

# IHG Environment Policy

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## 1. WHO DOES THIS POLICY APPLY TO?

This Policy is applicable to all IHG employees in our corporate offices (including reservation centres), IHG managed hotels, and to all Directors and Officers of IHG Group companies.

When working with our partners, suppliers and franchisees, we encourage them to apply the standards and principles set out in this Policy.

## 2. POLICY OVERVIEW AND PURPOSE

At IHG Hotels & Resorts (IHG), we recognise our responsibility to protect the environment and to respect the human right to a clean, healthy and sustainable environment. Caring for our people, communities and planet is one of IHG's key strategic priorities, and a fundamental part of the way in which we do business. Our Journey to Tomorrow responsible business plan sets out our commitments that are designed to have a positive impact on our business and the world around us. By meeting our responsibility to protect the environment and giving back to our communities, we deliver our purpose of True Hospitality for Good. The principles and standards that guide us in our pursuit of this plan are set out below.

By implementing and adhering to this Environmental Policy, we believe we can create a better, more sustainable future for generations to come.

This Policy sets out the minimum IHG standard. Some IHG departments or locations may have more ambitious goals or requirements that must be followed.

## 3. CARBON FOOTPRINT REDUCTION

We are committed to reducing the carbon footprint of our hotels by working with our third-party hotel owners across our three identified decarbonisation levers of energy efficiency in our existing hotels, bringing new build hotels into the estate that operate at very low carbon and leveraging the role of renewable energy where viable. We will engage with governments in the countries in which we operate to advocate for support for owners to decarbonise.

## 4. ENERGY EFFICIENCY

We promote the implementation of energy-efficient technologies and practices to reduce energy consumption across all IHG hotels. This includes mandating energy conservation measures into our brand standards, such as energy-efficient lighting, smart building systems, and regular and accurate reporting of energy consumption through our environmental management system, Green Engage, to drive performance improvement.

## 5. WATER CONSERVATION

We promote water conservation measures to minimise water usage within our hotels. This involves utilising water-efficient fixtures, implementing water recycling systems and raising awareness amongst guests and staff to encourage responsible water use. We seek to ensure that our business activities do not have an adverse impact on local communities' rights to access safe, affordable and reliable water, sanitation and hygiene.

## 6. WASTE MANAGEMENT

We will support waste reduction, reuse, recycling and responsible disposal at all our properties. We are committed to working with hotels and waste partners to help eliminate single-use items across our guest stay, as well as minimising food waste through 'prevent', 'donate', 'divert' plans, and collaborating to achieve circular solutions for major hotel commodity items.

## 7. SUSTAINABLE PROCUREMENT

We promote the sourcing of products and services that meet credible environmental standards. This includes purchasing from suppliers that adhere to sustainability practices and promote inclusion in the supply chain. We will continue to engage suppliers in our value chain to seek ways to improve collective environmental performance and identify ways to reduce the impact of operations on the environment.

## 8. BIODIVERSITY

We aim to understand, protect and preserve biodiversity in areas where our hotels and offices are situated by mapping our biodiversity risk globally and developing mitigating actions for hotels and offices with the largest exposure. We encourage IHG hotels to operate with respect for their surroundings, as well as participating in conservation initiatives to safeguard local flora and fauna and give back to nature where possible. We encourage suppliers to take steps to support biodiversity conservation and regeneration, where possible, referencing this importance in our Supplier Code of Conduct.

## 9. DEFORESTATION

We are committed to deepening our understanding of deforestation in our supply chain by engaging with suppliers on selected high-risk commodity items and integrating deforestation requirements into our responsible sourcing guidance. We will look to integrate requirements into hotel brand standards where possible and seek to partner with forestry programmes to support the prevention of deforestation and encourage our hotels to participate in local action that supports this. We will seek to work with policymakers to support further efforts to halt and reverse deforestation and land degradation.

## 10. ANIMAL WELFARE

We are committed to conducting our business in a manner that respects the well-being of animals and promotes responsible and ethical practices throughout our hotels' supply chain. We recognise the importance of animal welfare, and we work with our hotels and offices to ensure food supplies fully comply with international standards on animal welfare and reach for higher standards where possible.

## 11. GREEN CLAIMS

We are committed to ensuring that any claims we make internally or externally regarding any of our environmental initiatives do not overstate, mislead or otherwise misconstrue the environmental attributes or benefits. We are committed to ensuring that any such claims we make are accurate, truthful and are always fully substantiated.

## 12. COMPLIANCE WITH ENVIRONMENTAL LAWS AND REGULATIONS

We are committed to ensuring and promoting compliance with all such laws and regulations as applicable to our operations and environmental initiatives.

## 13. GOVERNANCE

The content of this Policy been approved by the Responsible Business Committee and will be reviewed regularly and updated as necessary.

This Policy is implemented through a number of publicly available plans and statements and is supported by other IHG policies and procedures. We encourage our IHG employees in our corporate offices (including reservation centres), IHG managed hotels, and Directors and Officers of IHG Group companies to share this policy with external stakeholders to encourage alignment and demonstrate IHG's commitment to the environment.

- **Compliance and Beyond:** We will comply with all applicable environmental laws, regulations and standards in every region where we operate and strive, where possible, to work with our third-party owners to adopt best practices and voluntary initiatives. We will continue to monitor external issues and public concerns relating to the environment and respond accordingly.
- **Transparency and Reporting:** We will maintain transparency regarding our environmental performance and progress towards our sustainability goals. Regular reporting on key metrics will be shared with stakeholders, including guests, employees, investors and the wider public.
- **Continuous Improvement:** We will regularly review and assess our environmental performance, set new goals and adjust as needed to improve our sustainability practices continuously.
- **Training and Awareness:** We will provide training and education to our colleagues to raise awareness about environmental issues and foster a culture of sustainability. Our colleagues will be encouraged to incorporate sustainable

practices into their daily operations. We will seek to engage guests on the responsible consumption of resources during their stay at our hotels.

- **Risk Management:** We will continue to embed environment and climate-related risks and opportunities into our risk management enterprise identification and mitigation processes.
- **Board Oversight:** We will maintain Board oversight of our environmental strategy and priorities, and the management of our principal environment-related risk management systems.

## 14. ENGAGEMENT

**Community Engagement:** We will actively engage with strategic partners to support community-based environmental projects and initiatives in line with the guidelines and restrictions stated in our Supporting Our Communities Policy. We will look to engage with communities that might be affected by our environmental impacts in line with our Human Rights Policy.

**Partnerships and Advocacy:** We will collaborate with like-minded organisations and support initiatives that promote environmental protection, sustainable tourism and global efforts to combat climate change.

Any questions or feedback relating to our environmental policy are welcome via email at [crteam@ihg.com](mailto:crteam@ihg.com).