020: \$457m, FY 2019: \$853m) and \$741m (FY 2021: \$568m; FY 2020: \$323m; FY 2019: \$663m), respectively. Europe, Middle East, Asia and Africa consists of fee business revenue and operating profit of \$277m (FY 2021: \$149m; FY 2020: \$106m; FY 2019: \$326m) and \$146m (FY 2021: \$32m; 2020: \$(19)m; 2019: \$191m) respectively, which excludes significant liquidated damages of \$7m (FY 2021: \$110m; FY 2020: \$17m; FY 2019: \$135m) and \$23m (FY 2021: \$35m; FY 2019: \$73m) respectively, which excludes significant liquidated damages of \$nil (FY 2021: \$6m; FY 2020: \$nil; FY 2019: \$110m; FY 2020: \$110m; F

### FY 2022

# strong trading, profitability and returns; excellent further progress strengthening our enterprise platform

#### RevPAR & rooms

- FY global RevPAR +37% vs 2021; (3.3)% vs 2019;
   Q4 global RevPAR +4.1% vs 2019, +9.0% in Americas
- FY ADR +18% vs 2021, +8% vs 2019; Occupancy +9%pts vs 2021, (7)%pts vs 2019
- System 912k rooms (6,164 hotels); +5.6% gross system growth YoY;
   +4.3% adjusted net YoY (+2.9% excl. Iberostar)
- Opened 269 hotels (49k rooms); signed 467 hotels (80k rooms)

#### Foundations for future growth

- A well-invested business and enterprise platform
- Transforming loyalty IHG One Rewards; delivering significant improvements across key metrics
- Digital-first approach coupled with continuous innovation and developments to stay ahead – new mobile app, new websites, booking experience improvements
- Delivering on our 2030 Journey to Tomorrow responsible business commitments by caring for our people, communities and planet



#### **Profit & returns**

- \$828m operating profit from reportable segments, +55% vs 2021
- \$565m adjusted free cash flow (\$571m in 2021)
- Net debt:adjusted EBITDA reduced to 2.1x
- Proposed final dividend of 94.5¢, +10% vs 2021; total dividend for the year of 138.4¢
- Further \$750m share buyback programme to return additional surplus capital in 2023

#### Further brand expansion

- Iberostar Beachfront Resorts adds 18<sup>th</sup> brand and up to 70 resort and all-inclusive hotels in the Caribbean, Americas, Southern Europe and North Africa
- Conversions around a quarter of signings and a third of openings (excluding lberostar); voco and Vignette Collection accelerating their global rollout
- Luxury & Lifestyle portfolio now 13% of our estate and 20% of pipeline, approaching twice the size of five years earlier
- Pipeline +4% YoY and represents >30% of current system size





# Strongly positioned to drive growth and shareholder value

# Asset light, fee-based, mainly franchised

~70% franchised, ~30% managed, <1% owned/leased ~80% of revenue from fee business linked to hotel revenues

# Long-term structural growth in both demand and supply

IHG's average annual growth over the decade to 2019: +3.9% RevPAR +3.2% Net System Size

# Geographic and chain scale diversification

100+ countries
Exposure to resilient and high growth segments

# Efficient cost base, increasing margins, growing earnings

IHG 2010-2019: ~130bps avg. annual fee margin improvement +11.4% CAGR in Adjusted EPS

# Well-invested portfolio and enterprise platform

18 market leading brands 6,000+ hotels 900,000+ rooms

# Strong cash generation and capital allocation

>\$14bn returned to shareholders since 2003: \$2.6bn ordinary dividends \$11.7bn additional returns

# Robust pipeline delivering multi-year growth

>30% of system size 1,800+ hotels 280,000+ rooms

# High barriers to entry

Decades of brand heritage
>\$1bn+ System Fund
115m+ loyalty members
Leading tech, procurement, sales



# Having returned \$14.3bn to shareholders since 2003, our strategy for uses of cash remains unchanged

Invest in the business to drive growth \$\\$

Sustainably grow the ordinary dividend



Return surplus funds

to shareholders



Objective of maintaining an investment grade credit rating 2.5x – 3.0x Net Debt: Adjusted EBITDA under normalised conditions

Adjusted FY22 EBITDA \$896m

31 December 2022 Net Debt \$1,851m

Leverage ratio reduced to 2.1x

\$750m buyback increases leverage by 0.8x on a pro forma basis



### FY 2022 - Conclusions

## a well-invested, high-performing business

- RevPAR growth has returned strongly
  - In Americas and EMEAA, Q4 RevPAR +9% vs pre-pandemic levels; Greater China set to significantly improve in 2023
  - Demand recovery initially led by leisure, with business and groups following well
  - Pricing power clearly demonstrated and expected to be sustained
- Adjusted net system growth of +4.3%; pipeline growth of +3.9%
  - Attraction of joining IHG's enterprise platform further demonstrated with Exclusive Partners
- \$828m operating profit from reportable segments, +55% vs 2021
  - Fee margin sustainably higher than 2019; business model supports further margin accretion
- Strength of cash generation funding growth investment, ordinary dividends and additional returns to shareholders
  - Major strategic initiatives delivered; well-invested technology infrastructure
  - +10% growth in final dividend, totalling ~\$250m; further buyback of \$750m in 2023

IHG is a stronger and more resilient company today, made possible by the investments we have made in our enterprise platform and the execution of our strategic priorities













# Additional Information

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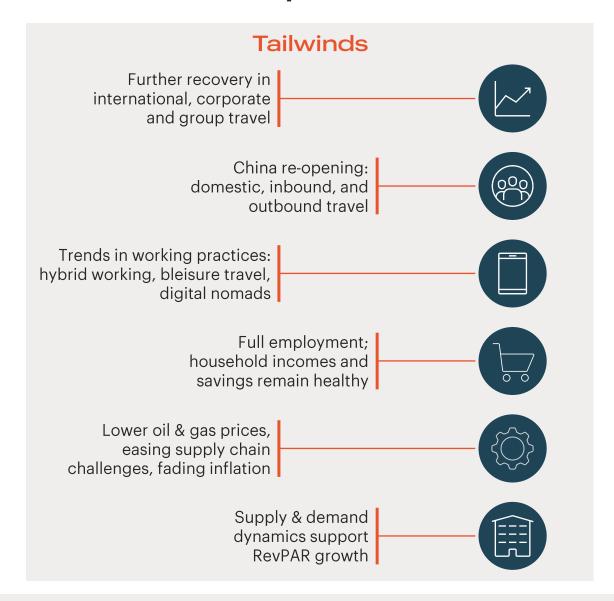


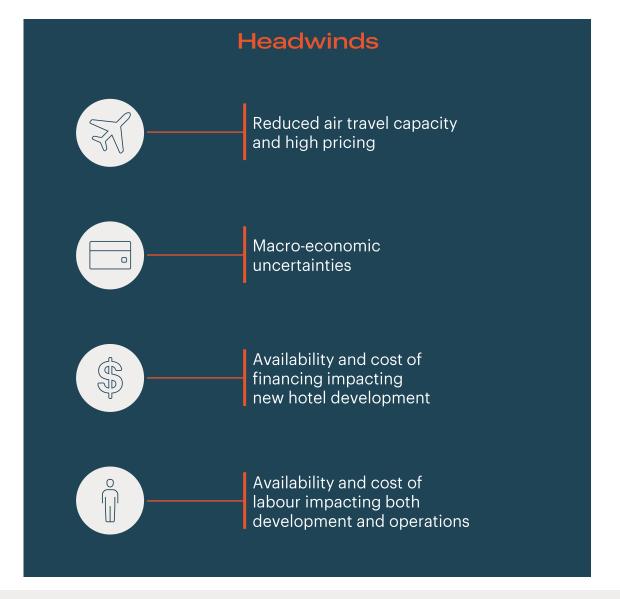




# Update on Our Industry and IHG's Positioning

# **Current industry forces**





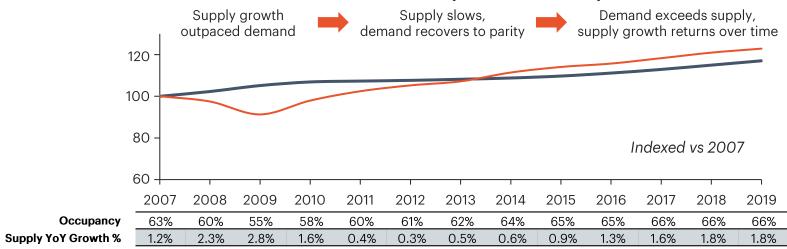
# Attractive long-term industry growth drivers

- Demand resiliency is well proven
  - Industry revenue CAGR of +3.3% from 2000 to 2022
  - Outpaced global economic growth in 18 of last 23 years
- Further new hotel supply supported by both healthy asset returns and long-term structural growth drivers
  - Global net new supply growth CAGR of +2.0% over last decade
- Leading global hotels brands expected to continue their long-term trend of taking market share
  - Leading 3 have increased combined share of global rooms inventory from ~15% to ~17% over last 5 years
- Improvements in industry demand volume and pricing expected to be sustained
  - STR forecast US industry RevPAR +12% ahead of 2019 levels in 2023, +25% ahead by 2025
  - Occupancy over 96% of 2019 levels by 2023, fully recovered by 2025
  - ADR flat in real terms by 2025, with RevPAR growth driven by nominal ADR

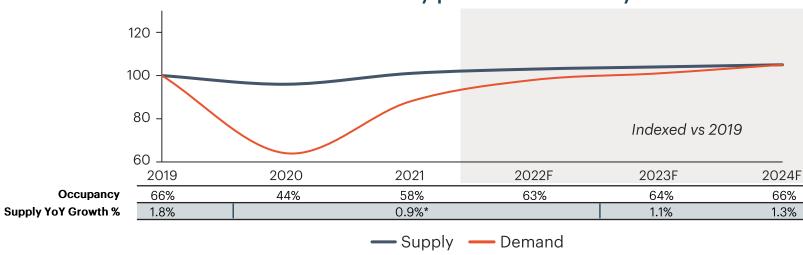


# Two structural growth drivers: demand and supply

#### **US industry GFC recovery**



#### **US** industry pandemic recovery



Sources: STR; total includes Economy and Independents; \*3-year CAGR used for 2020/2021/2022 given impact of temporary hotel closures during Covid.



# Investing for performance, growth and competitive advantage

enabling us to deliver on our strategic priorities

### System Fund

- Leveraging scale efficiencies across:
  - **~\$1bn**+ of Opex annually
  - ~\$0.3bn of Capex investment over the past 5 years
- Key projects include:
  - industry-leading Global Reservations System
  - transformed loyalty programme IHG One Rewards
  - new mobile app
  - revamped web presence
  - largest global media campaign in a decade

#### IHG

- Key Money and Maintenance Capex of ~\$150m p.a. that further strengthens the enterprise platform
- Highly efficient fee business overhead base of ~\$0.6bn p.a.
   which enables further Opex investment
- Key projects include:
  - launching and refreshing brands
  - modernising our technology infrastructure
  - advanced data analytics capabilities

These investments have laid excellent foundations for future growth and enabled us to:

- ✓ drive owner performance and returns
- ✓ deepen the relationship with our customers
- ✓ innovate our technology and distribution platforms







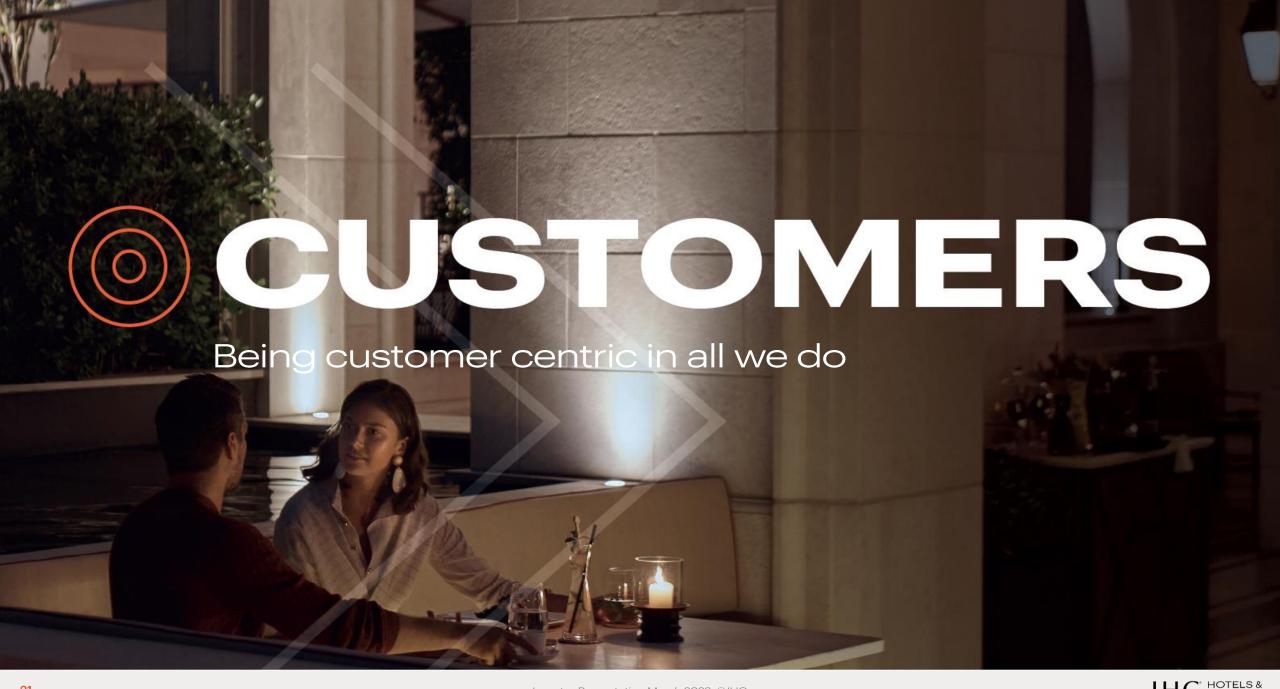








# Update on Strategic Priorities



### **IHG Hotels & Resorts Masterbrand**

strengthening the bond between our masterbrand and our individual hotel brands



Driving uplifts in perception and engagement

+6 pts
Aided Awareness

+7 pts
Brand Favourability



Guest how you guest







MLS Partnership







### **IHG One Rewards**

our biggest transformation and investment; delivering significant improvements across key metrics





#### Faster Earn

More bonus points across tiers + more valuable points



### — Exceptional Choice

Unique options to personalise that put the member in control



#### **Richer Benefits**

New, customer-preferred benefits that members value The scale and importance of loyalty:

#### 115m+

9x

20%

more spend

than non-members

members and growing

#### ~50%

of room nights booked by members

more likely to book direct

+25%

Dynamic Pricing

**Points** 

more valuable with

Highlights in 2022:

+11% points redeemed

vs 2019

+16% reward nights booked

vs 2019

+27% enrolments

YoY

+12 million loyalty members added

YoY

>1 million Milestone Rewards

selected since launch of new Rewards Wallet

**Best Hotel Rewards Program in the World** Global Traveler '21-22

**Best Hotel Loyalty** Investment The Points Guy Awards '22

**Most Inspiring Loyalty** Program **GO TRAVEL** Awards '22

"This next evolution of the loyalty program, makes IHG One Rewards competitive in areas that really matter to the guest... The timing could not be better for our recovery"

- IHG Owner



# Lowering costs and driving efficiencies for our owners

supporting performance and returns



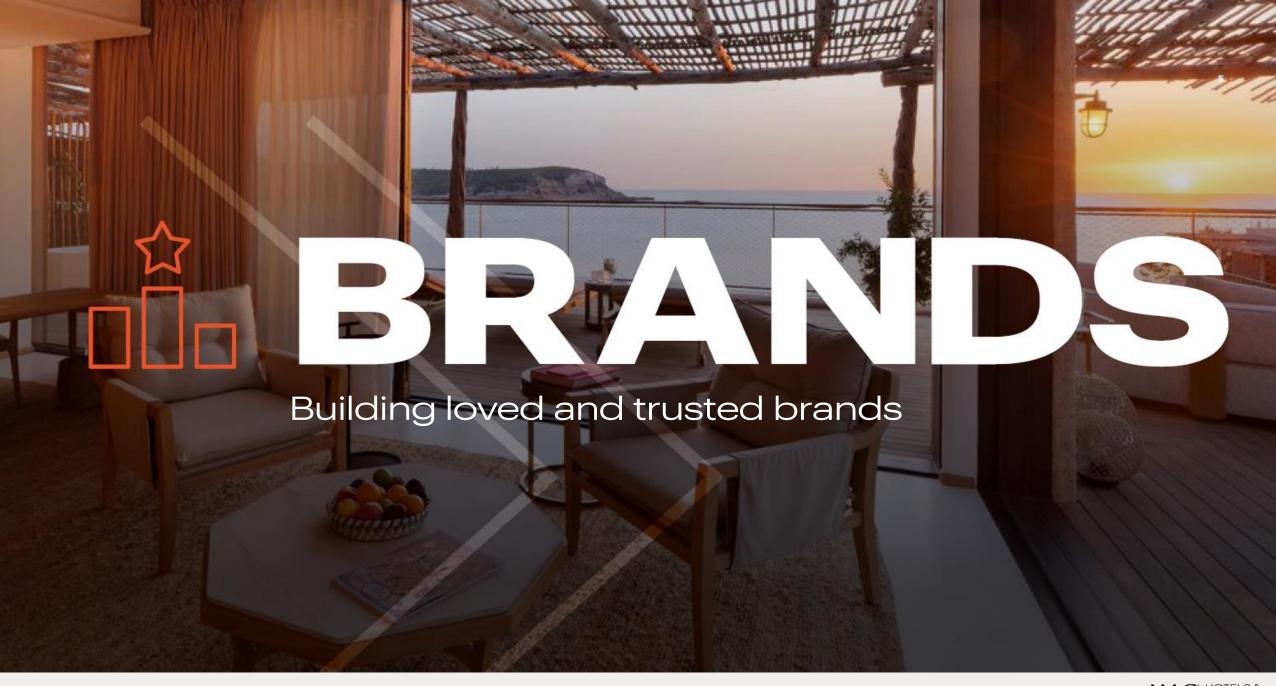
Cost to build & renovate

- Deployed value engineering to mitigate the impact of inflation by 10-20% across furniture, fixtures and equipment (FF&E) categories
- Lowered build costs by 3-5% per key for prototypes through architectural improvements and FF&E updates for Atwell Suites, Staybridge Suites, and Candlewood Suites
- More countries piloting our procurement service to help lower construction costs
- Supply chain financing programme in Greater China connecting owners to specialist financiers



- Relaunched lighter touch Daily Room Refresh housekeeping to streamline operations and lower costs, while driving up guest satisfaction
- 20% more US hotels joined F&B purchasing programme;
   now covering ~4,100 properties in Americas region;
   savings of up to 15% generated for owners
- Mitigating energy cost increases and shifting to cleaner fuels: more energy-efficient formats; community solar; green energy tariffs; owner groups benefitting from scale access to low carbon projects and lower-cost energy
- Reduced operating cost of Staybridge Suites Social Hour by 35% through shortened service hours and optimised F&B offering, while improving guest satisfaction





# 18 hotel brands | 6,000+ destinations | One loyalty programme



## **Iberostar Beachfront Resorts**

# IBEROSTAR

### long term-commercial agreement for up to 70 hotels (24.3k rooms)

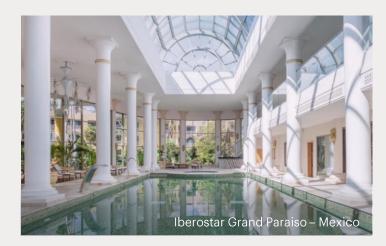
Adding Exclusive Partners demonstrates strength of IHG Enterprise Platform and desire for strategic partners to join the IHG system



48 hotels (18.5k rooms) signed into pipeline (43 open + 5 new build opportunities);
33 hotels (12.4k rooms) already added to IHG's system in 2022; remaining 27 open hotels require third-party approvals



\$40m+ Annual fee revenue by 2027 from current portfolio, plus broadly similar amount into System Fund; fees per key more than 10% higher than IHG's average; further pipeline and fee growth expected



Our 18th brand substantially grows our resort and all-inclusive presence

IHG now has around 300 resorts across our

Iberostar Beachfront Resorts, Six Senses, Regent, InterContinental, Kimpton, Hotel Indigo, Crowne Plaza, voco, and Holiday Inn brands in highly sought after destinations



# **Luxury & Lifestyle**

an industry-leading collection; now 13% of our system and 20% of our pipeline

#### Six Senses

#### In 4 years

since acquisition, hotel system growth of approx. 20% and pipeline more than doubled





Pipeline: **2,631 rooms** (38 hotels)

Pipeline as % of System Size: 193%

#### Regent

#### In 5 years

since acquisition, hotel system growth of 50% and pipeline more than tripled

REGENT



System Size: 3,028 rooms (9 hotels) Pipeline: 2,310 rooms (10 hotels) Pipeline as % of System Size: 76%

#### InterContinental

World's largest luxury hotel brand with more than 200 open hotels and a further 90 in the pipeline





Pipeline: 22,581 rooms (90 hotels) Pipeline as % of System Size: 32%

# **Luxury & Lifestyle**

## an industry-leading collection; now 13% of our system and 20% of our pipeline

#### Hotel Indigo

System size accelerating to **200 hotels** in **next 3 years**, doubling in half the time it took to open the first 100

HOTEL INDIGO



#### Kimpton

The boutique luxury lifestyle brand continues its global expansion; expected to be in **20 countries** by 2025





#### **Vignette Collection**

First three hotels now open, 14 in the pipeline, and sizeable market opportunity

NIGNETTE"



Pipeline as % of System Size: 63%

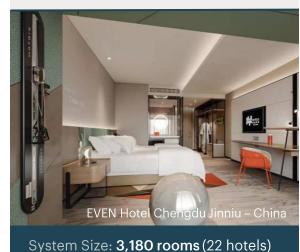
#### **Premium**

## uniquely tailored to target upscale customer segments

#### **EVEN**

The premium wellness-focused brand now has over **50 open** and pipeline properties





Pipeline: 5,279 rooms (31 hotels)

Pipeline as % of System Size: 166%

#### **HUALUXE**

Our premium brand, designed with the Chinese guest in mind, reaches milestone of >20 open hotels

華忌酒店及度假村<sup>®</sup>

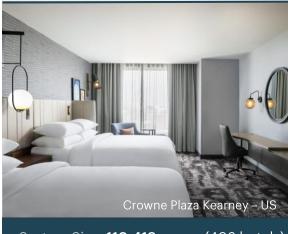


System Size: **5,983 rooms** (21 hotels)
Pipeline: **5,350 rooms** (21 hotels)
Pipeline as % of System Size: **89**%

#### Crowne Plaza

Our refreshed premium brand; three-quarters of the Americas estate will have been updated by 2025

**CROWNE PLAZA** 



System Size: 110,419 rooms (403 hotels)
Pipeline: 28,950 rooms (111 hotels)
Pipeline as % of System Size: 26%

#### VOCO

Our conversion-focused premium brand has opened >10,000 rooms in <5 years since launch

VOCO



System Size: 10,424 rooms (45 hotels) Pipeline: 12,358 rooms (53 hotels) Pipeline as % of System Size: 119%

#### **Essentials**

## driving growth at scale

#### Holiday Inn Express

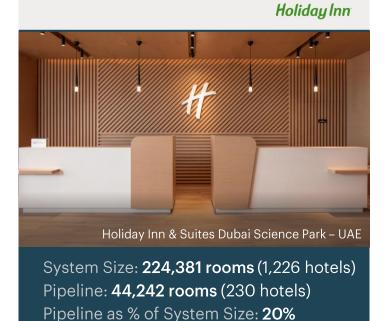
The world's largest hotel brand, continuing its category leadership and strong growth



Pipeline as % of System Size: 23%

#### Holiday Inn

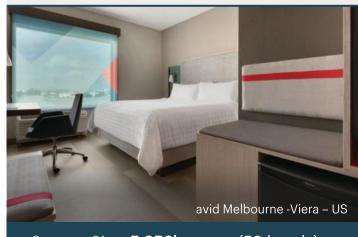
Refreshed estate with a further evolved design and format, and a new premium breakfast offering



#### avid

>200 open and pipeline properties; strong guest satisfaction and owner returns





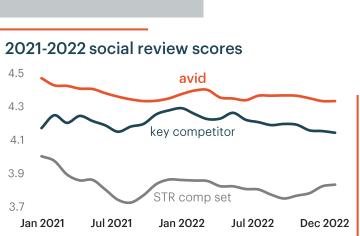
System Size: **5,353k rooms** (59 hotels)
Pipeline: **12,385k rooms** (145 hotels)
Pipeline as % of System Size: **231%** 

### avid

## a brand of scale; an engine of future growth









#### Americas rooms



#### Americas hotels



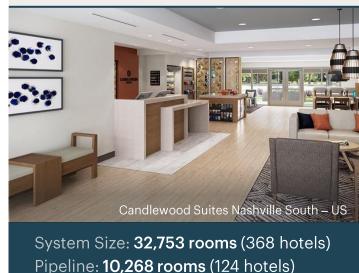
### Suites

## an expanding portfolio across chainscales, in a segment with notable growth potential

#### Candlewood Suites

Our Americas-focused midscale extended stay brand with over 365 open hotels





Pipeline as % of System Size: 31%

#### Staybridge Suites

Our premium extended stay brand with a growing global footprint



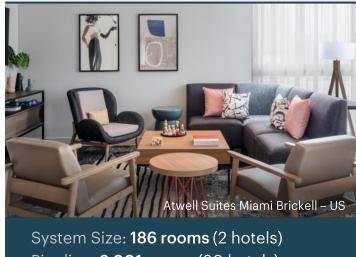


Pipeline: 17,995 rooms (162 hotels) Pipeline as % of System Size: 53%

#### **Atwell Suites**

Our newest extended stay **brand** with significant interest and an accelerating pipeline

ATWELL SUITES

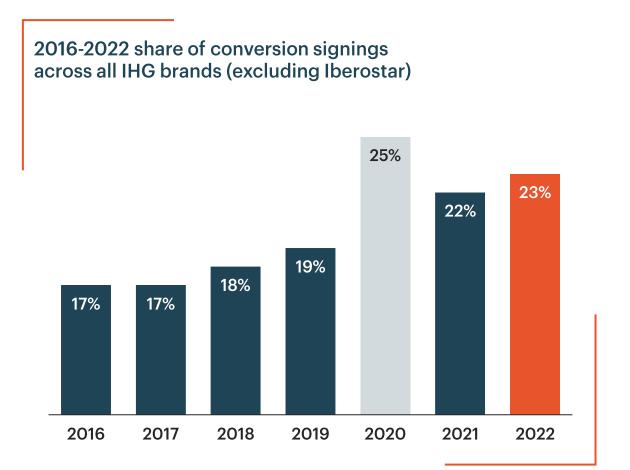


Pipeline: 3,001 rooms (30 hotels) Pipeline as % of System Size: 16x



### **Conversions**

### growing in importance and future opportunity





Notes: hotels added through acquisitions of Regent in 2018 and Six Senses in 2019 are excluded from the share of signings analysis; conversions include the rebranding of non-IHG hotels and adaptive-reuse properties.





# Innovating our technology and distribution platforms

ongoing, agile and rapid development

Mobile accounts for 58% of all

digital bookings

9:41

God Eithe: 34:245 ints.)
Hi, Christopher

Q. Find your next destination

Open up your world with IHG Hotels & Resorts

Learn more:

Vous stays

K. Toutoy: Jul 19: -23

Kimpton - Palm Springs

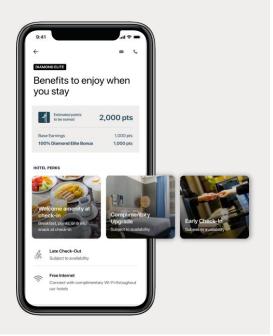
Ad 25: -27

voco - New York

View all stays

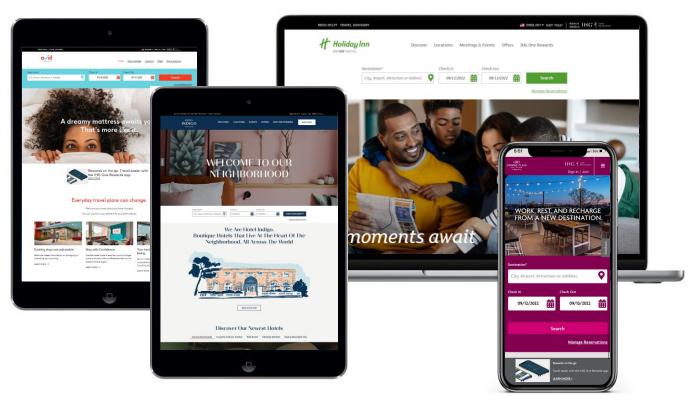
Mobile app revenue<sup>1</sup>

**+30%** vs 2019



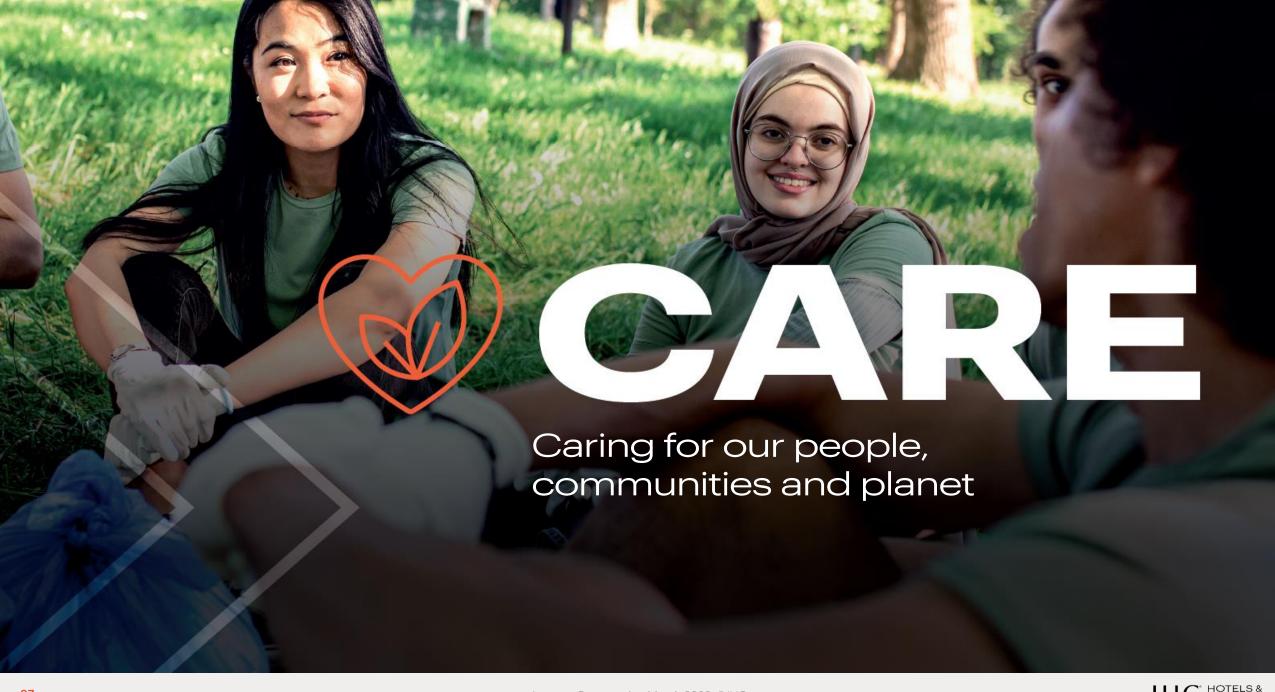
New IHG.com & brand.com websites

Ongoing improvements to a revamped digital customer experience





<sup>&</sup>lt;sup>1</sup>in Americas and EMEAA regions.



BEING A RESPONSIBLE BUSINESS Our actions as a responsible business are shaped by a culture of strong governance, clear policies and a series of ambitious commitments set out in our Journey to Tomorrow 2030 responsible business plan.

# Our 2030 Journey to Tomorrow plan



Key to delivering our strategic priority to care for our people, communities and planet is our Journey to Tomorrow plan.











#### Our people

Champion a diverse culture where everyone can thrive

#### **Communities**

Improve the lives of 30 million people in our communities around the world

#### Carbon & energy

Reduce our energy use and carbon emissions in line with climate science

#### Waste

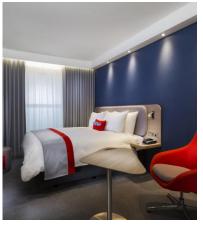
Pioneer the transformation to a minimal waste hospitality industry

#### Water

Conserve water and help secure water access in those areas at greatest risk













# FY 2022 Financial Review

### Financial performance overview

### results from reportable segments<sup>1</sup>

		Reported						
	FY 2022	2022 FY 2021 % change		FY 20	019	FY 2021	FY 2019	
					% change	% change	% change	
Revenue <sup>3</sup>	\$1,843m	\$1,390m	+33%	\$2,083m	(12)%	+39%	(5)% <sup>8</sup>	
Operating profit	\$828m	\$534m	+55%	\$865m	(4)%	+53%	<b>(1)</b> % <sup>8</sup>	
Revenue from fee business	\$1,449m	\$1,153m	+26%	\$1,510m	(4)%	+28%	(2)%8	
Operating profit from fee business	\$809m	\$570m	+42%	\$813m	(0)%	+43%	2% <sup>8</sup>	
Fee margin <sup>4</sup>	56.2%	49.6%	+6.6%pts	54.1%	+2.1%pts			
Adjusted interest⁵	\$(122)m	\$(142)m	(14)%	\$(133)m	(8)%			
Effective tax rate <sup>6</sup>	(27)%	(31)%	(4)%pts	(24)%	+3%pts			
Adjusted EPS <sup>7</sup>	282.3¢	147.0¢	+92%	303.3¢	(7)%			
Dividend for the year	138.4¢	85.9¢	+61%	39.9¢	+247%			

<sup>1.</sup> Reportable segments excludes System Fund results, hotel cost reimbursements and exceptional items.



<sup>2.</sup> Reportable segment results excluding significant liquidated damages, current and prior year owned asset disposals and stated at FY 2022 constant exchange rates (CER).

<sup>3.</sup> Comprises the Group's fee business and owned, leased and managed lease hotels.

<sup>4.</sup> Excludes owned, leased and managed lease hotels, significant liquidated damages and the results of the Group's captive insurance company.

<sup>5.</sup> Adjusted interest adds back \$16m (FY 2021: \$3m; FY 2019: \$13m) of interest charges relating to the System Fund and excludes exceptional items and foreign exchange gains/losses primarily related to the Group's internal funding structure.

<sup>6.</sup> The Group's effective tax rate on profit before exceptional items, foreign exchange gains/losses and System Fund results.

<sup>7.</sup> Calculated using results from Reportable Segments and Adjusted interest, and related tax, and excluding changes in fair value of contingent purchase consideration.

<sup>8.</sup> Calculations changed from those initially presented on 21 February 2023 in order to correctly state at FY 2022 CER (the initial calculations were stated at FY 2020 CER).

# Revenue and operating profit 2019-2022

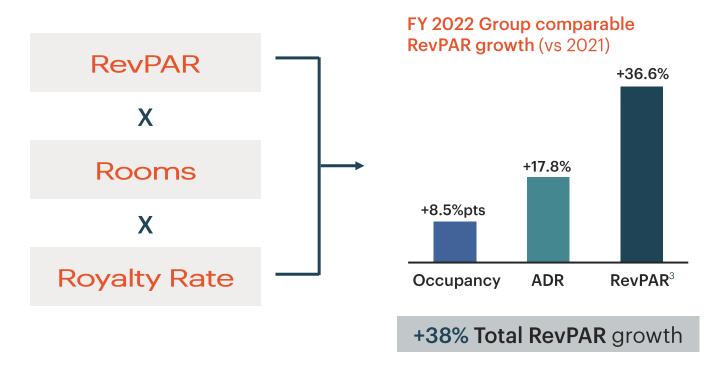
		Total Rev	enue		•	Total Operating Profit <sup>1</sup>				
		FY				FY				
Actual US\$	2022	2021	2020	2019	2022	2021	2020	2019		
Franchise and Base Management Fees	861	683	452	840		-	-	-		
Incentive Management Fees	18	8	5	13		-	-	-		
Fee Business	879	691	457	853	741	568	323	663		
Owned, Leased & Managed Lease	126	83	55	187	20	(9)	(27)	37		
Total Americas	1,005	774	512	1,040	761	559	296	700		
Franchise and Base Management Fees	215	120	93	247		-	-	-		
Incentive Management Fees	69	29	14	90		-	-	-		
Fee Business	284	149	107	337	153	32	(18)	202		
Owned, Leased & Managed Lease	268	154	114	386	(1)	(27)	(32)	15		
Total EMEAA	552	303	221	723	152	5	(50)	217		
Franchise and Base Management Fees	71	91	61	87		-	-	-		
Incentive Management Fees	16	25	16	48		-	-	-		
Fee Business	87	116	77	135	23	58	35	73		
Total Greater China	87	116	77	135	23	58	35	73		
Central Results	199	197	182	185	(108)	(88)	(62)	(125)		
Total Reportable Segments	1,843	1,390	992	2,083	828	534	219	865		
Reimbursement of Costs	832	589	637	1,171		-	-	-		
System Fund	1,217	928	765	1,373	(105)	(11)	(102)	(49)		
Total IHG	3,892	2,907	2,394	4,627	723	523	117	816		

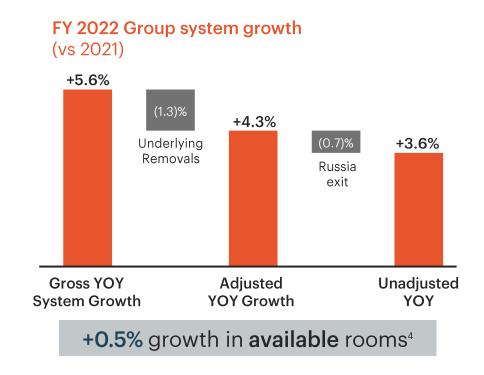
<sup>1.</sup> Excludes exceptional items

### Fee-based business model shows strength as demand recovers

#### FY 2022 fee revenue:

**\$1,449m**, up +26%¹ and +**28**% underlying² (vs 2021)





<sup>1.</sup> Growth stated at actual exchange rates (AER).

<sup>2.</sup> Underlying fee revenue excludes significant liquidated damages and is stated at FY 2022 CER.

<sup>3.</sup> RevPAR in comparable estate vs 2021, at CER.

<sup>4.</sup> Growth in available fee business rooms.

## Fee business growth rate analysis vs 2021

	RevPAR	growth %	Net room:	s growth %	Underlying Fee			
FY 2022	Comparable	Total <sup>2</sup>	YoY	Available <sup>2</sup>	Revenue <sup>1</sup> Growth %	Comments		
	Hotels that have traded in all months being compared (i.e. steady state)	All hotels that were open in FY 2022 and FY 2021 (incl. hotels that are ramping up)	31 December 2022 vs 2021	Aggregate number of rooms available for sale in FY 2022 vs FY 2021				
Americas	28.5%	30.1%	3.3%	(1.1)%	27.4%			
EMEAA	93.2%	97.8%	2.4%	(0.3)%	102.2%			
Greater China	(13.5)%	(14.0)%	6.0%	7.3%	(17.9)%	<ul> <li>Fee revenue growth impacted by lower levels of incentive management fee income</li> </ul>		
Group	36.6%	37.9%	3.6%	0.5%	28.2%	Also impacted by lower growth in non-RevPAR related fee streams within Central revenues		

<sup>1.</sup> Underlying fee revenue excludes significant liquidated damages and is stated at constant FY 2022 exchange rates (CER).

<sup>2.</sup> Underlying fee business Total RevPAR and available rooms.

## Fee business growth rate analysis vs 2019

	RevPAR	growth %	Net rooms	s growth %	Underlying Fee Revenue <sup>1</sup>	
FY 2022	<b>2022</b> Comparable Total <sup>2</sup>		YoY	YoY Available <sup>2</sup>		Comments
	Hotels that have traded in all months being compared (i.e. steady state)	All hotels that were open in FY 2022 and FY 2019 (incl. hotels that are ramping up)	31 December 2022 vs 2019	Aggregate number of rooms available for sale in FY 2022 vs FY 2019		
Americas	3.3%	3.4%	(1.7)%	1.5%	3.4% <sup>3</sup>	
EMEAA	(7.5)%	(7.0)%	2.8%	4.5%	(9.5)% <sup>3</sup>	Fee revenue growth impacted by lower levels of incentive management fee income
Greater China	(38.1)%	(42.2)%	22.8%	29.3%	(37.0)% <sup>3</sup>	<ul> <li>Fee revenue growth impacted by lower levels of incentive management fee income</li> </ul>
Group	(3.3)%	(6.3)%	3.2%	6.3%	(2.4)% <sup>3</sup>	Fee revenue growth impacted by lower levels of incentive management fee income

<sup>1.</sup> Underlying fee revenue excludes significant liquidated damages and is stated at constant FY 2022 exchange rates (CER).

<sup>2.</sup> Underlying fee business Total RevPAR and available rooms excluding the SVC portfolio termination of 16.7k rooms (102 hotels) in Q4 2020.

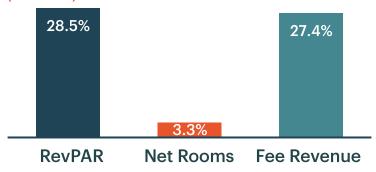
<sup>3.</sup> Calculations changed from those initially presented on 21 February 2023 in order to correctly state at FY 2022 CER (the initial calculations were stated at FY 2020 CER).

#### **Americas**

#### record rates; sequential improvement in RevPAR throughout 2022

- FY RevPAR up +29% (up +3.3% vs 2019); US up +25% (up +3.5% vs 2019)
- Q4 US RevPAR up +13% (up +7.8% vs 2019)
  - Leisure demand continued to be strongest, with business demand strengthening as the year went on with more corporate bookings and group activity and events returning
  - Across our US franchised estate, which is weighted to upper midscale hotels, Q4
    RevPAR increased by +9% vs 2019. The US managed estate, weighted to upscale
    and luxury hotels in urban locations, increased by +1% vs 2019
- YoY net rooms up +3.3%; gross up +4.1%
- Underlying fee revenue<sup>1</sup> up +27% to \$879m (up +3% vs 2019)
- Underlying fee operating profit up +31% to \$741m (up +12% vs 2019):
  - vs 2021: driven by improved trading
  - vs 2019: benefiting also from the prior delivery of sustainable fee business cost savings
- Owned, leased and managed lease profit of \$20m compared to a loss of \$(9)m in 2021
- Pipeline: 100k rooms; 32.5k signed in year (including 11.4k Iberostar Beachfront Resorts)
- Signings include 60 Holiday Inn Express, 44 Candlewood Suites and 14 avid hotels

# FY 2022 growth in fee revenue drivers<sup>1</sup> (vs 2021)



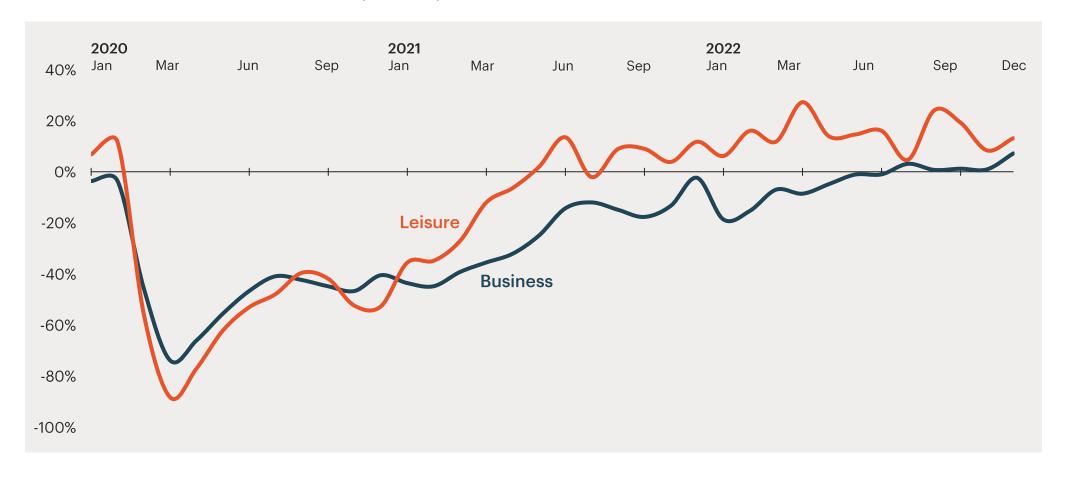
## **FY 2022 net rooms growth ('000s)** (vs 2021)



<sup>1.</sup> Underlying fee revenue and underlying fee operating profit exclude significant liquidated damages and is stated at FY 2022 CER.

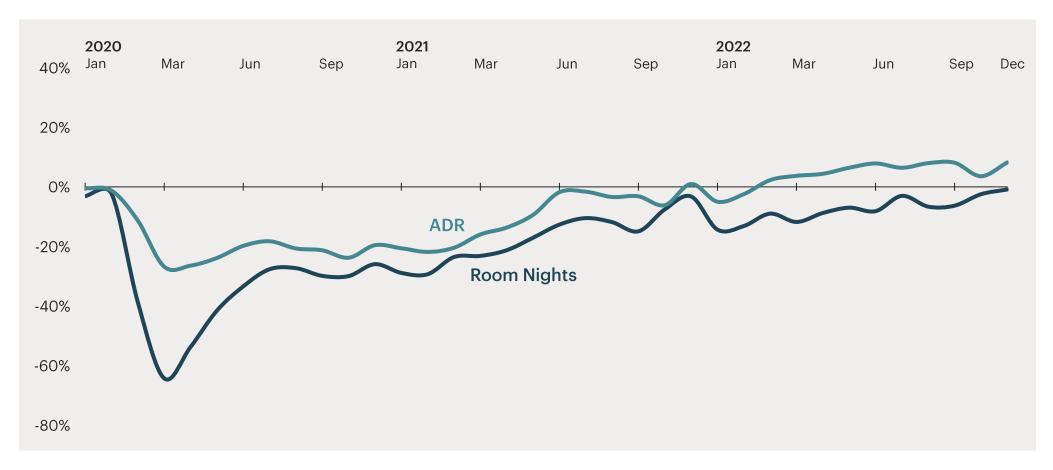
# US Leisure strength of demand has sustained; recovery of Business demand has continued

IHG US estate Business and Leisure revenue (vs 2019)



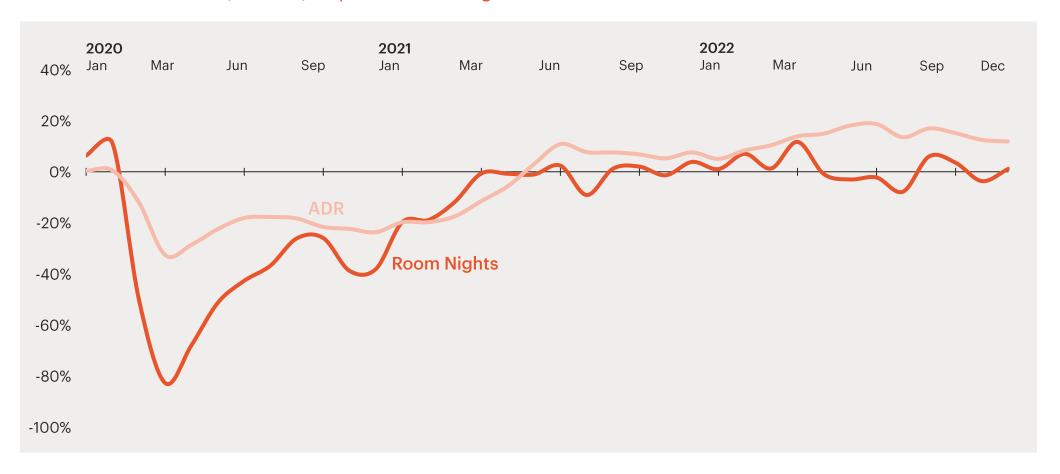
# US Business ADR has sustained above pre-Covid levels; occupancy near fully recovered

IHG US estate Business revenue (vs 2019) – split of rooms nights and ADR



# US Leisure rates have consistently outpaced 2019 levels for 18 months; occupancy has recovered

IHG US estate Leisure revenue (vs 2019) – split of rooms nights and ADR

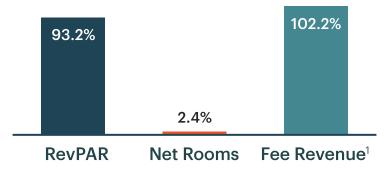


### Europe, Middle East, Asia & Africa

#### trading has recovered strongly as travel restrictions lifted

- FY RevPAR up +93% (down (7.5)% vs 2019); Q4 up +65% (up +8.8% vs 2019)
- Variance in performance within the region continued to predominantly reflect the timing of easing of restrictions
- YoY net rooms up +2.4% (up +5.5% on an adjusted basis); gross up +7.2%
- 6.5k rooms exited the system following the ceasing of all operations in Russia
- Underlying fee revenue<sup>1</sup> up +102% to \$277m (down (9)%<sup>2</sup> vs 2019)
- Underlying fee operating profit up 119m to 146m (down (18)% vs 2019):
  - vs 2021: driven by improved YoY trading, including +\$41m more IMFs
  - vs 2019: impacted by \$(20)m lower IMFs
- Owned, leased and managed lease revenue up \$114m to \$268m; operating loss decreased to just \$1m (from \$27m loss in 2021)
- Pipeline: 83k rooms; 25.8k signed (including 7.0k Iberostar Beachfront Resorts)
- Signings include 14 InterContinental, 16 voco, 12 Crowne Plaza and 6 Six Senses

# FY 2022 growth in fee revenue drivers<sup>1</sup> (vs 2021)



# **FY 2022 net rooms growth ('000s)** (vs 2021)





<sup>1.</sup> Underlying fee revenue and underlying fee operating profit exclude significant liquidated damages and is stated at FY 2022 CER.

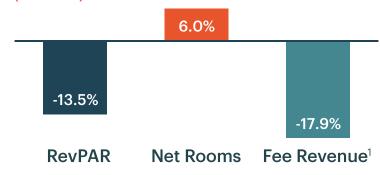
<sup>2.</sup> Calculations changed from those initially presented on 21 February 2023 in order to correctly state at FY 2022 CER (the initial calculations were stated at FY 2020 CER).

#### **Greater China**

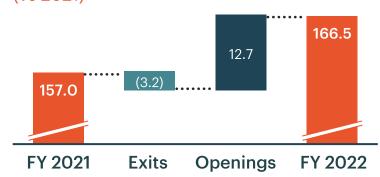
### travel substantially impacted by Covid restrictions

- FY RevPAR down (14)% (down (38)% vs 2019); Q4 down (13)% (down (42)% vs 2019)
  - FY Mainland China down (17)% (down (38)% vs 2019); Q4 down (15)% (down (45)% vs 2019)
  - FY Tier 1 RevPAR down (24)% (down (53)% vs 2019); Q4 down (21)% (down (55)% vs 2019)
  - FY Tiers 2-4 down (15)% (down (30)% vs 2019); Q4 down (13)% (down (38)% vs 2019)
- YoY net rooms up +6.0%; gross up +8.1%
- Underlying fee revenue<sup>1</sup> down (18)% to \$87m (down (37)%<sup>2</sup> vs 2019)
- Underlying fee operating profit<sup>1</sup> down \$(27)m to \$23m (down \$(51)m<sup>2</sup> vs 2019):
  - Impacted by Covid restrictions throughout the year, though particularly in Q2 and Q4
  - vs 2021: impacted by \$10m lower IMFs
  - vs 2019: impacted by \$32m lower IMFs
- Pipeline: 98k rooms; 22k rooms signed
- Signings include 34 Holiday Inn Express, 23 Crowne Plaza and 19 Holiday Inn

# FY 2022 growth in fee revenue drivers<sup>1</sup> (vs 2021)



## **FY 2022 net rooms growth ('000s)** (vs 2021)





<sup>1.</sup> Underlying fee revenue and underlying fee operating profit exclude significant liquidated damages and is stated at FY 2022 CER.

<sup>2.</sup> Calculations changed from those initially presented on 21 February 2023 in order to correctly state at FY 2022 CER (the initial calculations were stated at FY 2020 CER).

## Targeted capital expenditure to drive growth

\$m	FY 2022	FY 2021	
Key money and maintenance c	apex		
Key money <sup>1</sup>	(64)	(42)	Key money: used to secure hotel signings
Maintenance capex	(44)	(33)	Maintenance: relates to owned, leased and
Total	(108)	(75)	managed lease hotels and corporate infrastructure
Recyclable investments			
Gross out	(15)	(5)	Investment behind growth initiatives
Gross in	16	58	<ul> <li>Profile can vary year to year, but expected to be</li> </ul>
Net total	1	53	broadly neutral over time
System Fund capital investmen	nts		
Gross out	(35)	(19)	<ul> <li>Invested into projects that benefit our hotel network</li> </ul>
Gross in <sup>2</sup>	83	91	Repaid when depreciation charged to System Fund
Net total	48	72	e.g. GRS
Total capital investments			
Gross total <sup>3</sup>	(161)	(100)	
Net total	(59)	50	

<sup>1.</sup> Key money presented net of repayments of \$3m in FY 2022 (FY 2021: \$1m).

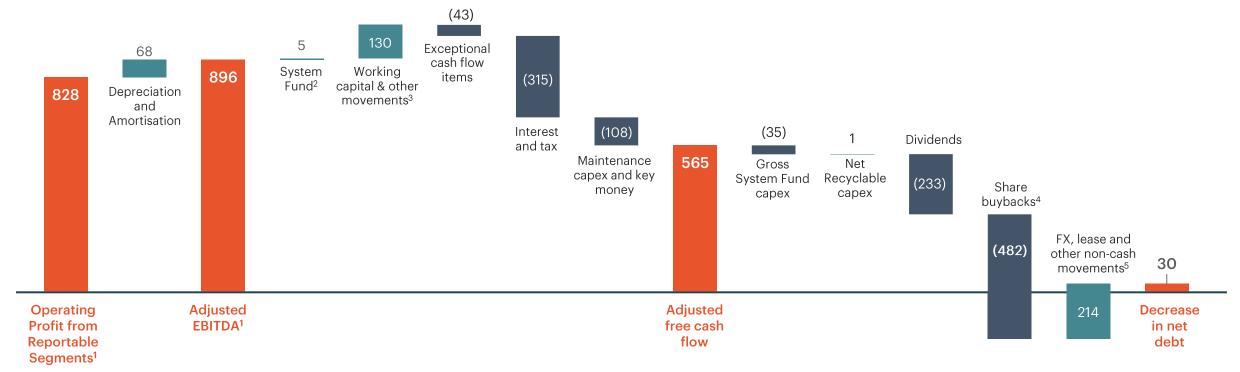
<sup>2.</sup> Consists of depreciation and amortisation of \$86m in FY 2022 (FY 2021: \$94m), adjusted to exclude depreciation for right of use assets of \$3m (FY 2021: \$3m).

<sup>3.</sup> Includes gross key money payments of \$67m in FY 2022 (FY 2021: \$43m).

#### Cash flow

#### FY 2022

(\$m)



- 1. Before exceptional items and System Fund result.
- 2. System Fund inflow reflects \$(105)m reported result for the year, adding back \$86m of depreciation and amortisation and \$24m of other non-cash adjustments to System Fund result; working capital movements related to the System Fund, including movements in deferred revenue, are included within the Group's overall working capital & other movements.
- 3. Includes \$101m of working capital and other adjustments, \$61m of other non-cash adjustments to operating profit/loss, \$5m of impairment loss on financial assets, less \$(36)m of principal element of lease payments, together with \$(1)m purchase of own shares by employee trusts.
- 4. Includes \$(2)m of transaction costs relating to share buybacks.
- 5. Includes \$230m of net favourable exchange movements, \$(48)m movement in lease liabilities, \$36m principal element of lease repayments and \$(1)m increase in accrued interest, together with \$(3)m of other non-cash movements.

# FY 2019 underlying fee business revenue and operating profit non-GAAP reconciliations

	Ame	ricas	EM	EAA	Greate	er China	Cer	ntral	Tota	I IHG
\$m	Revenue	Operating Profit	Revenue	Operating Profit	Revenue	Operating Profit	Revenue	Operating Loss	Revenue	Operating Profit
Fee business	853	663	337	202	135	73	185	(125)	1,510	813
Owned, leased and managed lease	187	37	386	15	-	-	-	-	573	52
Per FY 2019 financial statements	1,040	700	723	217	135	73	185	(125)	2,083	865
Significant liquidated damages	-	-	(11)	(11)	-	-	-	-	(11)	(11)
Owned asset disposal <sup>1</sup>	(41)	(7)	(67)	(4)	-	-	-	-	(108)	(11)
Currency impact <sup>2</sup>	<b>(4)</b> <sup>3</sup>	<b>(3)</b> <sup>3</sup>	<b>(44)</b> <sup>3</sup>	<b>(17)</b> <sup>3</sup>	33	13	(1) <sup>3</sup>	<b>(4)</b> <sup>3</sup>	(46) <sup>3</sup>	(15) <sup>3</sup>
Underlying revenue and underlying operating profit	9953	690 <sup>3</sup>	6013	1853	1383	<del>74</del> 3	1843	(121) <sup>3</sup>	1,9183	8283
Owned, leased and managed lease included in the above	(145) <sup>3</sup>	(30)3	(295)3	<b>(8)</b> <sup>3</sup>	-	-	-	-	(440) <sup>3</sup>	(38)3
Underlying fee business	<b>850</b> <sup>3</sup>	660 <sup>3</sup>	<b>306</b> <sup>3</sup>	<b>177</b> <sup>3</sup>	<b>138</b> <sup>3</sup>	<b>74</b> <sup>3</sup>	<b>184</b> <sup>3</sup>	<b>(121)</b> <sup>3</sup>	<b>1,478</b> <sup>3</sup>	<b>790</b> <sup>3</sup>



<sup>1.</sup> Americas: the results of one InterContinental hotel have been removed (disposed in 2020) along with the results of three EVEN hotels (disposed in 2021) to determine underlying performance. EMEAA: the results of one Holiday Inn hotel (disposed 2020), one InterContinental hotel (disposed 2021), along with the results of three UK Portfolio hotels and one other InterContinental hotel (disposed 2022) have been removed to determine underlying performance.

<sup>2.</sup> Stated at FY 2022 CER.

<sup>3.</sup> Calculations changed from those initially presented on 21 February 2023 in order to correctly state at FY 2022 CER (the initial calculations were stated at FY 2020 CER).

# FY 2021 underlying fee business revenue and operating profit non-GAAP reconciliations

	Ame	ericas	EM	EAA	Greate	er China	Cer	ntral	Tota	al IHG
\$m	Revenue	Operating Profit	Revenue	Operating Profit	Revenue	Operating Profit	Revenue	Operating Loss	Revenue	Operating Profit
Fee business	691	568	149	32	116	58	197	(88)	1,153	570
Owned, leased and managed lease	83	(9)	154	(27)	-	-	-	-	237	(36)
Per FY 2021 financial statements	774	559	303	5	116	58	197	(88)	1,390	534
Significant liquidated damages	-	-	-	-	(6)	(6)	-	-	(6)	(6)
Owned asset disposal <sup>1</sup>	(11)	3	(25)	5	-	-	-	-	(36)	8
Currency impact <sup>2</sup>	(1)	(1)	(30)	(2)	(4)	(2)	(5)	6	(40)	1
Underlying revenue and underlying operating profit	762	561	248	8	106	50	192	(82)	1,308	537
Owned, leased and managed lease included in the above	(72)	6	(111)	19	-	-	-	-	(183)	25
Underlying fee business	690	567	137	27	106	50	192	(82)	1,125	562

<sup>1.</sup> Americas: the results of three EVEN hotels (disposed in 2021) have been removed to determine underlying performance. EMEAA: the results of one InterContinental hotel (disposed 2021), along with the results of three UK Portfolio hotels and one other InterContinental hotel (disposed 2022) have been removed to determine underlying performance.

<sup>2.</sup> Stated at FY 2022 CER.

# FY 2022 underlying fee business revenue and operating profit non-GAAP reconciliations

	Ame	ericas	EM	EAA	Greate	er China	Сег	ntral	Tota	IIHG
\$m	Revenue	Operating Profit	Revenue	Operating Profit	Revenue	Operating Profit	Revenue	Operating Loss	Revenue	Operating Profit
Fee business	879	741	284	153	87	23	199	(108)	1,449	809
Owned, leased and managed lease	126	20	268	(1)	-	-	-	-	394	19
Per FY 2022 financial statements	1,005	761	552	152	87	23	199	(108)	1,843	828
Significant liquidated damages	-	-	(7)	(7)	-	-	-	-	(7)	(7)
Owned asset disposal <sup>1</sup>	-	-	(19)	(2)	-	-	-	-	(19)	(2)
Currency impact <sup>2</sup>	-	-	-	-	-	-	-	-	-	-
Underlying revenue and underlying operating profit	1,005	761	526	143	87	23	199	(108)	1,817	819
Owned, leased and managed lease included in the above	(126)	(20)	(249)	3	-		-	-	(375)	(17)
Underlying fee business	879	741	277	146	87	23	199	(108)	1,442	802

<sup>1.</sup> The results of three UK Portfolio hotels and one InterContinental hotel have been removed to determine underlying performance.

<sup>2.</sup> Stated at FY 2022 CER.

# **Ordinary shares**

Number of shares (m)	2022	2021
Opening balance at 1 January	187.7	187.7
Closing balance at 31 December	183.1	187.7
Closing balance excluding treasury shares <sup>1</sup>	175.6	184.0
Basic weighted average shares (excluding treasury shares)	181.4	183.0
Dilutive potential ordinary shares	1.3	1.1
Basic diluted average shares	182.7	184.1
	*	

<sup>1.</sup> The total number of shares held as treasury shares at 31 December 2022 was 7.5m (2021: 3.7m).

### 2022 and 2023 notable items

Notable items		FY 2022	FY 2023
Payroll tax credits	Americas	\$4m	-
Individually significant Liquidated Damages	EMEAA	\$7m	-
Iberostar related costs	Central	\$(5)m	\$(10-15)m

## **Currency impacts**

(\$m)									
Revenue	Reported FY21	FY21 at FY22 AER2	Var.	Reported FY22	FY22 at FY21 AER <sup>2</sup>	Var.	Reported FY22	FY22 at Jan 2023 AER <sup>3</sup>	Var.
Americas	774	773	1	1,005	1,008	(3)	1,005	1,005	0
EMEAA	304	271	33	552	618	(66)	552	519	32
Greater China	116	112	5	86	90	(4)	86	86	0
Central Overheads	196	193	3	199	203	(4)	199	200	(1)
Total IHG	1,390	1,348	42	1,843	1,919	(77)	1,843	1,811	32
Operating Profit									
Americas	559	558	1	762	764	(2)	762	761	1
EMEAA	5	2	3	152	174	(22)	152	142	9
Greater China	58	56	2	23	24	(1)	23	23	(O)
Central Overheads	(88)	(82)	(7)	(108)	(117)	9	(108)	(107)	(1)
Total IHG	534	534	0	828	845	(17)	828	819	(9)



<sup>1.</sup> Major non-USD currency exposure by region (Americas: Canadian Dollar, Mexican Peso; EMEAA: British Pound, Euro, Russian Rouble, Japanese Yen, Singapore Dollar; Greater China: Chinese Renminbi; Central: British Pound).

<sup>2.</sup> Includes the impact from the movement in the average GBP/USD exchange rates which were FY21 \$1.38 and FY22 \$1.24.

<sup>3.</sup> Includes the impact from the movement in the average GBP/USD exchange rate which for January 2023 was \$1.22.

### Cautionary note regarding forward-looking statements

This presentation may contain projections and forward looking-statements. The words "believe", "expect", "anticipate", "intend" and "plan" and similar expressions identify forward-looking statements. All statements other than statements of historical facts included in this presentation, including, without limitation, those regarding the Company's financial position, potential business strategy, potential plans and potential objectives, are forward-looking statements. Such forward-looking statements involve known and unknown risks, uncertainties and other factors which may cause the Company's actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. Such forward-looking statements are based on numerous assumptions regarding the Company's present and future business strategies and the environment in which the Company will operate in the future. Further, certain forward-looking statements are based upon assumptions of future events which may not prove to be accurate. The forward-looking statements in this document speak only as at the date of this presentation and the Company assumes no obligation to update or provide any additional information in relation to such forward-looking statements.

The merits or suitability of investing in any securities previously issued or issued in future by the Company for any investor's particular situation should be independently determined by such investor. Any such determination should involve, inter alia, an assessment of the legal, tax, accounting, regulatory, financial, credit and other related aspects of the transaction in question.







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