

At IHG Hotels & Resorts, our purpose is to deliver True Hospitality for Good.

To achieve this, we work together to care for **our people** and **communities**, while preserving the **planet**.

Guided by our respectful and responsible culture, we're embarking on a 10-year action plan to ensure the beauty of travel, right now and long into the future.

We call this **Journey to Tomorrow**.



IHG HOTELS & RESORTS



REGENT



KIMPTON
HOTELS & RESTAURANTS



HOTEL
INDIGO



VOCO



CROWNE PLAZA



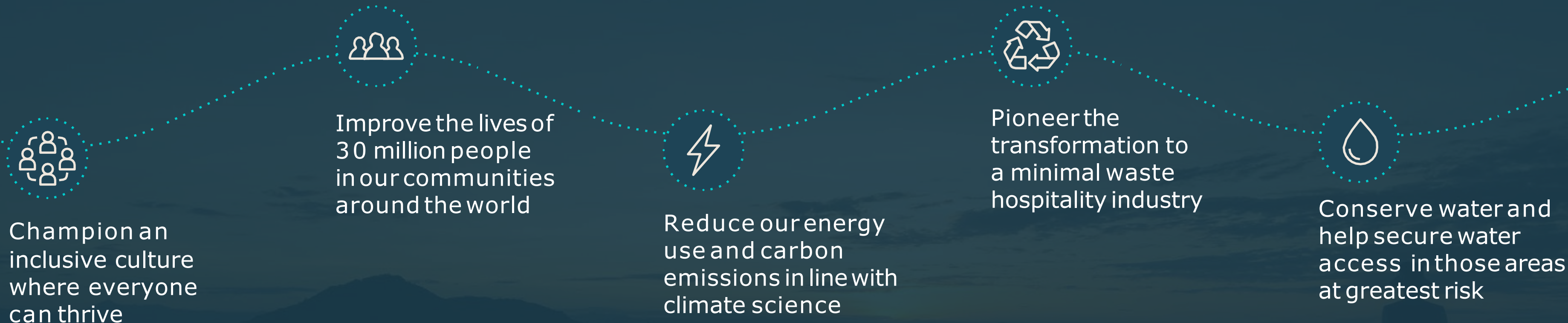
IHG REWARDS



Our 10-year responsible business plan

Our goal is to help shape the future of responsible travel together with those who stay, work and partner with us. We will support our people and make a positive difference to local communities, while preserving our planet's beauty and diversity...not just today but long into the future.

IHG[®]
HOTELS & RESORTS



Empower our people to help shape the future of responsible travel



Playing our part in achieving the
United Nations Sustainable Development Goals



Champion an inclusive culture where everyone can thrive

- Cultivate a culture of inclusion and equal opportunity for colleagues and owners
- Support all colleagues to prioritise their wellbeing and the wellbeing of others
- Drive respect for and advance human rights



Improve the lives of 30 million people in our communities around the world

- Drive economic and social change through skills training and innovation
- Support our communities when natural disasters strike
- Collaborate to aid those facing food poverty



Reduce our energy use and carbon emissions in line with climate science

- Implement a 2030 science-based target that delivers 46% absolute reduction in carbon dioxide emissions from our owned, leased, managed and franchised hotels
- Target 100% new build hotels to operate at very low/zero carbon emissions by 2030
- Maximise/optimize the role of renewable energy



Pioneer the transformation to a minimal waste hospitality industry

- Eliminate single use items, or move to reusable or recyclable alternatives across the guest stay
- Minimise food going to waste through a "prevent, donate, divert" plan
- Collaborate to achieve circular solutions for major hotel commodity items



Conserve water and help secure water access in those areas at greatest risk

- Implement tools to reduce the water footprint of our hotels
- Mitigate water risk through stakeholder collaboration to deliver water stewardship at basin level
- Collaborate to ensure adequate water, sanitation, and hygiene (WASH) conditions for our operating communities

